

YOU ARE YOUR MOST IMPORTANT DELIVERY



PROTECT YOURSELF

Every day on the job
brings new interactions
and situations with
customers and the public.

The most important
delivery of the day is
always at the end of your
route. Even though you
are likely to know your
route inside and out,
be aware of people and
circumstances that could
put you at risk.

**YOU ARE YOUR MOST
IMPORTANT DELIVERY!**

1

Avoid making yourself a target.
Keep your cell phone in your
pocket or out of sight.
Avoid large wallets, showy
jewelry, or any display
of cash during your shift.

6

Try to jot down any details
you remember, such as a
description of the robbers, the
vehicle, and in which direction
they traveled as they left.

2

Be aware of your surroundings.
If a suspicious person follows
you, contact police and your
supervisor.

5

Call 911 and your supervisor.
Your supervisor will contact
Postal Inspectors.

3

In a robbery, try to remain calm.
Comply with any instructions.
Nothing is more valuable than
your life. If asked, give the
robber your money, phone,
or even the mail.

4

Let the robber control
the situation, and you'll
have a much better chance
of survival.

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HOW TO PROTECT YOURSELF

LEARN THE FACTS

- Non-employees are responsible for the vast majority of workplace homicides.
- Most workplace homicides occur during a robbery.
- Treat suspicious people seriously.
- Try to remain within sight of as many people as possible and avoid secluded spots.
- Once an attack or robbery begins, the criminal crosses a psychological threshold.
- A criminal may resort to violence or even deadly force to demonstrate who's in charge and, if need be, to make the victim comply.

IMPORTANT

If you notice a suspicious person, treat it seriously, even if you don't see a weapon or feel like you're in immediate danger.

KEEPING YOU SAFE & SECURE

Be alert, be observant, and
above all, be careful!

KNOW YOUR RESOURCES

CALL
LOCAL
POLICE
911

POSTAL INSPECTION SERVICE
877-876-2455, option 2 (24/7)

EMPLOYEE ASSISTANCE PROGRAM
800-327-4968 (24 hours)
877-492-7341 TTY

