Zomato Question & Sample test

Module 4: final project milestone 2

ALY6010

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INTRODUCTION

The data I choose is ZOMATO data. This data is from Kaggle. The data cleaning process was cleaned by referring to Kaggle's python cleaning process (SANSKRUTI, 2022). This data contains numeric data such as prices, ratings, and votes. The dataset is about application named 'ZOMATO' that provides information about restaurants. A big advantage of this dataset is having a lot of categorical data. I will conduct two-sample t-test in this module to figure out what is the answer to my question.

G book table 1 url address online_order phone location name rate votes rest_type 2 https://wv 942, 21st N Jalsa Yes 4.1/5 775 080 Banashankari Casual Dining 3 https://wv 2nd Floor, Spice Elepl Yes No 4.1/5 787 080 41714 Banashankari **Casual Dining** 3.8/5 4 https://wv 1112, Next San Churre Yes No 918 +91 96634 Banashankari Cafe, Casual D 5 https://wv 1st Floor, Addhuri Uc No 88 +91 96200 Banashankari No 3.7/5 Quick Bites P 0 M N 0 dish liked approx_cost(f reviews_list menu item listed in(type) listed in(city) cuisines Pasta, Lunch Buffet, Ma North Indian, 800 [('Rated 4.0', 'F[] Buffet Banashankari Momos, Lunch Buffet, C Chinese, Nort 800 [('Rated 4.0', 'F[] Buffet Banashankari 800 [('Rated 3.0', "I[] Churros, Cannelloni, Mir Cafe, Mexicar Buffet Ranashankari 300 [('Rated 4.0', "[] Buffet Banashankari Masala Dosa South Indian, Figure 1 excel file of Zomato dataset

DATASET EXPLANATION & ORIGINAL QUESTION

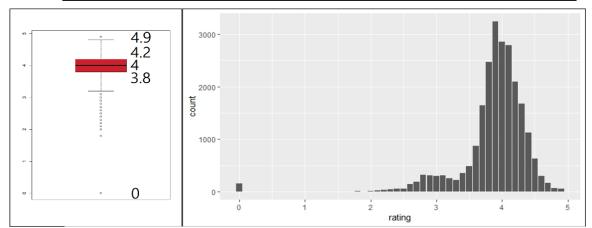


Figure 2 boxplot and histogram of restaurant rating

Explanation

- 1. This dataset has 23,193 observations of 17 variables.
- 2. Target data is rating. Numeric data is rating, approximate cost, and number of votes
- 3. Categorical data is online-order yes or no, book table yes or no, restaurant type, location, city etc.
- 4. Rating numbers are centralized around 4 but there are also pretty numbers around 3. Upper quartile is 4.2. Median is 4 and lower quartile is 3.8.
- 5. I contained even 0 rating, because someone who have a terrible experience in restaurant can rate it as 0 sometimes.

Original Question

- 1. Expensive restaurants have higher rating.
- 2. If number of voting is high, rating will be higher.
- 3. The average rating of booking people and not booking people is equal.
- 4. The average rating of online order and no-online order is equal.
- 5. The average rating of casual dining and quick bites is same.
- 6. There is a significant difference between Banashankari and Indiranagar in the average of rating.

Null(H0) and alternative(H1) hypothesis/ Claim=(C)

- [1] H0: Average rating between cost over 2000 restaurant and cost below 1000 restaurant is equal.
 - H1: Average rating of cost over 2000 restaurant is higher than cost below 1000 restaurant (C).
- [2] H0: Average rating between votes over 5000 restaurant and votes below 2500 restaurant is equal.
 - H1: Average rating of votes over 5000 restaurant is higher than votes below 2500 restaurant (C).
- [3] H0: Average rating between people who book and who don't book is equal (C). H1: Average rating between people who book and who don't book is not equal.
- [4] H0: Average rating between people who ordered by online and who didn't is equal (C).
 - H1: Average rating between people who ordered by online and who didn't is not equal.
- [5] H0: Average rating between which restaurant type is casual dining and quick bites is equal (C).
 - H1: Average rating between which restaurant type is casual dining and quick bites is not equal.
- [6] H0: Average rating between which location is Banashankari and Indiranagar is equal.
 - H1: Average rating between which location is Banashankari and Indiranagar is not equal (C).

Step 1 Hypothesis.

Rating is higher in cost over 2000 restaurant comparing with below 1000 restaurant.

• H0: μ 1 = μ 2 and H1: μ 1 > μ 2 (claim)

N=30 SAMPLING

```
Descriptive statistics by group cost.range: high vars n mean sd median trimmed mad min max range skew kurtosis se rating 1 30 4.24 0.21 4.3 4.24 0.15 3.7 4.8 1.1 -0.03 0.89 0.04 cost.range* 2 30 1.00 0.00 1.0 1.00 0.00 1.0 1.0 0.0 NaN NaN 0.00 cost.range: low vars n mean sd median trimmed mad min max range skew kurtosis se rating 1 30 3.61 0.8 3.85 3.75 0.22 0 4.5 4.5 -3.04 10.84 0.15 cost.range* 2 30 2.00 0.0 2.00 2.00 0.00 2 2.0 0.0 NaN NaN 0.00
```

Figure 3 descriptive analysis of n=30 sampling of high and low cost.range

Step 2 Find the critical value.

• α = 0.05, one-tailed CI is 0.37, Inf

Step 3 Compute the test value.

t-value is 4.1263 with t-test (alternative="greater").

Step 4 Make the decision.

Reject the null hypothesis and accept claim. Since 4.1263 > 0.37

Step 5 Summarize the results.

 Average rating of cost over 2000 restaurant is higher than cost below 1000 restaurant.

- 1. Before this t-test, I do with the whole population I have. The p-value is so low, so I found the appropriate number of samples. The procedure does not differ greatly from the one used for large samples but is preferable when the number of observations is less than 60 (bmj, n.d.).
- 2. I do with sample 30 again and the results were same as do with whole population.
- 3. I could learn that there is preferable number of samples. If I could use the whole population, the number would be so high or so low.
- 4. However, the result would be not different greatly between the sample and the population.
- 5. In the real world, I don't have a time or money to conduct whole population.
- 6. So, I will study what the exact procedure of sample t-test is.

Step 1 Hypothesis.

If number of voting is high, rating will be higher.

• H0: μ 1 = μ 2 and H1: μ 1 > μ 2 (claim)

N=30 SAMPLING

Figure 4 descriptive analysis of n=30 sampling of less and many votes

Step 2 Find the critical value.

• α = 0.05, one-tailed t-value is 0.23

Step 3 Compute the test value.

• t-value is 4.3979 with t-test (alternative="greater").

Step 4 Make the decision.

Reject the null hypothesis and accept claim. Since 4.3979 > 0.23

Step 5 Summarize the results.

If number of voting is high, rating will be higher.

- 1. Actually, I did t-test twice because first sampling contains 0.00 rating in votes 'less' group. The results were same. If the results were different I will think about how could I deal with it. However, what I decide in data explanation was 'I contained even 0 rating, because someone who have a terrible experience in restaurant can rate it as 0 sometimes. Therefore, I will reflect two results as one sample was with 0 and the other sample was not with 0.
- 2. If the votes number is high, rating will be higher than lower votes < 2500.
- 3. It was much easier to conduct t-test because I made a code for first t-test. I can use that code to do it again.

Step 1 Hypothesis.

The average rating of booking people and not booking people is equal.

• H0: μ 1 = μ 2 (claim) and H1: μ 1 $\neq \mu$ 2

N=30 SAMPLING

```
Descriptive statistics by group booking: no vars n mean sd median trimmed mad min max range skew kurtosis se rating 1 30 3.89 0.3 3.9 3.93 0.15 2.9 4.5 1.6 -1.19 2.55 0.05 booking* 2 30 1.00 0.0 1.0 1.00 0.00 1.0 1.0 0.0 NaN NaN 0.00 booking: yes vars n mean sd median trimmed mad min max range skew kurtosis se rating 1 30 4.04 0.36 4.1 4.09 0.22 2.9 4.6 1.7 -1.39 1.87 0.07 booking* 2 30 2.00 0.00 2.0 2.00 0.00 2.0 2.0 0.0 NaN NaN 0.00
```

Figure 5 descriptive analysis of n=30 sampling of yes or no booking

Step 2 Find the critical value.

- [1] α = 0.05, one-tailed p-value for 29 (smaller one of n-1) is 0.123
- $[2] \alpha = 0.05$, one-tailed p-value for 29 (smaller one of n-1) is 0.00032
- $[3] \alpha = 0.05$, one-tailed p-value for 29 (smaller one of n-1) is 0.00002

Step 3 Compute the test value.

- [1] p-value is 0.0123 with t-test (alternative="two-sided").
- [2] p-value is 0.00032 with t-test (alternative="two-sided").
- [3] p-value is 0.00002 with t-test (alternative="two-sided").

Step 4 Make the decision.

- [1] Reject the null hypothesis. Since p-value 0.123 > 0.05 (0.0 in no)
- [2] Accept the null hypothesis. Since p-value 0.00032 < 0.05
- [3] Accept the null hypothesis. Since p-value 0.00002 < 0.05
- [4] 0.005249 [5] 0.0001081 [7] 0.0002151 [9] 0.0002112 [10] 0.00001 < 0.05
- [6] 0.8647 (0.0 in yes) [8] 0.7728 (0.0 in yes) > 0.01

Step 5 Summarize the results.

The average rating of booking people and not booking people is equal.

- 1. In this case, at the first t-test, I reject null hypothesis because p-value > 0.05
- 2. I realize that there is only one 0.0 in no sample, so I decide to do it 10 times and see the tendency.
- 3. Every time there is 0.0 in one side the p-values get higher. However, I do it 10 times and to decide the side which is dominant.

- 4. There were 3 cases of 10 t-test whose p-value is over 0.01. There were 7 cases of 10 t-test whose p-value is less than 0.01.
- 5. Therefore, I decide to accept the null hypothesis that 'the average rating of booking people and not booking people is equal.'

Step 1 Hypothesis.

The average rating of online order and no-online order is equal.

```
 H0: μ1 = μ2 (claim) and H1: μ1 ≠ μ2
```

• H0: μ 1 - μ 2 = 0 (claim) and H1: μ 1 $\neq \mu$ 2

N=30 SAMPLING

```
Descriptive statistics by group online: no

vars n mean sd median trimmed mad min max range skew kurtosis se rating 1 30 3.78 1.06 4 4.03 0.3 0 4.5 4.5 -3.02 8.04 0.19 online* 2 30 1.00 0.00 1 1.00 0.0 1 1.0 0.0 NaN NaN 0.00 online: yes

vars n mean sd median trimmed mad min max range skew kurtosis se rating 1 30 3.92 0.32 4 3.95 0.3 3.1 4.4 1.3 -0.79 0.57 0.06 online* 2 30 2.00 0.00 2 2.00 0.0 2.0 2.0 0.0 NaN NaN 0.00
```

Figure 6 descriptive analysis of n=30 sampling of yes or no online-ordered

Step 2 Find the critical value.

• [1] α = 0.05, one-tailed t-value is 4.88. (0.0 in no)

Step 3 Compute the test value.

[1] CI is 0.25, 0.60 with t-test (alternative="greater").

Step 4 Make the decision.

- [1] Reject the null hypothesis and accept alternative hypothesis. Since 4.88 > 0.6
- [1] 4.88 (0.0 in no) [2] 4.09 (0.0 in no) [3] 4.09 (two 0.0 in no) [4] 4.09 (0.0 in no) [5] 4.09 (two 0.0 in no) > critical t-value

Step 5 Summarize the results.

The average rating of booking people and not booking people is not equal.

- 1. In this case, every sample of online order 'no' has at least one 0.0 in every t-test.
- 2. I decided to do it 10 times, but I changed my mind that If I do t-test 5 times with random sampling, every sampling has at least one 0.0 rating in 'No' category. Then, the possibility of reject null hypothesis is very high.
- **3.** My conclusion: reject null hypothesis, because of 5 consecutive same results from different sampling.

Step 1 Hypothesis.

The average rating of casual dining and quick bites is same.

- H0: μ 1 = μ 2 (claim) and H1: μ 1 $\neq \mu$ 2
- H0: μ 1 μ 2 = 0 (claim) and H1: μ 1 $\neq \mu$ 2

N=30 SAMPLING

Figure 7 descriptive analysis of n=30 sampling by two restaurant types

Step 2 Find the critical value.

• α = 0.05, one-tailed p-value is 0.5182

Step 3 Compute the test value.

• p-value is 0.05 with t-test (alternative="two-sided").

Step 4 Make the decision.

Accept null hypothesis and accept claim. Since 0.5182 > 0.05

Step 5 Summarize the results.

The average rating of casual dining and guick bites is same.

- 1. Until now, I calculated the ratio of two sample variance and see the ratio is less than 4. I use the rule of Thumb which is 'if the ratio of the larger variance to the smaller variance is less than 4 then we can assume the variances are approximately equal (Zach, 2021)'
- 2. There is no significant difference between Casual Dining restaurant type and Quick Bites restaurant type.

Step 1 Hypothesis.

There is a significant difference between Banashankari and Indiranagar in the average of rating.

- H0: μ 1 = μ 2 and H1: μ 1 $\neq \mu$ 2 (claim)
- H0: μ 1 μ 2 = 0 and H1: μ 1 $\neq \mu$ 2 (claim)

N=30 SAMPLING

Figure 8 descriptive analysis of n=30 sampling by two locations

Step 2 Find the critical value.

• α = 0.05, two-tailed p-value is 0.1846

Step 3 Compute the test value.

• p-value is 0.05 with t-test (alternative="two-sided").

Step 4 Make the decision.

Accept null hypothesis and reject claim. Since 0.1846 > 0.05

Step 5 Summarize the results.

The average rating which is location by Banashankari and Indiranagar is equal.

Interpretation:

1. There is no significant difference between restaurants located in Banashankari and restaurants located in Indiranagar.

Conclusion

I analyzed the ZOMATO dataset from kaggle. Fortunately, the ZOMATO data contains various categorical data along with the target data (rating), so I was able to do various t-tests. Most interesting part was deciding whether to include a 0.0 rating. I decided to include 0.0, and this decision influenced the two-sample t-test a lot. In the real world, I had to discuss, find out why, and decide how to deal with zero data. I will keep caution about this aspect when analyzing the data in the future.

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R-Codes

```
#install packages
install.packages("MASS")
install.packages("psych")
install.packages("stats")
library(easypackages)
libraries("MASS", "psych", "ggpubr", "gplots", "graphics")
#Setwd in file direction
setwd("C:\\Users\\14083\\Desktop")
#Import dataset using read.csv()
zmt <- read.csv("zomato.python cleand.csv", stringsAsFactors = T,
           header=T)
#Checking dataset & data structure
headtail(zmt, 5)
str(zmt)
#rating analysis
table(zmt$rating)
opar <- par(no.readonly = TRUE)
par(fig=c(0, 0.5, 0, 1))
boxplot(zmt$rating, col='#cb202d')
text(y=fivenum(zmt$rating), labels=fivenum(zmt$rating), x=1.35, cex=1)
fivenum(zmt$rating)
#rating histogram
ggplot(zmt, aes(x=rating)) +
 geom bar()
#subset by cost
high.cost <- subset(zmt, cost > 2000,
        select = c("rating", "cost"))
low.cost <- subset(zmt, cost < 1000,
            select = c("rating", "cost"))
headtail(high.cost,5)
headtail(low.cost,5)
#preparing merge data
df.h <- data.frame(high.cost,"high")</pre>
df.l <- data.frame(low.cost,"low")
df.I
```

```
#change colnames
colnames(df.h)[which(names(df.h) == "X.high.")] <- "cost.range"
colnames(df.l)[which(names(df.l) == "X.low.")] <- "cost.range"
#merge the dataset
df <- rbind(df.h, df.l)
df
# descriptive data
describeBy(df,list(cost.range=df$cost.range))
str(df)
df$cost.range <- as.factor(df$cost.range)
# boxplot of two
plot(rating ~ cost.range, data = df)
mtext("Rating by cost.range", side=3, line=1, cex=2)
#overlay plot
table(df$rating)
plot(x="rating",
   y="Density",
   xlim=range(0:5),
   ylim=range(0:2))
lines(density(df$rating), col = "black")
lines(density(df.h$rating), col = "green")
lines(density(df.l$rating), col = "red", lty=2)
legend(0, 1, legend=c("Total", "low", "high"),
    col=c("black", "red", "green"), lty=c(1,1,2), cex=0.8)
#extract sample 30
sam.df.l <- sample(x=df.l$rating, size=30)
sam.df.l
sam.df.h <- sample(x=df.h$rating, size=30)</pre>
sam.df.h
#making data frame
df.sam.l <- data.frame(sam.df.l,"low")
df.sam.l
df.sam.h <- data.frame(sam.df.h,"high")
df.sam.h
#change colnames
colnames(df.sam.l)[which(names(df.sam.l) == "X.low.")] <- "cost.range"
colnames(df.sam.h)[which(names(df.sam.h) == "X.high.")] <- "cost.range"
colnames(df.sam.l)[which(names(df.sam.l) == "sam.df.l")] <- "rating"
```

```
colnames(df.sam.h)[which(names(df.sam.h) == "sam.df.h")] <- "rating"
#rbind
df.sam <- rbind(df.sam.l, df.sam.h)
df.sam
#describeby
df.sam$cost.range <- as.factor(df.sam$cost.range)</pre>
describeBy(df.sam,list(cost.range=df.sam$cost.range))
#t-test
t.test(sam.df.h, sam.df.l, alternative = "greater", var.equal = TRUE)
#subset by votes
high.votes <- subset(zmt, votes > 5000,
            select = c("rating", "votes"))
low.votes <- subset(zmt, cost < 2500,
            select = c("rating", "votes"))
headtail(high.votes,5)
headtail(low.votes,5)
#extract sample 30
v.df.h <- sample(x=high.votes$rating, size=30)
v.df.h
v.df.l <- sample(x=low.votes$rating, size=30)
v.df.l
#making data frame
v.sam.l <- data.frame(v.df.l,"less")
v.sam.h <- data.frame(v.df.h, "many")
v.sam.h
#change colnames
colnames(v.sam.l)[which(names(v.sam.l) == "X.less.")] <- "votes"
colnames(v.sam.h)[which(names(v.sam.h) == "X.many.")] <- "votes"
colnames(v.sam.l)[which(names(v.sam.l) == "v.df.l")] <- "rating"
colnames(v.sam.h)[which(names(v.sam.h) == "v.df.h")] <- "rating"
#rbind
df.v <- rbind(v.sam.l, v.sam.h)
df.v
#describeby
df.v$votes <- as.factor(df.v$votes)</pre>
```

```
describeBy(df.v,list(votes=df.v$votes))
#t-test
t.test(v.df.h, v.df.l, alternative = "greater", var.equal = TRUE)
str(zmt)
## HYPOTHESIS 3
#subset by votes
book.yes <- subset(zmt, booking == "Yes",
             select = c("rating", "booking"))
book.no <- subset(zmt, booking == "No",
           select = c("rating", "booking"))
headtail(book.yes,5)
headtail(book.no,5)
#extract sample 30
b.df.y <- sample(x=book.yes$rating, size=30)
b.df.y
b.df.n <- sample(x=book.no$rating, size=30)
b.df.n
#making data frame
b.sam.y <- data.frame(b.df.y,"yes")
b.sam.n <- data.frame(b.df.n,"no")
b.sam.n
#change colnames
colnames(b.sam.y)[which(names(b.sam.y) == "X.yes.")] <- "booking"
colnames(b.sam.n)[which(names(b.sam.n) == "X.no.")] <- "booking"
colnames(b.sam.y)[which(names(b.sam.y) == "b.df.y")] <- "rating"
colnames(b.sam.n)[which(names(b.sam.n) == "b.df.n")] <- "rating"
b.sam.y
b.sam.n
#rbind
df.b <- rbind(b.sam.y, b.sam.n)
df.b
#describeby
df.b$booking <- as.factor(df.b$booking)</pre>
describeBy(df.b,list(booking=df.b$booking))
```

#t-test

```
t.test(b.df.y, b.df.n, alternative = "two.sided", var.equal = TRUE)
str(zmt)
## HYPOTHESIS 4
#subset by online order
online.yes <- subset(zmt, online order == "Yes",
           select = c("rating", "booking"))
online.no <- subset(zmt, online order == "No",
           select = c("rating", "booking"))
headtail(online.yes,5)
headtail(online.no,5)
#extract sample 30
o.df.y <- sample(x=online.yes$rating, size=30)
o.df.y
o.df.n <- sample(x=online.no$rating, size=30)
o.df.n
#making data frame
o.sam.y <- data.frame(o.df.y,"yes")
o.sam.y
o.sam.n <- data.frame(o.df.n,"no")
o.sam.n
#change colnames
colnames(o.sam.y)[which(names(o.sam.y) == "X.yes.")] <- "online"
colnames(o.sam.n)[which(names(o.sam.n) == "X.no.")] <- "online"
colnames(o.sam.y)[which(names(o.sam.y) == "o.df.y")] <- "rating"
colnames(o.sam.n)[which(names(o.sam.n) == "o.df.n")] <- "rating"
o.sam.y
o.sam.n
#rbind
df.o <- rbind(o.sam.y, o.sam.n)
df.o
#describeby
df.o$online <- as.factor(df.o$online)</pre>
describeBy(df.o,list(online=df.o$online))
#t-test
t.test(b.df.y, b.df.n, alternative = "two.sided", var.equal = TRUE)
str(zmt)
```

```
table(zmt$rest type)
## HYPOTHESIS 5
#subset by restaurant type
rest type.casu <- subset(zmt, rest type == "Casual Dining",
             select = c("rating", "rest type"))
rest type.quick <- subset(zmt, rest type == "Quick Bites",
            select = c("rating", "rest type"))
headtail(rest type.casu,5)
headtail(rest type.quick,5)
#extract sample 30
t.df.c <- sample(x=rest_type.casu$rating, size=30)
t.df.q <- sample(x=rest_type.quick$rating, size=30)
t.df.q
#making data frame
t.sam.c <- data.frame(t.df.c, "Casual Dining")
t.sam.q <- data.frame(t.df.q,"Quick Bites")
t.sam.q
#change colnames
colnames(t.sam.c)[which(names(t.sam.c) == "X.Casual.Dining.")] <- "rest_type"
colnames(t.sam.q)[which(names(t.sam.q) == "X.Quick.Bites.")] <- "rest type"
colnames(t.sam.c)[which(names(t.sam.c) == "t.df.c")] <- "rating"
colnames(t.sam.q)[which(names(t.sam.q) == "t.df.q")] <- "rating"
t.sam.c
t.sam.q
#rbind
df.t <- rbind(t.sam.c, t.sam.q)
df.t
#describeby
df.t$rest type <- as.factor(df.t$rest type)</pre>
describeBy(df.t,list(rest type=df.t$rest type))
#t-test
t.test(t.df.c, t.df.q, alternative = "two.sided", var.equal = TRUE)
str(zmt)
table(zmt$location)
```

```
## HYPOTHESIS 6
#subset by location
loca.ba <- subset(zmt, location == "Banashankari",
                select = c("rating", "location"))
loca.in <- subset(zmt, location == "Indiranagar",
                 select = c("rating", "location"))
headtail(loca.ba,5)
headtail(loca.in,5)
#extract sample 30
l.df.b <- sample(x=loca.ba$rating, size=30)</pre>
I.df.i <- sample(x=loca.in$rating, size=30)</pre>
#making data frame
l.sam.b <- data.frame(l.df.b,"Banashankari")</pre>
l.sam.i <- data.frame(l.df.i,"Indiranagar")</pre>
I.sam.i
#change colnames
colnames(l.sam.b)[which(names(l.sam.b) == "X.Banashankari.")] <- "location"
colnames(I.sam.i)[which(names(I.sam.i) == "X.Indiranagar.")] <- "location"
colnames(l.sam.b)[which(names(l.sam.b) == "l.df.b")] <- "rating"
colnames(l.sam.i)[which(names(l.sam.i) == "l.df.i")] <- "rating"
I.sam.b
l.sam.i
#rbind
df.l <- rbind(l.sam.b, l.sam.i)
df.I
#describeby
df.l$location <- as.factor(df.l$location)
describeBy(df.I,list(location=df.I$location))
#t-test
t.test(l.df.b, l.df.i, alternative = "two.sided", var.equal = TRUE)
```