# User Stories (Dual User Roles) - Creating and Management

Since All **Users** have the same capabilities and can act as both **clients** and **freelancers**, The User Stores I came up with must reflect these dual functionalities.

**NOTE**: Base on the Dual User Roles, I will use Scenario-Oriented ( **GWT**).  GWT = GIVEN /WHEN / THEN acceptance criteria through out the stories.

# USER CREATING AND MANAGEMENT 🔗

## Service Creation 🔗

1. **As a user**, As account owner, I want to create a service listing, so that I can offer my skills and attract other clients here or I can hire the right skill freelancer.

> ℹ️ Scenario  →   Modify / Update account
> - Given   →    I am on the profile update form
> - When →    I fill out the required fields eg: Title, Description, category, pricing, delivery time, etc when I click SAVE.
> - Then   →    I should be able to view my published service .

2. As a user, I want to add my portfolio  samples to my service listing, so that I can demonstrate my expertise to potential clients here.
   **Acceptance Criteria**

> ℹ️ Scenario  →   update media
> - Given   →    I am on add media form
> - When  →    When I click on upload or drag& Drop
> - And   →     The media is acceptable media type
> - Given  →    I see preview of media
> - When  →   media is the same
> - Then   →    I can now publish my media files

3. As a **client**, I want to add  job/gig/project to my listing, so that I can up-sell extras to clients/freelancers.
   **Acceptance Criteria**

> ℹ️ Scenario  →   Create job / project card
> - Given   →    I am on create job/ project / add task form.
> - When  →   I add task with title, descriptions, pricing and delivery estimated time
> - And    →   I click on Create
> - Then    →   I should see my job publish.

3. 1 As **client**, I want to add more than one job/task to my listing, so that I can get freelancers to sell their services to me.

> ℹ️ Scenario   →   Create additional jobs / tasks card
> - Given   →   I am on create job/ project / add task form.
> - When  →   I add task with title, descriptions, pricing and delivery estimated time, etc.
> - When  → I click on add more,

- Given → redirected to create job/ add task form
- When → I click create.
- Then → I should see all additional tasks published.

4. As a user, I want to set the visibility of my service or task listings to public or private, so I can control who can view and request my service.
   **Acceptance Criteria :**

> ℹ Scenario → create public view and private view button
> - Given → I am creating a job/ gig / project listing now
> - When → I choose visibility options ( public or private)
> - Then → my service should only be visible base on my selection ( public or private)

5. As a **Freelancer**, I want to update my profile with my **skills** , so that i can showcase my skills for jobs and get my profile attractive to clients.
   Acceptance Criteria.

> ℹ Scenario: improving profile / add skill management section
> - Given → I am on my publish profile page
> - When → I navigate to edit/update profile
> - And → I add my skills to the skill section
> - When – > I click on save
> - Then → I should be able to see my skills on my profile

5.1 As a **freelancer**, I want to update my profile page with my **educational background**, so that I can showcase my professionalism.

> ℹ Scenario: improving profile/ add educational section.
> - Given → I am on my publish profile page
> - When → I navigate to edit/ add education
> - And → I enter my educational background information (eg: degree, year of completing)
> - When – > I click on save
> - Then – > I should be able to see my education on my profile

5.2 As a **freelancer**, I want to update my profile page with my **Certificates**, so that I can showcase my professionalism.

> ℹ Scenario: improving profile/ add certificates section.
> - Given → I am on my publish profile page
> - When → I navigate to edit/ add Certificates.
> - Then – > I should be redirected to media upload.

5.3 As a **freelancer**, I want to update my profile page with my **CV or Other files( cover letter)**, so that I can showcase my professionalism.

> ℹ Scenario: improving profile/ add CV or Other files section.
> - Given → I am on my publish profile page
> - When → I navigate to edit/ add CV & other Files .
> - Then – > I should be redirected to media upload.

## Browsing and Searching for services 🔗

6. **As a user**, I want to search for services using keywords, so that I can easily find what I need.
   criteria.

> ℹ️ Scenario → add search input on user dashboard
> - Given    I am an dashboard page or service listed page
> - When     I enter a keyword in search bar
> - Then     I should see a respond from the match keyword

7. As a user, I want to view a detailed service page, so that I can understand the full offering before placing an order.
   Criteria

> ℹ️ Scenario      button to expand service listing card
> - Given     I am viewing all service card
> - When     I click on a card
> - Then     the card should popup and display the service descriptions, portfolio, pricing tiers, etc

## Ordering and Managing Services 🔗

8. As a user, I want to order a service and specify my requirements, so that the freelancer can deliver exactly what I need.
   Criteria

> ℹ️ Scenario      add handle to hold interested  bidders/ sellers / buyers (view button)
> - Given    I am an detail page or profile page
> - When     when I select pricing / bidders / interest
> - Then → I should see list of interest bidders / sellers / buyers
> - And     I can contact the seller / buyer
> - Given → close service button
> - When     I found seller or buyer
> - Then → I swipe service close button

9. As a user, I want to receive notification on my profile for order taken , so that I can track the progress of my service requests.
   criteria :

> ℹ️ Scenario      add notice section / card / task list
> - Given    I am on my profile page
> - When     I have task ongoing
> - Then → I should see the notice or task listed (eg: order in progress, order completed)

## Key Notes: 🔗

- Users act interchangeably as freelancers and clients depending on their role in a specific transaction.
- Service creation features cater to their **freelancer role**, while searching, ordering, and reviewing features support their **client role**.