

User Stories When Logged in

1. Personal Dashboard [🔗](#)

User Story:

As a user, I want to have a personal dashboard, so that I can efficiently manage my orders and interactions on the platform.

Acceptance Criteria:

- **Given** I am logged in,
When I navigate to my dashboard,
Then I should see an overview of active, pending, completed, and canceled orders.
 - **Given** I have an ongoing order,
When the order status changes (e.g., completed or canceled),
Then my dashboard should update automatically to reflect the new status.
 - **Given** I receive a new message or platform notification,
When I check my dashboard,
Then I should see a clear indicator of unread messages or updates.
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2. Profile Customization [🔗](#)

User Story:

As a user, I want to customize my profile, so that I can showcase my skills and attract more opportunities.

Acceptance Criteria:

- **Given** I am logged in,
When I edit my profile,
Then I should be able to upload a profile picture and write a bio.
 - **Given** I am a seller,
When I add skill tags and upload portfolio samples,
Then these should be displayed publicly on my profile.
 - **Given** I want to update my availability,
When I set my profile status to "Available for work" or "Away,"
Then other users should see the updated status.
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3. Review and Feedback System [🔗](#)

User Story:

As a user, I want to leave and manage reviews, so that I can share feedback about my experience on the platform.

Acceptance Criteria:

- **Given** I complete a transaction,
When I leave a review,
Then I should be able to add text, optional images, and a rating.
- **Given** I have left a review,
When I want to edit or respond to feedback,
Then I should have the option to do so within a set timeframe.

- **Given** I am a buyer or seller,
When I rate the other party,
Then my rating should reflect my experience with them, not just the service.
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4. Real-time Chat Tools [↗](#)

User Story:

As a user, I want real-time chat functionality, so that I can communicate instantly with buyers or sellers.

Acceptance Criteria:

- **Given** I am logged in,
When I open a conversation,
Then I should see messages in real time without refreshing the page.
 - **Given** I am discussing a project,
When the other party sends a message,
Then I should receive a notification instantly.
 - **Given** I want to revisit past conversations,
When I search or scroll in the chat,
Then I should be able to access the full chat history.
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5. Service Creation and Management (for Sellers) [↗](#)

User Story:

As a seller, I want to analyze and update my services, so that I can optimize my offerings to attract more clients.

Acceptance Criteria:

- **Given** I am a seller,
When I view my services,
Then I should see analytics such as views, clicks, and conversion rates.
 - **Given** I want to modify a service,
When I edit details like pricing or descriptions,
Then the changes should reflect immediately after saving.
 - **Given** I need to manage multiple services,
When I update or delete a service,
Then the platform should confirm the changes and update the service listing accordingly.
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