

# Tushar Kochgavay

User Experience | Product Designer

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## 📁 WORK EXPERIENCE

### Product Design Intern | Salesforce, San Francisco

May '16 - Aug '16

- Led exploratory design project on voice user interface. Etched 3 key user stories that were later presented at Sales Cloud Keynote at Dreamforce 2016.
- Shipped 3 new features with improved UX for Salesforce's Outlook & Gmail app available to 500 million+ users.

### UX Designer | University of Michigan, Ann Arbor

Sept '15 - Sept '16

- Led a 3-member multi-disciplinary team to design and build a tangible digital art display that visualizes activity of 30,000 students.
- Individually researched 20+ papers to design 10 ideas and build a physical prototype. Project onroad for presentation at LAK International Conference '17.

### Design Architect | RSA+R204Design, New Delhi - Los Angeles

May '12 - May '15

- Led renovation of a 10,000 SqFt residence of Harvard Professor with sustainable and contemporary design costing under \$0.5million.
- Assisted design and construction of a 13-acre retail complex costing \$100 million

## 💻 SELECTED PROJECTS

### Voice & IoT | Product Design Intern, Salesforce | May '16 - Aug '16

Conducted 15 stakeholder interviews, 3 competitor analysis to design 6 key user flows for voice user interface. Collaborated with 2 engineers and 2 researchers to prototype with Alexa and present live demo in front of 30+ stakeholders.

### ATLAS | UX Designer, University of Michigan | Sept '15 - Sept '16

Designed & built an 18" x 27" digital art display out of wood, acrylic and LEDs to visualize student activity from 17 departments. Installed the display in faculty lobby and university library to measure behavior of 50+ users.

### Ubiquity Retirement | Academic Project | Jan '16 - Apr '16

Conducted 7 user interviews, 8 competitor analysis, 5 usability tests, 1 survey and heuristic evaluation to recommend 10 design changes for client's website which were later implemented and released.

### LightUp | Academic Project | Sept '15 - Dec '15

Designed a mobile app to track electricity wastage and educate for better usage. Conducted 7 user interviews to sketch 10 scenarios for 3 personas. Created paper and hi-fi prototype for designing interactions and testing with 10 users.

## 🔍 PARTICIPATION

- Winner, Amazon design challenge at University of Michigan, 2016
- Winner, Interactive Museum Design at Architecture Students' Meet, 2012
- Volunteer member for Salesforce UX Team at San Francisco Design Week 2016
- Volunteer at Ocean Beach Cleanup & Larkin Youth Services, San Francisco, 2016

## 🎓 EDUCATION

### University of Michigan, Ann Arbor

Graduation: Dec 2016

MS in Information

Major: Human-Computer Interaction

CGPA: 3.87/4.0

### Birla Institute of Technology, Mesra

Graduation: May 2012

Bachelor of Architecture

CGPA: 8.4/10.0

## 🛠 SKILLS

### Design

Brainstorming, Design Thinking, Sketching, Wireframing, Information Architecture, Prototyping, Visual Design

### User Research

User Interviews, Scenarios, Personas, Heuristics, Contextual Inquiry, Usability Testing

### Design Tools

Sketch, Photoshop, Illustrator, InVision, Marvel, Proto.io, Principle, Flinto, Balsamiq, Axure, AutoCAD, 3DS Max, SketchUp, 3D Printing,

### Programming

HTML, CSS, Javascript, jQuery, Python, PHP, SQLite, MySQL

## 📖 ONLINE COURSES

### Human-Centered Design, 2015

Prof. Scott Klemmer

University of California, San Diego

### Programming for Everybody, 2015

Dr. Charles Severance

University of Michigan, Ann Arbor

## ♥ INTERESTS

Technology, Design, Guitar, Table Tennis, Basketball & Aviation