Darren Tran

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Summary

As a former businessman specializing in process innovation, I am determined to leverage my diversified experience and education to thrive in the tech industry. My present objective is to secure an entry-level IT opportunity where I will be able to demonstrate my technical aptitude and business acumen. I am seeking to join an organization that values innovation and will allow me to continue growing my data and cloud computing expertise. Some of my technical accomplishments include restoring and porting an old computer into a local web server with its own custom domain as well as building and deploying a MERN (MySQL, Express, React, Node) app on a third-party server.

Experience

Dispatch Tech 07/23 – 10/23

Apprentice IT Support Tech

- Performed windows server administration such as user account management, server maintenance, data backups, and resolving technical issues.
- Conducted on-site IT support such as computer setup, network cable installation, and router and switch configuration.

Kenai's House 11/22 – 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

Shift Technologies 04/21 – 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

Kaiser Permanente 01/17 – 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

LPL Financial 08/15 – 05/16

Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

Skills

1. Linux & Windows Server Administration
2. SQL & NoSQL Databases
3. Python Django Web Framework
4. JavaScript MERN Stack (MySQL, Express, React, Node)
5. AWS Cloud & Docker Containers
6. Computer Systems & Networking
7. Hardware & Software Troubleshooting
8. SharePoint & Salesforce
9. Microsoft Excel & Office 365
10. Leadership & Customer Service

Certifications

AWS Solutions Architect Associate
In Progress

CompTIA Nework+
In Progress

AWS Certified Cloud Practitioner
JSE1S04LS1BE179Q

CompTIA A+
COMP001022291817

Education

Coding Temple
Web Development & Data Science

Duke University, The Fuqua School of Business
Master of Management Studies

University of California, San Diego
Bachelor of Arts in Economics

San Diego City College
Associate of Arts in Psychology