**Experience**

**Dispatch Tech** 07/23 – 10/23

Apprentice IT Support Tech

* Performed windows server administration such as user account management, server maintenance, data backups, and resolving technical issues.
* Conducted on-site IT support such as computer setup, network cable installation, and router and switch configuration.

**Kenai's House** 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

**Shift Technologies** 04/21 – 06/21

Concierge

* Provided face-to-face customer service for an unrivalled experience.
* Conducted comprehensive inspections to acquire used vehicles.

**Kaiser Permanente** 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

**LPL Financial** 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

**Education**

**Duke University, The Fuqua School of Business**

Master of Management Studies

**University of California, San Diego**

Bachelor of Arts in Economics

**San Diego City College**

Associate of Arts in Psychology

**Coding Temple**

Web Development & Data Science

**Darren Tran**

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**Summary**

As a former businessman specializing in process innovation, I am determined to leverage my diversified experience and education to thrive in the tech industry. My present objective is to secure an entry-level IT opportunity where I will be able to demonstrate my technical aptitude and business acumen. I am seeking to join an organization that values innovation and will allow me to continue growing my data and cloud computing expertise. One of my technical accomplishments involved restoring an old computer into a local web server and connecting a custom domain so that it could serve as the backend for my website and blog.

**Skills**

1. Linux & Windows Administration
2. SQL & NoSQL Databases
3. Python Scripting & Data Analysis
4. JavaScript (MERN)
5. Ruby on Rails
6. AWS Cloud & Docker Containers
7. Computer Systems & Networking
8. Hardware & Software Troubleshooting
9. WordPress & Salesforce
10. Microsoft Excel & Office 365

**Certifications**

**AWS Solutions Architect Associate**

In Progress

**CompTIA Nework+**

In Progress

**AWS Certified Cloud Practitioner**

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**CompTIA A+**

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