# Darren P. Tran

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# Summary

As a former businessman specializing in process innovation, I am determined to leverage my diversified experience and education to thrive in the tech industry. My present objective is to secure an entry-level tech role where I will be able to demonstrate my technical aptitude. I am seeking to join an organization that values innovation and will allow me to continue growing my data and cloud computing expertise. Some of my technical accomplishments include restoring and porting an old computer into a local web server with its own custom domain as well as building and deploying a MERN app on a third-party server.

# **Primary Skills**

Linux & Windows Administration
Python Data Analysis
Bash Shell Scripting
SQL & NoSQL Databases
JavaScript (React, Node, Express)
Computer Systems & Networking
Hardware & Software Troubleshooting

# Other Skills

Java OOP & C Programming AWS Cloud & Docker Containers SharePoint & Salesforce Microsoft Excel & Office 365

## Certifications

CompTIA Network+

CompTIA A+

COMP001022291817

AWS Certified Cloud Practitioner JSEIS04LSIBEI79Q

# Experience

### Dispatch Tech 07/23 - 12/23

Apprentice IT Support Tech

- Performed windows server administration such as user account management, server maintenance, data backups, and resolving technical issues.
- Conducted on-site IT support such as computer setup, network cable installation, and router and switch configuration.

#### Kenai's House 11/22 - 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

### Shift Technologies 04/21 - 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

### Kaiser Permanente 01/17 – 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

#### LPL Financial 08/15 - 05/16

Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects, increasing productivity by 200% and 300%.

## Education

#### **Coding Temple**

Web Development & Data Science

### Duke University, The Fuqua School of Business

Master of Management Studies

#### University of California, San Diego

Bachelor of Arts in Economics

### San Diego City College

Associate of Arts in Psychology