

## Master Service Agreement

No: AGR/AG/X-2015/163

This Master Service Agreement ("Agreement") is made and signed on this day, Friday, 23<sup>rd</sup> October 2015, by and between:

1. **PT Astra Graphia Tbk**, a company incorporated under the laws of the Republic of Indonesia, having domiciled in Central Jakarta, in this matter represented by Surabaya 2 Branch office, located at Jalan Kombes Pol. M. Duryat No. 22 Surabaya, represented by Herrijadi Halim, President Director, and Arifin Pranoto, Independent Director, ("Astragraphia");

and

2. **PT Bentoel Prima**, a company incorporated under the laws of Republic Indonesia, having domiciled Malang, located at Jalan raya Karanglo, Singosari, Malang, in this matter represented by Hardeep Khangura, in his capacity as Head of Finance ("Customer"), NPWP: 01.644.797.1-073.000

Astragraphia and Customer herein collectively referred to as the "Parties" and individually referred to as the "Party".

By signing below, the Parties agree to the terms of this Agreement.

## Perjanjian Pelayanan Induk

No: AGR/AG/X-2015/163

Perjanjian Pelayanan Induk ("Perjanjian") ini dibuat dan ditandatangani pada hari ini, Jumat, 23 Oktober 2015, oleh dan antara:

1. **PT Astra Graphia Tbk**, suatu perseroan terbatas yang didirikan menurut hukum negara Republik Indonesia, berkedudukan di Jakarta Pusat, dalam hal ini bertindak melalui kantor cabang Surabaya 2, beralamatkan di Jalan Kombes Pol. M. Duryat No. 22 Surabaya, diwakili oleh Herrijadi Halim, Presiden Direktur dan Arifin Pranoto, Direktur Independen, ("Astragraphia");

dan

2. **PT Bentoel Prima**, suatu perseroan terbatas yang didirikan menurut hukum negara Republik Indonesia, berkedudukan di Malang, yang berkantor di Jalan raya Karanglo, Singosari, Malang, dalam hal ini diwakili oleh Hardeep Khangura, dalam jabatannya sebagai Head of Finance ("Pelanggan"), NPWP: 01.644.797.1-073.000

Astragraphia dan Pelanggan bersama-sama disebut "Para Pihak" dan masing-masing disebut "Pihak".

Dengan menandatangani Perjanjian ini, Para Pihak menyatakan setuju tunduk pada ketentuan dalam Perjanjian ini.

*[Signature]*