

Roster Management SaaS - Complete MVP Development Plan

Project Overview

Project Name: RosterPro - Employee Roster Management System
Type: SaaS (Software as a Service)
Target: Small to medium businesses managing shift-based employees
Timeline: 8-12 weeks for MVP
Team Size: 1-3 developers

Tech Stack

Frontend

- **Framework:** Next.js 14 (App Router)
- **Language:** TypeScript
- **UI Library:** React 18
- **Styling:** Tailwind CSS
- **Component Library:** shadcn/ui + Radix UI
- **Animations:** Framer Motion
- **State Management:** Zustand
- **Forms:** React Hook Form + Zod
- **HTTP Client:** Axios
- **Real-time:** Socket.IO Client
- **Date Handling:** date-fns
- **Payments:** Stripe.js (@stripe/stripe-js)

Backend

- **Runtime:** Node.js 20+
- **Framework:** Express.js
- **Language:** TypeScript
- **Database:** PostgreSQL 15
- **ORM:** Prisma
- **Authentication:** JWT (jsonwebtoken) + bcrypt
- **Cache/Session:** Redis 7
- **Real-time:** Socket.IO
- **Payments:** Stripe API
- **File Upload:** Multer (if needed)
- **Email:** Nodemailer or SendGrid
- **Validation:** Zod

DevOps & Deployment

- **Containerization:** Docker + Docker Compose
- **CI/CD:** GitHub Actions
- **Hosting (Backend):** Railway / Render / AWS EC2

- **Hosting (Frontend):** Vercel / Netlify
- **Database:** Railway PostgreSQL / Supabase / AWS RDS
- **Redis:** Upstash / Redis Cloud
- **Domain:** Namecheap / Google Domains
- **SSL:** Let's Encrypt (Auto via hosting)
- **Monitoring:** Sentry (Errors) + Uptime Robot

Development Tools

- **Version Control:** Git + GitHub
 - **Code Editor:** VS Code
 - **API Testing:** Postman / Insomnia
 - **Database GUI:** Prisma Studio / pgAdmin
 - **Design:** Figma (optional for mockups)
-

Project Structure



roster-management-saas/

```
├── backend/
│   ├── src/
│   │   ├── config/
│   │   │   ├── database.ts
│   │   │   ├── redis.ts
│   │   │   └── stripe.ts
│   │   ├── middleware/
│   │   │   ├── auth.ts
│   │   │   ├── error.ts
│   │   │   ├── rateLimiter.ts
│   │   │   └── validation.ts
│   │   ├── routes/
│   │   │   ├── auth.routes.ts
│   │   │   ├── roster.routes.ts
│   │   │   ├── shift.routes.ts
│   │   │   ├── user.routes.ts
│   │   │   ├── payment.routes.ts
│   │   │   └── admin.routes.ts
│   │   ├── controllers/
│   │   │   ├── auth.controller.ts
│   │   │   ├── roster.controller.ts
│   │   │   ├── shift.controller.ts
│   │   │   ├── user.controller.ts
│   │   │   ├── payment.controller.ts
│   │   │   └── admin.controller.ts
│   │   ├── services/
│   │   │   ├── jwt.service.ts
│   │   │   ├── email.service.ts
│   │   │   ├── stripe.service.ts
│   │   │   └── notification.service.ts
│   │   ├── socket/
│   │   │   └── chat.socket.ts
│   │   ├── types/
│   │   │   └── index.ts
│   │   ├── utils/
│   │   │   └── helpers.ts
│   │   └── server.ts
│   └── prisma/
│       ├── schema.prisma
│       └── seed.ts
```

```

├── .env.example
├── .gitignore
├── Dockerfile
├── package.json
├── tsconfig.json
├── frontend/
│   ├── app/
│   │   ├── (auth)/
│   │   │   ├── login/
│   │   │   │   └── page.tsx
│   │   │   └── register/
│   │   │       └── page.tsx
│   │   ├── (dashboard)/
│   │   │   ├── layout.tsx
│   │   │   ├── page.tsx (Overview)
│   │   │   ├── roster/
│   │   │   │   └── page.tsx
│   │   │   ├── team/
│   │   │   │   └── page.tsx
│   │   │   ├── chat/
│   │   │   │   └── page.tsx
│   │   │   ├── payments/
│   │   │   │   └── page.tsx
│   │   │   └── settings/
│   │   │       └── page.tsx
│   │   ├── admin/
│   │   │   ├── layout.tsx
│   │   │   ├── dashboard/
│   │   │   ├── users/
│   │   │   │   └── analytics/
│   │   │   ├── layout.tsx
│   │   │   └── globals.css
│   │   ├── components/
│   │   │   ├── ui/ (shaden components)
│   │   │   ├── roster/
│   │   │   │   ├── Calendar.tsx
│   │   │   │   ├── ShiftCard.tsx
│   │   │   │   └── CreateRosterModal.tsx
│   │   │   ├── chat/
│   │   │   │   ├── ChatList.tsx
│   │   │   │   └── MessageBubble.tsx

```

```
| | | └─ ChatInput.tsx
| | | └─ team/
| | |   └─ MemberCard.tsx
| | |     └─ AddMemberModal.tsx
| | | └─ layout/
| | |   └─ Sidebar.tsx
| | |     └─ Header.tsx
| | | └─ shared/
| | |   └─ StatCard.tsx
| | |     └─ Modal.tsx
| └─ lib/
|   └─ api.ts
|   └─ socket.ts
|   └─ utils.ts
| └─ hooks/
|   └─ useAuth.ts
|   └─ useSocket.ts
|   └─ useRoster.ts
| └─ store/
|   └─ authStore.ts
|   └─ chatStore.ts
| └─ types/
|   └─ index.ts
| └─ .env.local.example
| └─ .gitignore
| └─ Dockerfile
| └─ next.config.js
| └─ tailwind.config.ts
| └─ package.json
| └─ tsconfig.json
└─ docker-compose.yml
└─ README.md
```

Development Timeline (8-12 Weeks)

Week 1-2: Project Setup & Backend Foundation

Day 1-2: Project Initialization



bash

```
# Create project structure
mkdir roster-management-saas
cd roster-management-saas

# Backend setup
mkdir backend && cd backend
npm init -y
npm install express typescript @types/express @types/node
npm install prisma @prisma/client
npm install jsonwebtoken bcrypt @types/jsonwebtoken @types/bcrypt
npm install redis socket.io stripe
npm install cors helmet dotenv
npm install -D tsx nodemon ts-node

# Initialize TypeScript
npx tsc --init

# Initialize Prisma
npx prisma init

# Frontend setup
cd ..
npx create-next-app@latest frontend --typescript --tailwind --app
cd frontend
npm install axios socket.io-client
npm install framer-motion zustand
npm install @stripe/stripe-js
npm install date-fns
npm install lucide-react
npx shadcn-ui@latest init
```

Day 3-5: Database Schema & Setup

- Design database schema in Prisma
- Create migrations
- Set up PostgreSQL (local/Docker)
- Set up Redis (local/Docker)
- Create seed data for testing



prisma

```
// Example: prisma/schema.prisma
// Copy the schema from the provided code
```



bash

```
# Run migrations
npx prisma migrate dev --name init
npx prisma generate

# Seed database
npx prisma db seed
```

Day 6-10: Authentication System

- ☐ JWT service implementation
- ☐ User registration endpoint
- ☐ User login endpoint
- ☐ Refresh token mechanism
- ☐ Password hashing
- ☐ Auth middleware
- ☐ Role-based access control
- ☐ Redis session management
- ☐ Logout functionality

Files to create:

- src/services/jwt.service.ts
- src/controllers/auth.controller.ts
- src/routes/auth.routes.ts
- src/middleware/auth.ts

Day 11-14: Docker Setup



yaml

```
# docker-compose.yml
```

```
version: '3.8'
```

```
services:
```

```
  postgres:
```

```
    image: postgres:15-alpine
```

```
    environment:
```

```
      POSTGRES_USER: postgres
```

```
      POSTGRES_PASSWORD: postgres
```

```
      POSTGRES_DB: roster_db
```

```
    ports:
```

```
      - "5432:5432"
```

```
    volumes:
```

```
      - postgres_data:/var/lib/postgresql/data
```

```
  redis:
```

```
    image: redis:7-alpine
```

```
    ports:
```

```
      - "6379:6379"
```

```
    volumes:
```

```
      - redis_data:/data
```

```
volumes:
```

```
  postgres_data:
```

```
  redis_data:
```



```
bash
```

```
# Start services
```

```
docker-compose up -d
```

Week 3-4: Core Backend Features

Day 15-18: Roster Management

- ☐ Create roster endpoint
- ☐ Get rosters endpoint (with filters)
- ☐ Update roster endpoint
- ☐ Delete roster endpoint
- ☐ Publish roster functionality
- ☐ Roster validation

API Endpoints:



POST /api/roster
GET /api/roster
GET /api/roster/:id
PATCH /api/roster/:id
DELETE /api/roster/:id
POST /api/roster/:id/publish

Day 19-22: Shift Management

- ☐ Create shift endpoint
- ☐ Get shifts endpoint
- ☐ Update shift endpoint
- ☐ Delete shift endpoint
- ☐ Assign user to shift
- ☐ Shift conflict detection
- ☐ Shift swap functionality

API Endpoints:



POST /api/shift
GET /api/shift
PATCH /api/shift/:id
DELETE /api/shift/:id
POST /api/shift/:id/assign
POST /api/shift/:id/swap

Day 23-26: User Management

- ☐ Get all users endpoint
- ☐ Get user by ID endpoint
- ☐ Update user endpoint
- ☐ Delete user endpoint
- ☐ User role management
- ☐ User profile updates

Day 27-28: Testing Backend

- Write unit tests for critical functions

- Test all API endpoints with Postman
 - Fix bugs and edge cases
-

Week 5-6: Stripe Integration & Socket.IO

Day 29-33: Stripe Payment Integration

- ☐ Set up Stripe account
- ☐ Create Stripe customer
- ☐ Create subscription plans
- ☐ Checkout session creation
- ☐ Webhook setup for payment events
- ☐ Subscription management
- ☐ Payment history tracking
- ☐ Cancel subscription

Stripe Products to Create:

1. Starter Plan - \$29/month
2. Professional Plan - \$79/month
3. Enterprise Plan - \$199/month



bash

```
# Install Stripe CLI for webhook testing
stripe listen --forward-to localhost:5000/api/payments/webhook
```

Day 34-38: Real-time Chat (Socket.IO)

- ☐ Socket.IO server setup
- ☐ Authentication middleware for sockets
- ☐ Private messaging
- ☐ Room-based chat (company/team)
- ☐ Typing indicators
- ☐ Online status tracking
- ☐ Message read receipts
- ☐ Message persistence to database

Socket Events:



// Client to Server

- private-message
- room-message
- typing
- join-room
- leave-room
- mark-read
- update-status

// Server to Client

- private-message
- room-message
- user-typing
- user-status
- message-read

Day 39-42: Admin Dashboard APIs

- ☐ Company analytics endpoint
 - ☐ User statistics endpoint
 - ☐ Revenue tracking
 - ☐ Export data endpoints
 - ☐ System health monitoring
-

Week 7-8: Frontend Development

Day 43-45: Frontend Setup & Auth

- ☐ Set up Next.js project structure
- ☐ Install and configure Tailwind + shadcn
- ☐ Create layout components (Sidebar, Header)
- ☐ Build login page
- ☐ Build registration page
- ☐ Implement auth context/store
- ☐ Connect to backend auth APIs
- ☐ Protected routes setup

Day 46-49: Dashboard & Overview

- ☐ Dashboard layout
- ☐ Stat cards component
- ☐ Upcoming shifts component
- ☐ Recent activity feed
- ☐ Navigation system

- ☐ Responsive design

Day 50-53: Roster Management UI

- ☐ Calendar component
- ☐ Week/Month view toggle
- ☐ Shift cards
- ☐ Create roster modal
- ☐ Edit roster modal
- ☐ Drag-and-drop shifts (optional)
- ☐ Connect to backend APIs

Day 54-56: Team Management UI

- ☐ Team member list/grid
 - ☐ Member detail cards
 - ☐ Add member modal
 - ☐ Edit member modal
 - ☐ Search and filter functionality
 - ☐ Role assignment UI
 - ☐ Connect to backend APIs
-

Week 9-10: Advanced Features & Polish

Day 57-60: Chat Interface

- ☐ Chat layout (list + messages)
- ☐ Message bubbles
- ☐ Chat input component
- ☐ Socket.IO client integration
- ☐ Real-time message updates
- ☐ Typing indicators
- ☐ Online status display
- ☐ Unread message badges

Day 61-63: Payment & Subscription UI

- ☐ Current plan display
- ☐ Pricing page with plans
- ☐ Stripe checkout integration
- ☐ Payment history table
- ☐ Subscription management
- ☐ Cancel subscription flow

Day 64-66: Settings Pages

- ☐ Profile settings
- ☐ Company settings
- ☐ Notification preferences

- ☐ Security settings (password change)
- ☐ Account deletion

Day 67-70: Polish & Optimization

- ☐ Add loading states
- ☐ Error handling & user feedback
- ☐ Form validations
- ☐ Animations and transitions
- ☐ Mobile responsiveness
- ☐ Accessibility improvements
- ☐ Performance optimization
- ☐ SEO optimization

Week 11-12: Testing, Deployment & Launch

Day 71-75: Testing

Backend Testing:



bash

Install testing libraries

`npm install -D jest @types/jest supertest @types/supertest`

Create test files

```
backend/src/__tests__/
├── auth.test.ts
├── roster.test.ts
├── shift.test.ts
└── payment.test.ts
```

Frontend Testing:



bash

Install testing libraries

`npm install -D @testing-library/react @testing-library/jest-dom`

`npm install -D @testing-library/user-event`

Test Checklist:

- ☐ Unit tests for services
- ☐ Integration tests for API endpoints
- ☐ E2E tests for critical flows
- ☐ Manual testing of all features
- ☐ Cross-browser testing
- ☐ Mobile device testing
- ☐ Performance testing
- ☐ Security testing (OWASP top 10)

Day 76-80: Deployment Setup

Environment Variables Setup:



bash

```
# Backend .env (Production)
NODE_ENV=production
PORT=5000
DATABASE_URL=postgresql://user:pass@host:5432/db
REDIS_URL=redis://host:6379
JWT_SECRET=your-super-secret-key
STRIPE_SECRET_KEY=sk_live_xxx
STRIPE_WEBHOOK_SECRET=whsec_xxx
FRONTEND_URL=https://rosterpro.com
```



bash

```
# Frontend .env.local (Production)
NEXT_PUBLIC_API_URL=https://api.rosterpro.com
NEXT_PUBLIC_SOCKET_URL=https://api.rosterpro.com
NEXT_PUBLIC_STRIPE_PUBLIC_KEY=pk_live_xxx
```

Backend Deployment (Railway Example):

1. **Create Railway Account**
 - Go to railway.app
 - Connect GitHub repository
2. **Set up PostgreSQL & Redis**



bash

Railway will provide URLs automatically

3. Deploy Backend



bash

Railway automatically deploys from GitHub

Or use Railway CLI

railway login

railway [link](#)

railway up

4. Configure Environment Variables

- Add all .env variables in Railway dashboard

Frontend Deployment (Vercel Example):

1. Create Vercel Account

- Go to vercel.com
- Import GitHub repository

2. Configure Project



bash

Install Vercel CLI

[npm install](#) -g vercel

Deploy

vercel --prod

3. Set Environment Variables

- Add all .env.local variables in Vercel dashboard

Alternative Deployment Options:

Backend:

- Railway (Easiest, recommended)
- Render (Free tier available)
- AWS EC2 + Load Balancer
- DigitalOcean App Platform
- Google Cloud Run
- Heroku

Frontend:

- Vercel (Recommended for Next.js)
- Netlify
- AWS Amplify
- Cloudflare Pages

Database:

- Railway PostgreSQL
- Supabase (Free tier)
- AWS RDS
- ElephantSQL
- Neon (Serverless Postgres)

Redis:

- Upstash (Serverless Redis)
- Redis Cloud
- Railway Redis

Day 81-84: Domain & SSL



bash

1. Purchase domain
- Namecheap, Google Domains, etc.

2. Configure DNS
Frontend (Vercel)
A @ 76.76.21.21
CNAME www cname.vercel-dns.com

Backend (Railway)
A api railway-ip-address

3. SSL Certificates
- Automatic with Vercel/Railway
 - Let's Encrypt for custom setups

Day 85-86: Monitoring & Analytics Setup



bash

1. Error Tracking (Sentry)

`npm install @sentry/nextjs`

`npm install @sentry/node`

2. Analytics (Google Analytics / Plausible)

Add tracking code to layout

3. Uptime Monitoring

- UptimeRobot

- Pingdom

- Better Uptime



Deployment Checklist

Pre-Deployment

- ☐ All environment variables configured
- ☐ Database migrations run
- ☐ Seed data created (if needed)
- ☐ API endpoints tested
- ☐ Frontend builds successfully
- ☐ No console errors
- ☐ Mobile responsive
- ☐ Cross-browser tested
- ☐ SSL certificates ready
- ☐ Stripe in production mode
- ☐ Backup strategy in place

Backend Deployment

- ☐ Build production Docker image
- ☐ Deploy to hosting platform
- ☐ Configure environment variables
- ☐ Run database migrations
- ☐ Configure CORS for frontend domain
- ☐ Set up health check endpoint
- ☐ Configure rate limiting
- ☐ Set up logging
- ☐ Configure error tracking

Frontend Deployment

- ☐ Build for production
- ☐ Deploy to Vercel/Netlify
- ☐ Configure environment variables

- ☐ Set up custom domain
- ☐ Configure redirects
- ☐ Enable CDN
- ☐ Set up analytics
- ☐ Configure SEO meta tags

Post-Deployment

- ☐ Test all features in production
 - ☐ Verify payments work
 - ☐ Test real-time chat
 - ☐ Check email notifications
 - ☐ Monitor error rates
 - ☐ Set up alerts
 - ☐ Create backup schedule
 - ☐ Document API
 - ☐ Create user documentation
-



MVP Feature Checklist

Core Features (Must Have)

- ☒ User authentication (register, login, logout)
- ☒ Company registration
- ☒ User roles (Admin, Manager, Employee)
- ☒ Create/Edit/Delete rosters
- ☒ Create/Edit/Delete shifts
- ☒ Assign employees to shifts
- ☒ View roster calendar
- ☒ Team member management
- ☒ Real-time chat
- ☒ Stripe subscription integration
- ☒ Payment history
- ☒ Basic admin dashboard
- ☒ Profile settings
- ☒ Company settings

Nice to Have (Post-MVP)

- ☐ Shift swap requests
- ☐ Time-off requests & approval
- ☐ Shift templates
- ☐ Recurring shifts
- ☐ Email notifications
- ☐ SMS notifications
- ☐ Mobile app (React Native)
- ☐ Advanced analytics
- ☐ Export to PDF/Excel

- ☐ Multi-language support
 - ☐ Dark mode
 - ☐ Calendar integrations (Google, Outlook)
 - ☐ Slack integration
 - ☐ Custom branding
 - ☐ API for third-party integrations
-

Estimated Costs (Monthly)

Development Phase

- **Domain:** \$12/year = \$1/month
- **PostgreSQL:** Free (Railway free tier) or \$5/month
- **Redis:** Free (Upstash free tier) or \$5/month
- **Backend Hosting:** Free (Railway free tier) or \$5-20/month
- **Frontend Hosting:** Free (Vercel free tier)
- **Total Development:** ~\$0-30/month

Production (After Launch)

- **Domain:** \$1/month
 - **PostgreSQL:** \$10-50/month (depending on usage)
 - **Redis:** \$10-20/month
 - **Backend Hosting:** \$20-100/month
 - **Frontend Hosting:** \$0-20/month
 - **Stripe Fees:** 2.9% + \$0.30 per transaction
 - **Email Service:** \$0-10/month (SendGrid free tier: 100 emails/day)
 - **Error Tracking:** \$0-26/month (Sentry free tier)
 - **Monitoring:** Free (UptimeRobot free tier)
 - **Total Production:** ~\$40-250/month
-

Security Best Practices

1. Environment Variables

- Never commit .env files
- Use different keys for dev/prod
- Rotate secrets regularly

2. Authentication

- Use strong JWT secrets (32+ characters)
- Implement refresh token rotation
- Add rate limiting on auth endpoints
- Use secure password hashing (bcrypt rounds: 10)

3. API Security

- Implement CORS properly
- Add rate limiting
- Validate all inputs
- Sanitize user data
- Use HTTPS only in production
- Add security headers (helmet.js)

4. Database

- Use parameterized queries (Prisma handles this)
- Regular backups
- Encrypt sensitive data
- Use connection pooling

5. Stripe

- Verify webhook signatures
 - Use test mode for development
 - Never expose secret keys
 - Handle failed payments gracefully
-



Documentation to Create

1. **README.md** - Project overview, setup instructions
 2. **API Documentation** - All endpoints, request/response formats
 3. **User Guide** - How to use the application
 4. **Admin Guide** - Admin features and management
 5. **Developer Guide** - Architecture, contributing guidelines
 6. **Deployment Guide** - Step-by-step deployment instructions
-



Common Issues & Solutions

Issue: Database connection fails



bash

Check PostgreSQL is running

`docker ps`

Check DATABASE_URL format

`postgresql://user:password@host:port/database`

Test connection

`npx prisma studio`

Issue: Redis connection fails



bash

Check Redis is running

`docker ps`

Test connection

`redis-cli ping`

Issue: JWT token expired



javascript

// Implement refresh token logic

// Check token expiration time

// Add token refresh endpoint

Issue: CORS errors



javascript

// Backend: Configure CORS properly

```
app.use(cors({  
  origin: process.env.FRONTEND_URL,  
  credentials: true  
}));
```

Issue: Socket.IO not connecting



javascript

// Check CORS settings for Socket.IO

// Verify authentication token

// Check firewall rules

Technical Metrics

- ☐ 99%+ uptime
- ☐ < 2s page load time
- ☐ < 500ms API response time
- ☐ 0 critical bugs
- ☐ 90%+ test coverage

Business Metrics

- ☐ 100+ signups in first month
- ☐ 10+ paying customers
- ☐ < 5% churn rate
- ☐ 4+ star average rating
- ☐ 80%+ user activation rate

Support & Resources

Documentation

- Next.js: <https://nextjs.org/docs>
- Prisma: <https://www.prisma.io/docs>
- Stripe: <https://stripe.com/docs>
- Socket.IO: <https://socket.io/docs>
- Tailwind CSS: <https://tailwindcss.com/docs>

Communities

- Next.js Discord
- Prisma Slack
- Stack Overflow
- Reddit: r/webdev, r/reactjs, r/node

Learning Resources

- Next.js Tutorial
- Prisma Getting Started
- Stripe Integration Guide
- TypeScript Handbook

Final Launch Checklist

- ☐ All features working in production
- ☐ Payment processing tested
- ☐ Email notifications working
- ☐ Real-time chat functional

- ☐ Mobile responsive
 - ☐ SEO optimized
 - ☐ Analytics tracking
 - ☐ Error monitoring setup
 - ☐ Backup system configured
 - ☐ Documentation complete
 - ☐ Terms of Service published
 - ☐ Privacy Policy published
 - ☐ Support email setup
 - ☐ Social media accounts created
 - ☐ Landing page live
 - ☐ Marketing materials ready
-

Good luck building your MVP! 🚀

Estimated Total Development Time: 400-500 hours

Estimated Cost: \$40-250/month operational costs

MVP Timeline: 8-12 weeks with dedicated development