**Continuous Assessment Project – CAP**

**CAP #1 – Sales Order System**

This project aims at developing a system for *Sales Order Management System* which is to improve the customer service and to increase the revenue of a departmental store. This system can maintain the details of the customer, employee, products and the order details of the customer. The details about the suppliers of the products can be maintained to generate the purchase order of the products whenever the stock level of the products is less. Each employee can be assigned as in-charge to handle orders of certain number of customers. The owner of the business can access real-time, shop-wide inventory availability, and the system automatically references a customer’s unique processing options. This occurs while product promotions and other suggested up-selling prompts help the customer service representative expand your average order value. It can provide immediate information about customers, products and historical information so that you can enter orders quickly and accurately.