

Dong-chan Koh

kohdc1723@gmail.com | (236) 869-1945 | [linkedin.com/in/kohdc1723](https://www.linkedin.com/in/kohdc1723)

Experience

IT Technician

t'order Canada (티오더 캐나다)
Canada

April 2024 - Present
Vancouver, BC,

- Installing POS (Point of Sales) systems and configure printer and network settings
- Integrating menu data from POS to tablet ordering system
- Troubleshooting client-reported issues with the tablet ordering system and POS system
- Providing technical support to clients through remote access tools (TeamViewer, Anydesk)
- Installing internet routers and printers

Software Developer, Intern

Love Your Planet Foundation

April 2023 - May 2023
Chilliwack, BC, Canada

- BCIT ISSP (Industry Sponsored Student Project) program
- Developed a **Love Your Planet Mobile App**, an easy-to-use social media for sustainability
- Modified the UI based on the client requirements
- Implemented a bill tracker which allows users to search for environmental bills and track their progress
- Debugged the existing issues in the register and login processes
- [notion/love-your-planet-mobile-app](https://notion.so/love-your-planet-mobile-app)

Software Developer, Intern

DevRel.Agency

January 2023 - April 2023
Vancouver, BC, Canada

- BCIT ISSP (Industry Sponsored Student Project) program
- Developed a **Developer Journey Map**, a visualization tool identifies the path the developer experiences
- Developed a RESTful API using Express framework and MongoDB
- Designed the UI and implemented it using React
- Deployed the service on Google Cloud
- [notion/developer-journey-map](https://notion.so/developer-journey-map)

Skills

Problem-solving / IT Troubleshooting / Software & Hardware Installation

Computer Science / Networking / Databases / Programming

Customer Service / Class 5 BC Driver's License / Communication (Korean, English)

Education

British Columbia Institute of Technology

Diploma, Computer Systems Technology (Computer Science)

Burnaby, BC, Canada
September 2021 - June 2023