

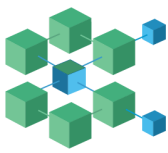
Koios Evolution:

Enhancements, Infra Support & Maintenance

Project ID: 1000098

Milestone 5 emphasizes the importance of community engagement and user-centric development within the Koios Evolution project. This phase was dedicated to providing comprehensive support across all Koios tools and services, responding to user queries, and establishing a continuous feedback loop to guide improvements.

By actively addressing community concerns through multiple channels, including forums and GitHub, the Koios team fostered an inclusive and responsive environment. The collection and analysis of user feedback played a critical role in refining the platform, ensuring it aligned with the needs and expectations of its users. This milestone highlights the project's commitment to community-driven innovation and its focus on building trust and collaboration within the decentralized ecosystem.

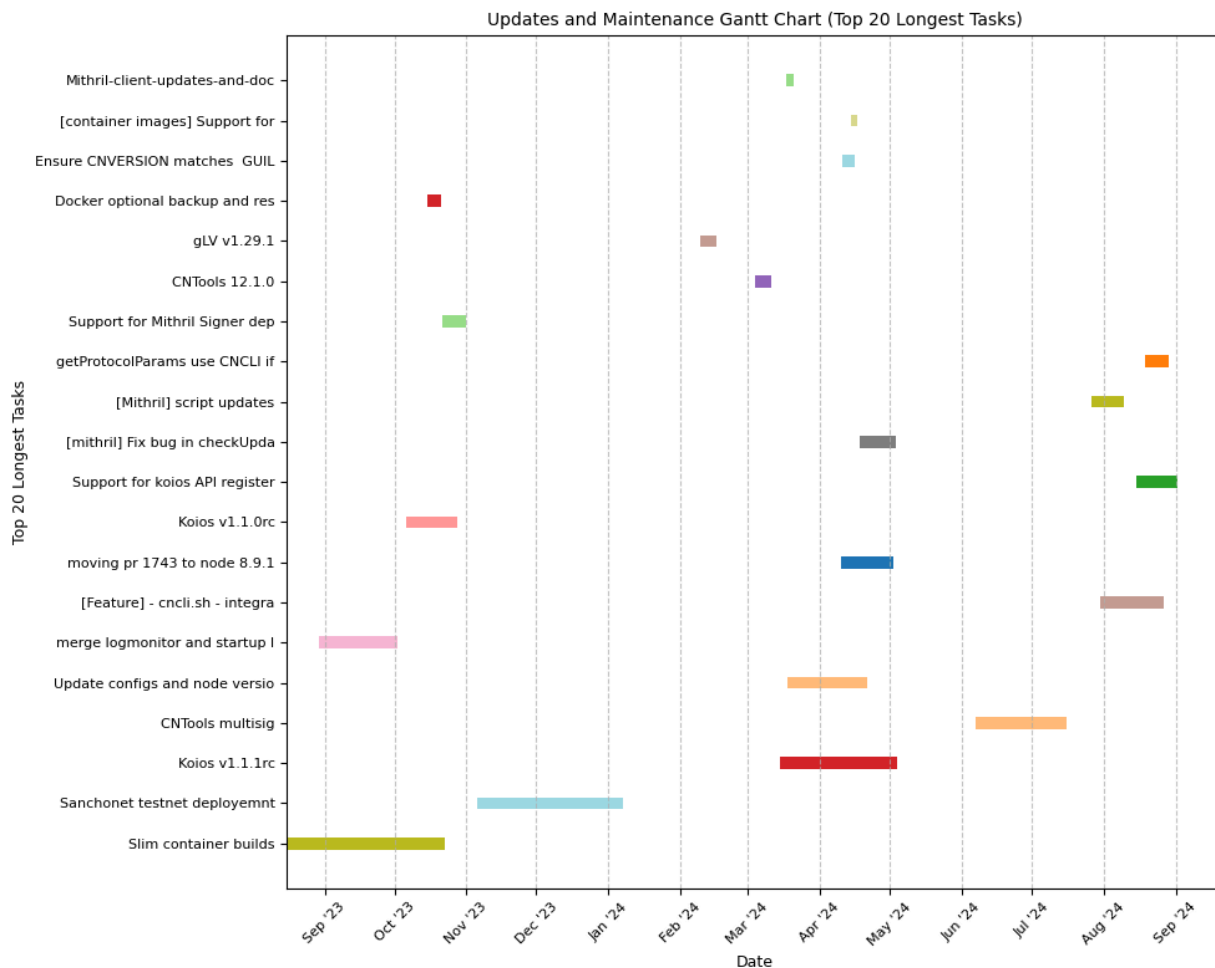


Milestone 5: Community Support and Feedback Collection

Objective: Provide assistance across various Koios projects and tools, respond to queries, and collect user feedback across multiple channels, including support forums and GitHub issues.

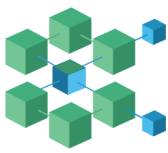
- **Achievements:**

- Delivered consistent support across all Koios projects and tools, addressing community queries and providing guidance.
- Actively collected and analysed user feedback through forums, GitHub issues, and direct communication.
- Used feedback to inform ongoing development and improvements, ensuring that community needs were met.



The tasks are sorted by duration, providing insight into the most time-consuming aspects of the project. This Gantt chart displays the top 20 longest tasks, measured by duration from start to completion. Each bar represents a task, colour-coded for visual distinction, with the x-axis indicating the

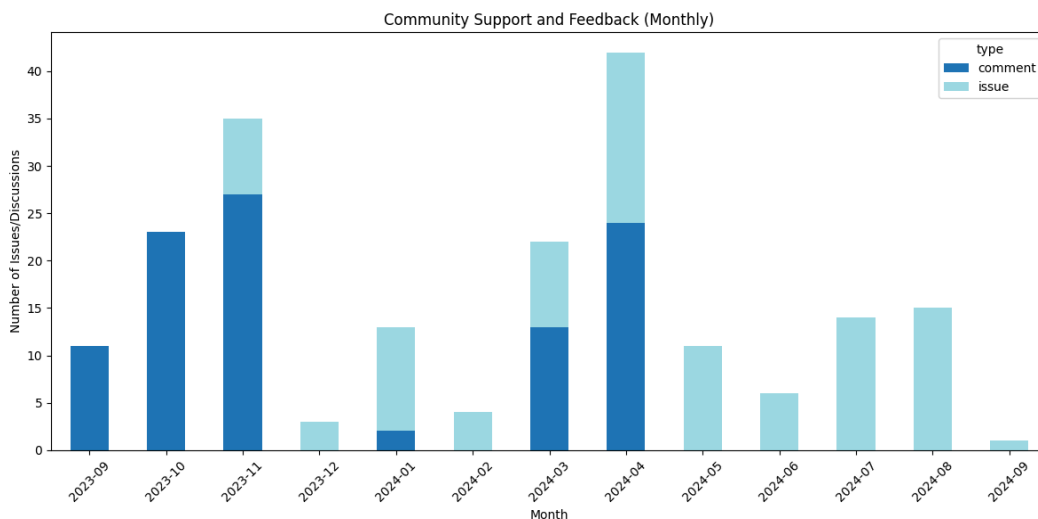
timeline from September 2023 to September 2024.



Community Engagement and Support

The Koios Evolution project has been community-driven from the start. We have maintained an open line of communication with our users, providing support and gathering feedback to continually improve our offerings.

- **Support Channels:** We have actively engaged with the community through GitHub, forums, and direct support channels, ensuring that all queries were addressed promptly.
- **Feedback Loop:** User feedback has been critical in shaping the direction of the project, with many improvements directly resulting from community suggestions.



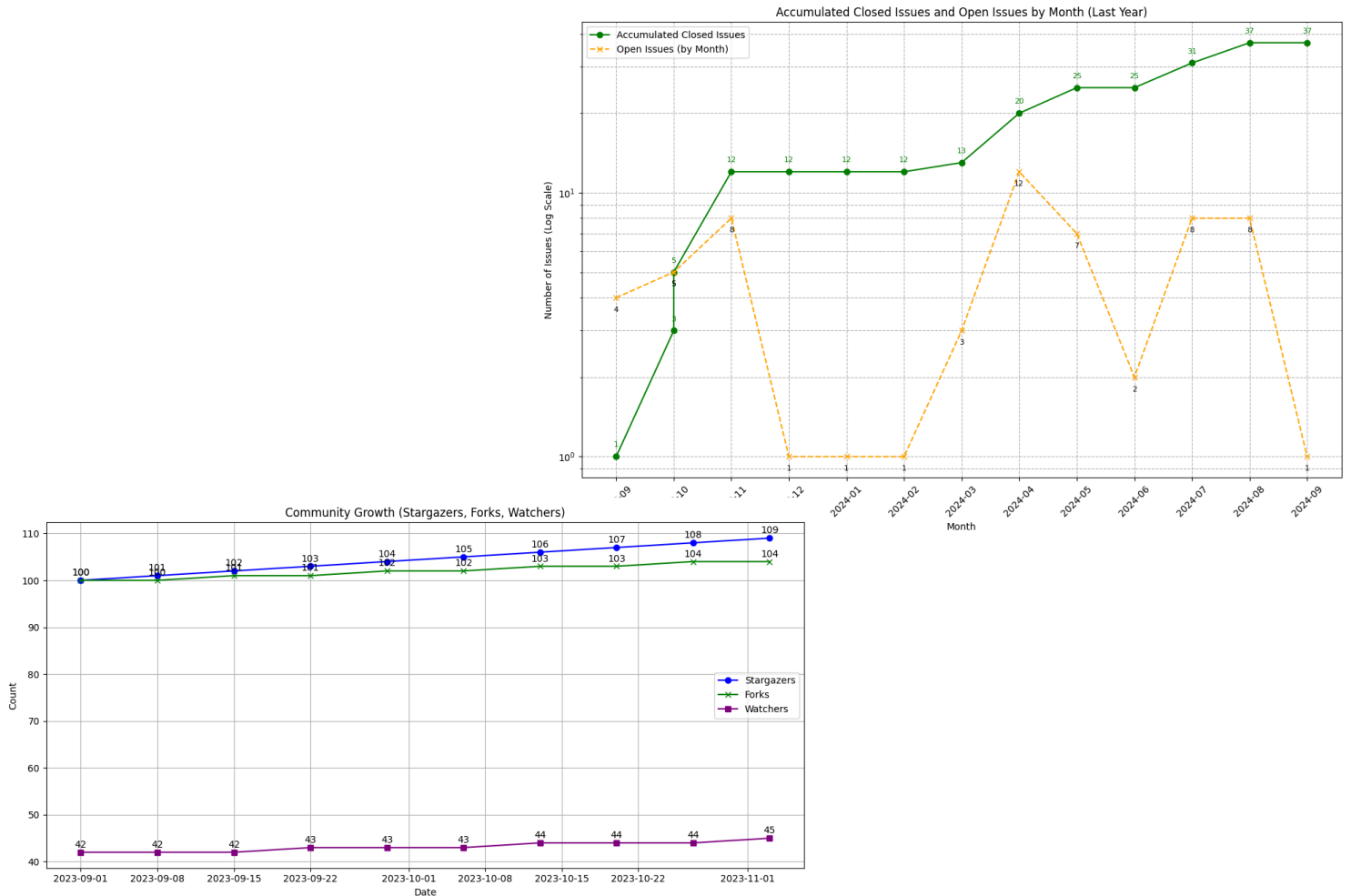
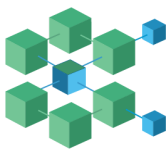
The stacked bar chart provides a clear overview of the volume and types of community interactions over time, categorised by month. The chart differentiates between issues and comments, allowing us to observe how community support and feedback have evolved.

Key observations include:

Activity Peaks: Significant spikes in activity are visible in November 2023 and April 2024, where both issues and comments show a marked increase. This suggests heightened engagement during these periods, possibly correlating with major project updates or releases.

Sustained Engagement: The chart shows consistent engagement across several months, indicating that the community is actively participating in the project's development and maintenance processes.

Diversity of Interactions: While issues dominate the interactions, comments also contribute significantly, particularly during peak periods. This highlights an active dialogue within the community, where members are not only raising issues but also engaging in discussions to resolve them.



Accumulated Closed Issues and Open Issues by Month (Last Year)

This graph presents two key metrics related to issue management in the Koios API project over the past year:

Accumulated Closed Issues (green line): The upward trajectory of the green line indicates a steady increase in the number of issues that have been closed over the course of the year. Starting with just 1 issue closed in September 2023, this number has consistently grown, reaching 37 by September 2024. The trend reflects a clear and continuous effort to address and resolve issues, contributing to the project's overall stability and progress.

Open Issues by Month (orange dashed line): The orange line fluctuates, indicating the dynamic nature of issue creation and resolution. There are distinct spikes in open issues during November 2023 and April 2024, suggesting periods of increased complexity or activity that introduced new challenges. However, the swift decline in open issues after these spikes highlights the team's effectiveness in managing and resolving these challenges.

Overall, the graph demonstrates the team's commitment to maintaining quality and stability through effective issue management, ensuring that open issues are addressed promptly and efficiently over time.

Community Growth (Stargazers, Forks, Watchers)

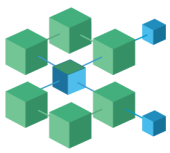
This graph tracks three key metrics that reflect the growing interest and participation in the Koios API project:

Stargazers (blue line): The number of stargazers shows a steady increase, starting at 100 in early September 2023 and rising to 109 by November 2023. This reflects growing recognition and approval from the community as more users "star" the repository to show support or follow its progress.

Forks (green line): Forks, which represent active engagement by developers working with or modifying the project, also demonstrate a positive trend. The count increases from 100 to 104 over the same period, indicating that more developers are contributing to or building upon the Koios API.

Watchers (purple line): The number of watchers, while increasing more modestly from 42 to 45, still indicates a dedicated group of users who are actively monitoring the project's updates and progress.

Together, these metrics highlight the project's growing community of contributors and supporters, underscoring the increasing visibility and relevance of the Koios API in the decentralized ecosystem.



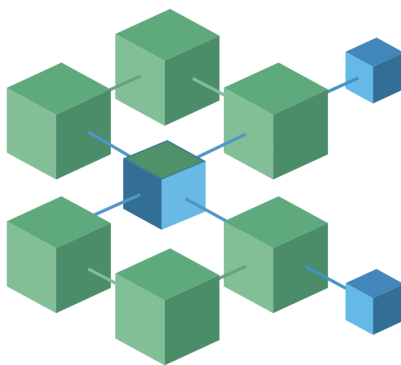
Conclusion and Future Outlook

Conclusion:

Milestone 5 underscored the vital role of community engagement in the evolution of the Koios ecosystem. By providing consistent support across all projects and tools, addressing user queries promptly, and actively collecting feedback, the team strengthened its relationship with the community. This milestone demonstrated the value of a user-centric approach, as feedback directly influenced improvements and ensured the platform met the evolving needs of its users. The robust engagement across various channels also highlighted the project's openness and commitment to collaboration.

Future Outlook:

As Koios continues to grow, the focus will remain on fostering an even stronger connection with its user base. Future efforts will include expanding support channels, streamlining feedback collection processes, and implementing advanced tools to analyze community insights effectively. By maintaining a transparent and interactive approach, Koios aims to empower its community further and ensure the platform evolves in alignment with user needs, ultimately driving the decentralized ecosystem forward.



koios
Decentralised Opensource API

Empower your Cardano projects with our elastic API services

Thank you for being an integral part of this journey. Together, we have not only achieved our goals but have also paved the way for a future defined by decentralized innovation.