CSE 343 – Project Final Report

Project: Yan Koltuk

By ZetshSoft

Scrum Master: Talha Kaymak (200104004052)

Product Owner: Ahmet Hakan Demir (210104004055)

Developers:

- Sümeyye Zeynep Gürbüz (200104004039)
- Ebrar Özkan (220104004005)
- Hamide Sıla Akdan (220104004063)

User Requirements Document

OVERVIEW	This document defines the requirements of the service tracking system to be developed for schools. The system aims to make the process of students getting on and off school buses traceable by families. It will be designed to be usable on both mobile and web-based platforms.
GOAL	To ensure that students registered in school services can be monitored in real time by their families. Thus, the safety of students will be increased, and service processes will be made more transparent.
TARGET GROUP	 Families of primary and secondary school students School bus drivers and stewardesses School bus drivers' administration

User Roles and Features

ADMIN (Web)	 Login: Login via the web with the username and the password. (Admin is the owners of the Yan Koltuk.) Manager Management: Manager registration: Username
	o Delete service
	 Manager List: Can view the registered managers list.
	– <mark>Interface</mark>:○ Navbar
	A logout buttonUsername is displayed
	 2 main buttons on the web page: Add Manager View Manager List

	o Footer
MANAGER (Web)	 Login: Login via the web with the ID and the password
	given when applying for the product.
	Service Management:
	Service registration:
	License plate
	Capacity
	Point of departure
	■ Departure time
	■ Driver's name-surname
	Driver's phone numberDriver's Turkish Id number
	Stewardess' name-surname
	 Stewardess' phone number
	Stewardess' Turkish Id number
	o Edit service data:
	Driver's name-surname
	Driver's phone number
	Driver's Turkish Id number
	Stewardess' name-surname
	Stewardess' phone number
	Stewardess' Turkish Id number
	 Delete service
	Service List:
	 Can view the registered service list.
	 When a service is clicked, it will show the service
	data, and the student list registered in that service.
	– Reporting:
	 Can view the registered service list.
	When a service is clicked, an excel file will be
	downloaded showing the movements of the
	selected service.
	Selected Service.
	Interfoce
	– <mark>Interface</mark> :
	Navbar
	A logout button
	Username is displayed

	o 3 main buttons on the web page:
	 Add Service
	 View Service List
	 Service Reports
	o Footer
PARENT (Mobile)	Registration and Login:
	 Registers with:
	Phone number
	Password
	■ Name-surname
	Address
	■ Turkish Id number
	 Log into the system with the registered phone
	number and the password.
	mambor and the passiveral
	– Home Page:
	o Includes a bottom navbar to:
	Add a student with:
	Name-surname
	School number Tartists Let a see a see
	Turkish Id number
	Service plate
	Pick-up location of the student
	View the parent's profile
	Edit the parent's info:
	Phone number
	 Address
	Student Tracking:
	 The registered students are listed with these data:
	■ Name-surname
	Registered service's plate
	■ Get-in / get-off status
	 Student management:
	 A parent can request leave from the system for the
	days their child will not attend.
	 Can delete the student from the system.
	 Can change the service information of a student by
	changing the student's service plate.
	Shanging the stadent o convice plate.

	 Interface: User-friendly, simple navigation. Ease of adding and managing students.
SERVICE DRIVER (Mobile)	 Login: Log into the system with the service plate and automatically generated password. Home Page: Includes a navbar for logout button. Includes a bottom navbar to: View and manage the registered students: Students are listed with these data:
	 Displays the service data such as: Service details Driver's details Stewardess' details Includes 2 main buttons for taking attendance Go to school Return from school
	 Student status update: Each student has a "Get on/get off" switch. Status changes are logged with timestamp and the name of the student. If a student is excluded by his/her parents for the current day, that student's status cannot be changed.
	 Taking attendance: Have 2 options: Using the list of registered students to take attendance. Using the map to take attendance and also see the live route of the service. Interface:

o Easy-to-use, quick-access design.

Functional Requirements

Admin Module	 Adding A Manager Record: Entering and saving manager information via the form. Delete Manager: Delete existing manager information. Manager List View: Access to the list of all managers registered to the system.
Manager Module	 Adding A Service Record: Entering and saving service information via the form. Edit/Delete Service: Update or delete existing service information. Service/Student List View: Access the list of all services and students registered for the service. Reporting: View time-stamped logs of service movements.
Parent Module	 Registration and Login: Secure registration and login processes. Adding A Student: Service selection and entering student information. Student Tracking: View get-in/get-off statuses. Student Updates: Marking a student who will not come, deleting a student or changing the service info.
Service Module	 Login: Secure login mechanism. Student List View: View the list of students registered to the service. Status Update: Updating and logging the get-on/land status.

Route Management: Organizing the actual and list as a surface the grounds.
 Organizing the student list according to the route. Adding useful memos to the students.

Non-Functional Requirements

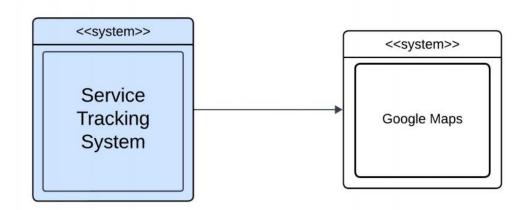
Performance	 The system must respond quickly, and user transactions must occur without delay. It must be resistant to the high number of users.
Security	 User data must be encrypted. Role-based access controls should be implemented. There must be data backup and recycling mechanisms.
Availability	 User-friendly interfaces should be designed. It must be compatible on mobile and web platforms.
Scalability	 Additional schools (as managers) may be added in the future. The system must be open to expansion.
Compatibility	 It should be compatible with different browsers and devices. Android support should be considered for mobile applications.

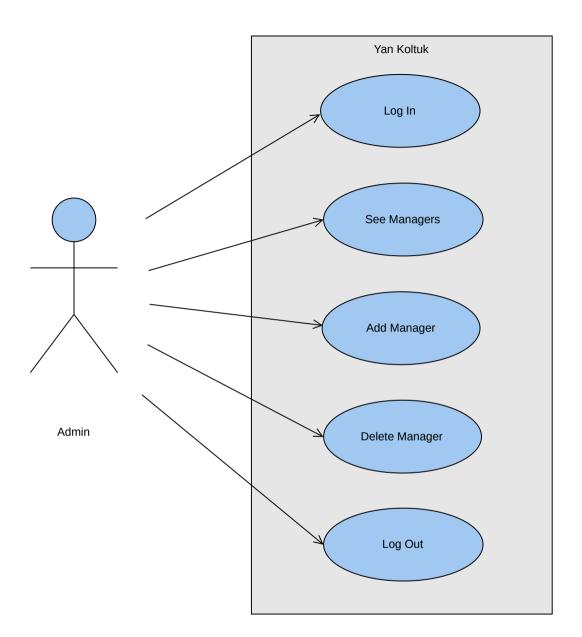
Technical Requirements

Platforms	 Web Application: Frameworks such as HTML, CSS, JavaScript, React. Mobile App: Flutter
Database	- Microsoft SQL Server (MSSQL)

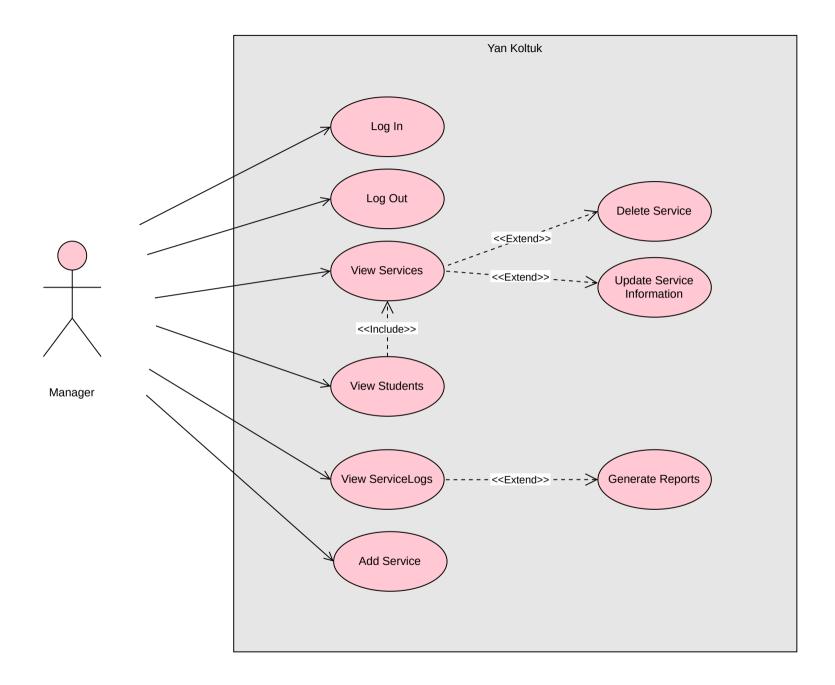
Server and Hosting	 Backend: Asp .NET Core Hosting: Azure (for SQL Server) Apache (for deploying Web)
Other	– Map Integration:⊙ Google Maps API

CONTEXT MODEL

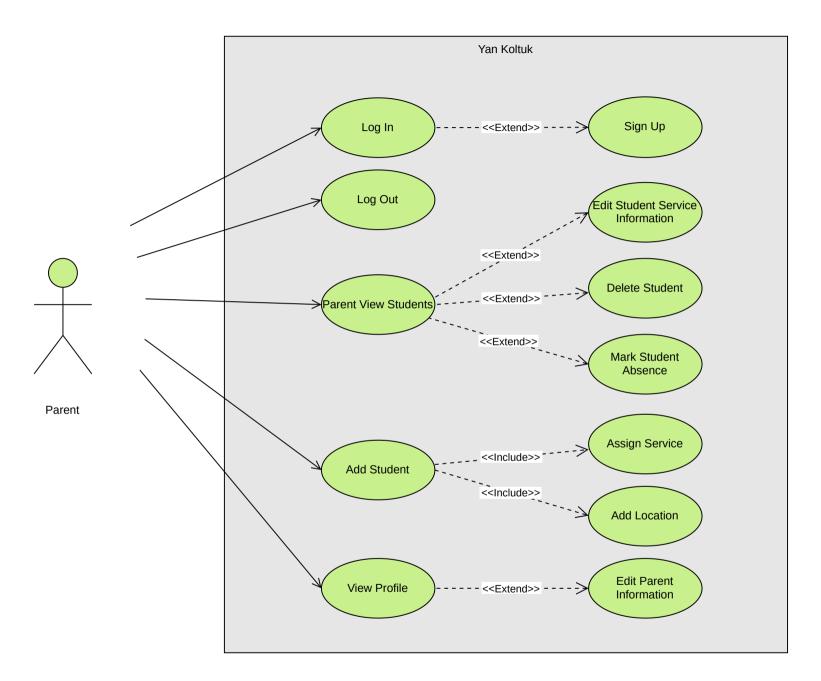




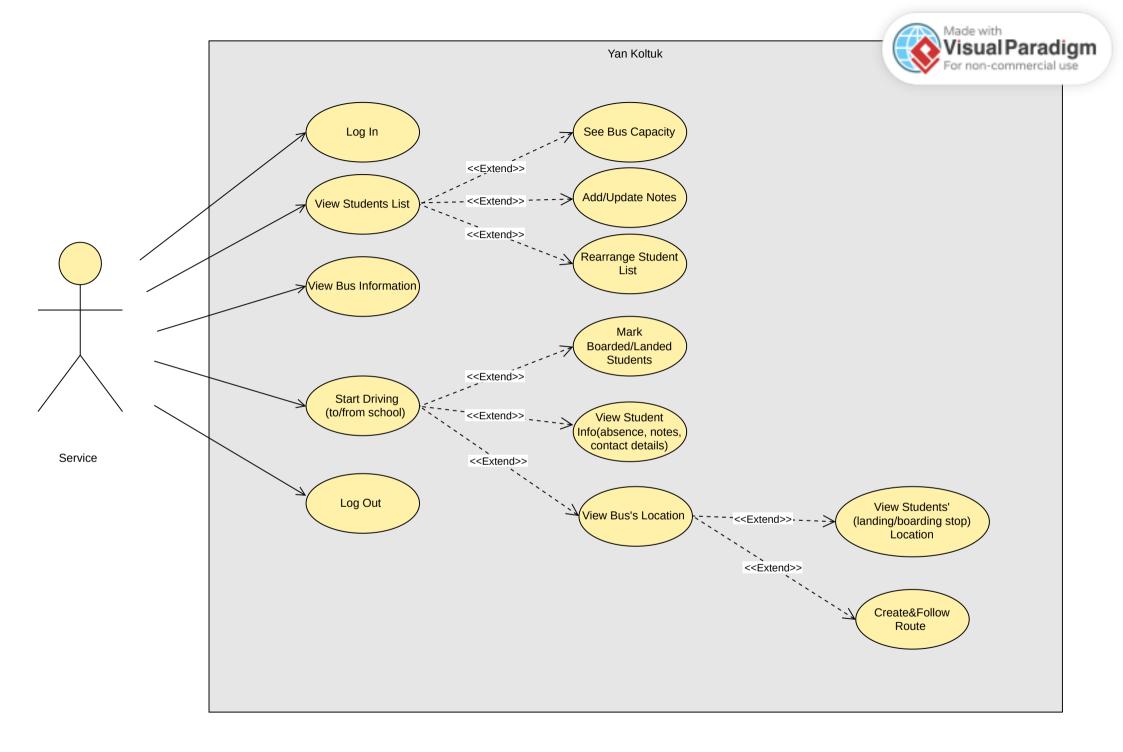












System	Yan Koltuk
Use Case	LogIn
Actors	Admin, Parent, Manager, Service
Description	Users can log in to system by filling in required fields
Data	Username and password
Stimulus	The user enters their login credentials and clicks on login button
Response	The user logs in to the system by their role
Comments	The system checks if login credentials are correct or filled.

System	Yan Koltuk
Use Case	Log Out
Actors	Admin, Parent, Manager, Service
Description	Users can log out from the system
Data	None
Stimulus	User clicks on log out button
Response	The user securely exits the system.
Comments	None

System	Yan Koltuk
Use Case	Add Manager
Actors	Admin
Description	Admin can add new managers to the system
Data	Username for new manager
Stimulus	Admin clicks add manager
Response	A password is generated for the new manager and he/she is
	added to the managers and users table with manager role
Comments	Admin gives the manager his/her password

System	Yan Koltuk
Use Case	See Managers
Actors	Admin
Description	Admin can view managers who use the system
Data	Managers List
Stimulus	Admin clicks "See Managers"
Response	The list of managers is displayed to admin
Comments	none

System	Yan Koltuk
Use Case	Delete Manager
Actors	Admin
Description	Admin can delete a manager from the system

Data	Managers List, Manager Id
Stimulus	Admin selects a manager and clicks "Delete Manager"
Response	The corresponding manager is deleted from Managers List and
	the screen of the admin updated accordingly
Comments	none

System	Yan Koltuk
Use Case	View Services
Actors	Manager
Description	Manager can view the list of services that are used in his school
Data	Manager Id, Services list (bus's plate, driver, driver phone number, stewardess, stewardess' phone number, capacity, departure time and stop)
Stimulus	Manager clicks view services
Response	The list of services is displayed with their driver and plate information.
Comments	None

System	Yan Koltuk
Use Case	Update Service Information
Actors	Manager
Description	Manager can select one bus from services list and update its
	details
Data	Manager Id, Services list (bus's plate(readonly), driver, driver
	phone number, stewardess, stewardess' phone number,
	capacity, departure time and stop(readonly))
Stimulus	Manager updates one of the textboxes and clicks save button
Response	The corresponding service is updated in database and updated
	service is displayed to manager.
Comments	This use case is extending "View Services"

System	Yan Koltuk
Use Case	Delete Service
Actors	Manager
Description	Manager can select one bus from services list and delete it
Data	Manager Id, Services list (bus's plate(readonly), driver, driver
	phone number, stewardess, stewardess' phone number,
	capacity, departure time and stop(readonly))
Stimulus	Manager selects a bus from services list, see it information in
	detail and clicks "Delete Service".

Response	The corresponding service is removed from the manager's
	services list, and the related column for enrolled students is
	cleared in the database.
Comments	This use case is extending "View Services"

System	Yan Koltuk
Use Case	View Students
Actors	Manager
Description	Manager can select one bus from services list and see students
	who are enrolled to that bus
Data	Manager Id, Services table (bus's plate(readonly), driver, driver
	phone number, stewardess, stewardess' phone number,
	capacity, departure time and stop(readonly)), students table(
	name, surname, id)
Stimulus	Manager clicks a bus from services list
Response	The corresponding service information is displayed in detail,
	showing students who use that bus
Comments	none

System	Yan Koltuk
Use Case	Add Service
Actors	Manager
Description	Manager can add a new service
Data	Manager Id, Service's information (bus's plate, driver and
	stewardess and their phone number, T.C. identity number, bus's
	capacity, departure time and stop)
Stimulus	Manager clicks "Add Service" then clicks submit button after
	filling necessary data fields.
Response	If data entered by the manager is in desired format, the new
	service is created and added to the database.
Comments	none

System	Yan Koltuk
Use Case	View Service Logs
Actors	Manager
Description	The manager can access detailed records of past movements for
	registered services.
Data	Service Id, Service Logs and Students table
Stimulus	Manager clicks on "View Service Logs"
Response	The manager views service reports from the last two weeks,
	including students' details and their boarding/landing times.
Comments	This case extended by "Generate Reports"

System	Yan Koltuk
Use Case	Generate Reports
Actors	Manager
Description	The manager can download the service logs as a document.
Data	Service Id, Service Logs and Students table
Stimulus	Manager clicks on "Dowload Report"
Response	A pdf file is created and dowloaded.
Comments	none

System	Yan Koltuk
Use Case	Sign Up
Actors	Parent
Description	Parent can sign up to the system to register their student to a
	service etc.
Data	Name, Identity Number, Phone number, Password, Address
Stimulus	Parent enters the required credentials
Response	Parent is successfully registered to the system
Comments	Parent is registered if they entered valid data.

System	Yan Koltuk
Use Case	Parent View Students
Actors	Parent
Description	Parents can view the list of registered students and their
	boarding/landing status, edit their information in this screen.
Data	Student list
Stimulus	Parent logs in to the system
Response	Parents can view their student list
Comments	If parent want to make changes of students' status -like
	attendance-, they will do that also in that screen.

System	Yan Koltuk
Use Case	Edit Student Information
Actors	Parent
Description	Parent can change the service of the student by selecting a plate
Data	New plate is added to student service table
Stimulus	Parent select a plate for the student and clicks on save button
Response	System saves the changed data and assigns it for the student
Comments	This use case is extending "Parent View Students"

System	Yan Koltuk
Use Case	Delete Student
Actors	Parent
Description	When ac student will not take the service anymore parent can
	delete the corresponding student.
Data	Selected student is deleted from student service table
Stimulus	Parent selects the student that they want to delete it from the
	system and chooses the delete student option
Response	System successfully deletes the student
Comments	None

System	Yan Koltuk
Use Case	Mark Student Absence
Actors	Parent
Description	If a student will be absent, their parent can mark them as such
	before the service departs, avoiding unnecessary stops and
	delays.
Data	The date interval of absence of student for the service
Stimulus	Parent chooses the student for marking attendance, clicks on
	mark attendance button and selects an interval or just one day-
	off from the calendar for the student.
Response	The date interval of absence of student for the service is inserted
	to student service table.
	System marks the student as not coming on that interval of dates
	and driver can see absence with "View Student List" option, this
	preserves driver from unnecessary waitings on the location for
	that student get on the service.
Comments	Parent can see the selected dates in calendar and update the
	remaining excluded dates if need be.

System	Yan Koltuk
Use Case	Add Student
Actors	Parent
Description	Parent can add new student to the system to track him/her status
Data	Student's name, surname, school id, T.C. identity number,
	assigned service.
Stimulus	Parent clicks save button
Response	The student is successfully added to Students table.
Comments	none

System	Yan Koltuk
Use Case	Assign Service
Actors	Parent
Description	When parents add a student to the system, he/she has to choose
	a service within the available list.
Data	Plate number of the service, student service table
Stimulus	Parent chooses the service plate on the combo box
Response	The student is successfully registered to the selected service
Comments	Student is registered if only there is enough capacity in the
	service bus.

System	Yan Koltuk
Use Case	Add Location
Actors	Parent
Description	When parents add a student to the system, he/she has to choose
	a location on maps to save the location of the boarding/landing
	stop of the student.
Data	Latitude and longtitude information of students is saved to
	database
Stimulus	Parent chooses "Add Location"
Response	The student is successfully registered to the selected service
	with location information
Comments	none

System	Yan Koltuk
Use Case	View Profile
Actors	Parent
Description	Parent can view his/her own information.
Data	Parent's name, surname, address from the parents table.
Stimulus	Parent clicks on view profile button
Response	Parent can view their information on the system
Comments	Parent can edit their information also in this screen

System	Yan Koltuk
Use Case	Edit Parent Information
Actors	Parent
Description	Parent may update his/her information
Data	-Phone number, Address -some of them that will be changed-
Stimulus	Parent clicks on change button and enters the data that will be
	changed to
Response	Parent can successfully change their information, parents table
	is updated

Comments	Parent can update the information on system if given data is
	valid, like data does not exceed the character limit, or phone
	number doesn't have alphabetic characters in it.

System	Yan Koltuk
Use Case	View Students List
Actors	Service
Description	Students who are enrolled to a bus can be viewed as a list in mobile app.
Data	Students table, student service table, parents table, service table. Student services are accessed with service id, then student ids are accessed, with student ids parent and student information is accessed.
Stimulus	Service clicks "Student List" on mobile app
Response	Students' names, parent's names and contact details and notes which were added by service are displayed on mobile screen. If a student is selected, Service can see other details such as address and students schoolld on read-only mode.
Comments	This use case extended by tree other use cases: See Bus Capacity, Add/Update Notes, Rearrange Student List

System	Yan Koltuk
Use Case	See Bus Capacity
Actors	Service
Description	Service can view the number of students enrolled / bus's capacity
Data	Service table, Student Service table. Corresponding service is found from service id, capacity is fetched. The number of student services whose service id is same with the current service's id is counted.
Stimulus	Service clicks "Student List" on mobile app
Response	The occupancy rate is displayed on the up-right-corner.
Comments	This use case is extends "View Students List"

System	Yan Koltuk
Use Case	Rearrange Students List
Actors	Service

Description	Service can change the order of students, this order will be saved. When service starts driving, names and details of students will be displayed in this order.
Data	Student Service table
Stimulus	Service press and holds a student component, then service becomes able to place it to the desired position
Response	Student Services are reorganized both in database and mobile app.
Comments	This use case is extends "View Students List"

System	Yan Koltuk
Use Case	Add/Update Notes
Actors	Service
Description	Service can add a note to a student or can update an existing notes. When service starts driving these notes are displayed in order to have quick reminders about students' boarding/landing stops e.g. in front of Flower Bakery
Data	Student Service table
Stimulus	Service clicks on edit button(pen image)
Response	Note is inserted/updated to Student Service table
Comments	This use case is extends "View Students List".

System	Yan Koltuk
Use Case	Start Driving (to/from school)
Actors	Service
Description	In order to start the ride Service should choose one of these options: Departure to School, Return from School. Then Service will be able to mark students boarding status.

Data	The trip type is preserved according to the Service's choice
Stimulus	Service clicks Departure to School or Return from School
Response	Trip Type is updated accordingly, a new screen that extends two features is displayed.
Comments	This use case is extended by "Mark Boarded/Landed Students" and "View Student Info(absence, notes, contact details)".

System	Yan Koltuk
Use Case	View Student Info(absence, notes, contact details)
Actors	Service
Description	When the service begins driving, a pre-ordered list of students is displayed, sorted by the sequence of their stops. Students marked absent by their parents are highlighted in a distinct color, allowing the service to identify and skip unnecessary stops. The service can also view parents' contact details directly, enabling seamless communication during unexpected situations without switching screens. Additionally, notes about each student help the service locate and recognize them more easily. This use case simplifies the driving process, ensuring efficiency and smooth navigation.
Data	Student Service, Students, Parents, Service tables. Student services which has current services id is fetched, then with their student ids parent and student details are accessed.
Stimulus	Service clicks Departure to School or Return from School
Response	The students list is displayed
Comments	This use case extends "Start Driving (to/from school)"

System	Yan Koltuk
Use Case	Mark Boarded/Landed Students
Actors	Service
Description	After boarding or landing students service turns on a student's switch to mark him as landed or boarded.

Data	Student Service, Service tables. Student Services are accessed via current Service's id, then students are accessed with names and GetOff_GetOn coloumn is updated accordingly
Stimulus	Service turns on switches
Response	Students' boarding/landing status are updated parents can see it via mobil app.
Comments	This use case extends "Start Driving (to/from school)"

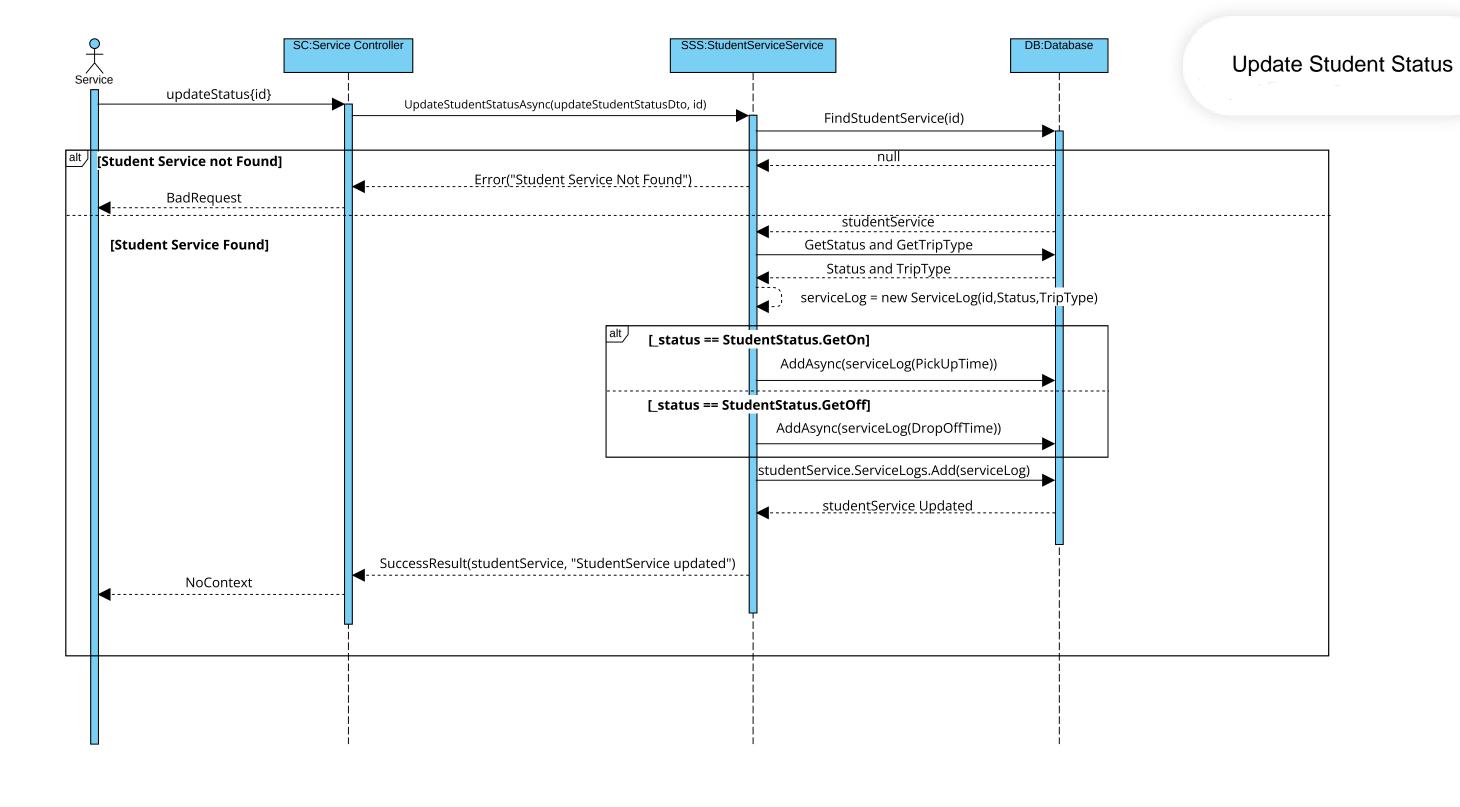
System	Yan Koltuk
Use Case	View Bus Information
Actors	Service
Description	Driver's and Stewardess's name and contact details, bus's plate and departure information is displayed on the mainpage of the mobile app
Data	Information is fetched from Service table
Stimulus	Service logs in to the mobile app
Response	Details about bus is displayed
Comments	none

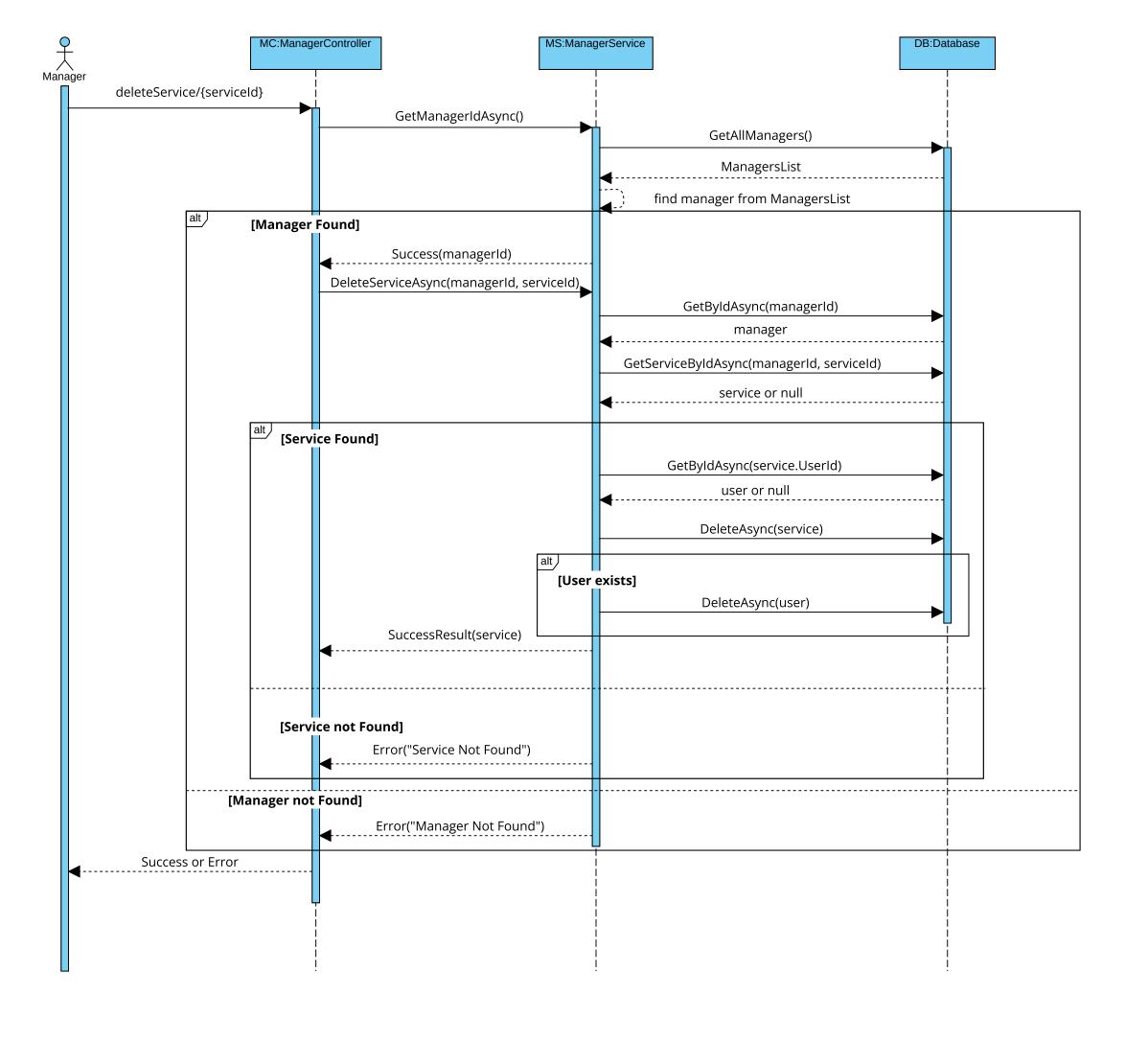
System	Yan Koltuk
Use Case	View Bus's Location
Actors	Service
Description	Service can see it's own location on Google Maps
Data	Location(latitude and longtitude information of service)
Stimulus	Service clicks "View Location"
Response	Bus's Live Location is displayed on Maps.

Comments	This use case is extended by "View Students' (landing/boarding stop)
	Location" and "Create&Follow Route"

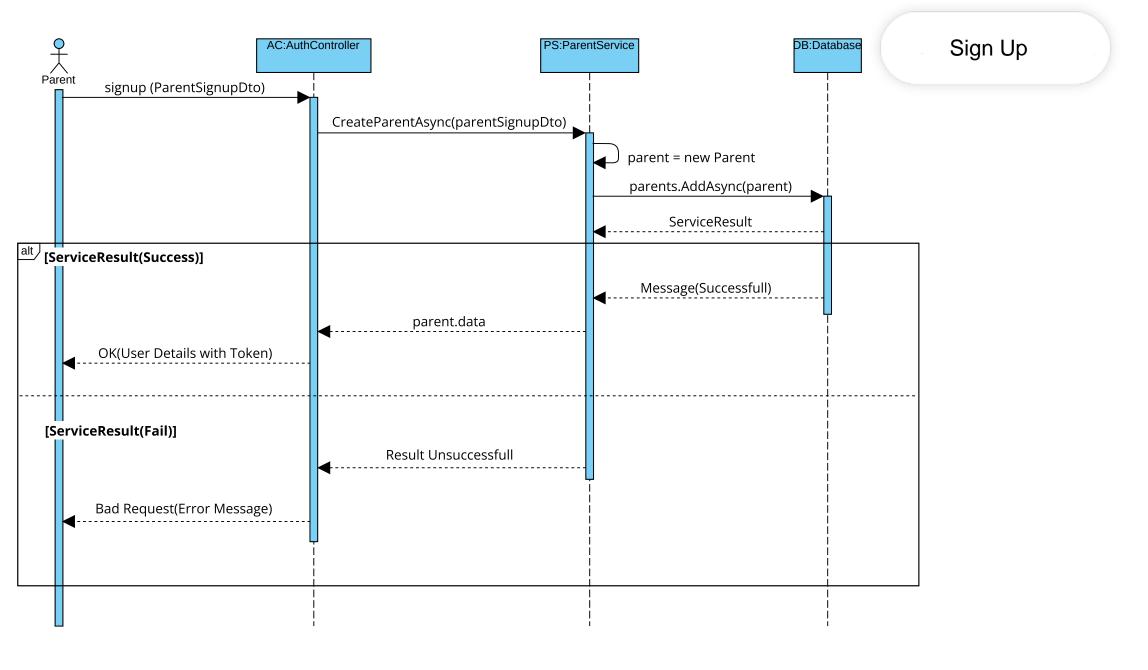
System	Yan Koltuk
Use Case	View Students' (landing/boarding stop) Locations
Actors	Service
Description	The service can view predefined stop locations marked on Google Maps alongside the real-time bus location. This stops were defined by parents when they added students.
Data	Stop location information of students (latitude and longtitude values) from Students table
Stimulus	Service clicks "View Students' Locations"
Response	Predefined stops are marked on Google Maps
Comments	This use case extends "View Bus's Location"

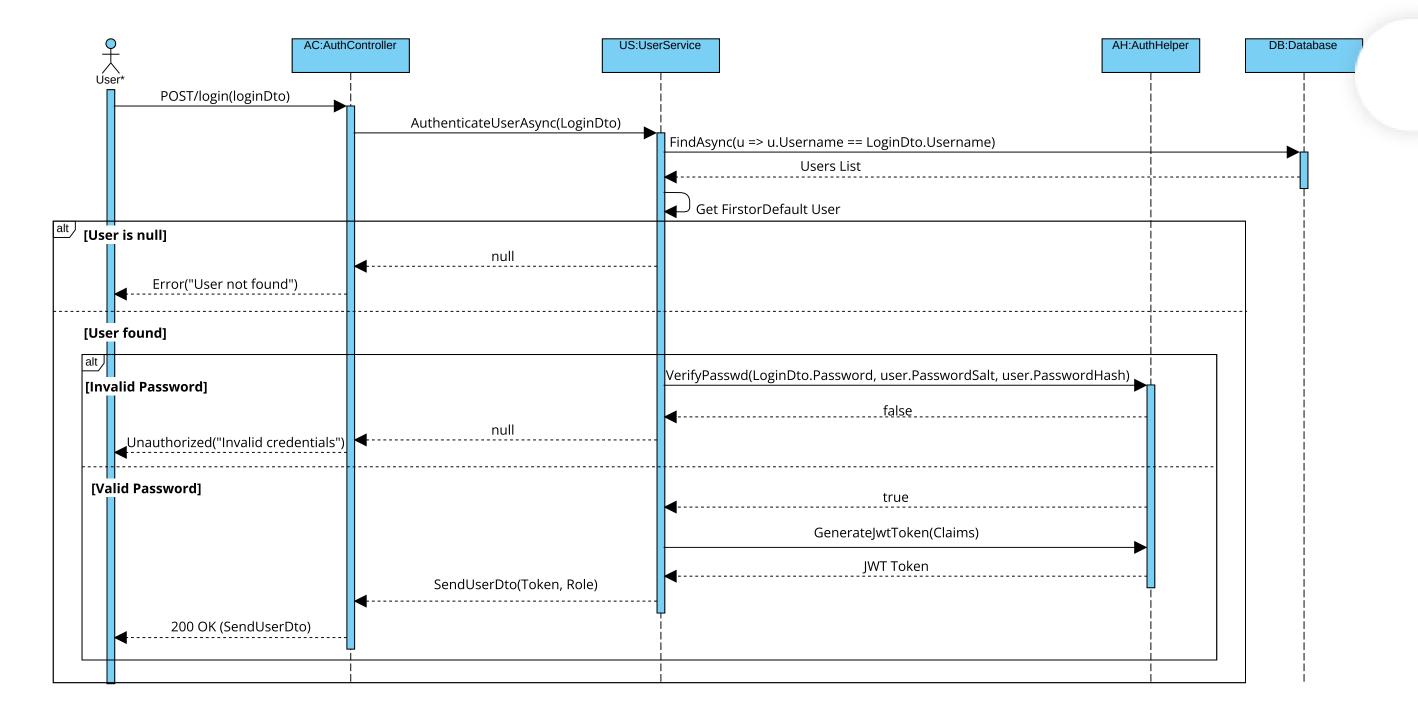
System	Yan Koltuk
Use Case	Create&Follow Route
Actors	Service
Description	The service can create a route with predefined stops and follow it seamlessly with Google Maps.
Data	Index of students
Stimulus	Service clicks "Create Route"
Response	Route is displayed on map with the live location of the bus and stops' locations
Comments	This use case extends "View Bus's Location". If the bus is returning from school the students list is reversed and route created accordingly.





Delete Service





Login

^{*:} All actors of system are also saved as users with different roles in database. Log in process is same for all users.