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(54) **CHATBOT SERVICE PROVIDING METHOD
AND CHATBOT SERVICE PROVIDING
SYSTEM**

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(57) **ABSTRACT**

A method for providing chatbot service may include gener-
ating, based on input text received via a user interface
device, a plurality of key words and a plurality of types
associated with the plurality of key words, classifying, based
on the generated key words and the types, an intent associ-
ated with the input text, based on the classified intent and at
least of one of the key words, searching for information,
displaying, on a display of the user interface device, the
searched information and the plurality of key words, and
adding, on the display of the user interface device, at least
a visual effect for indicating whether a key word of the
plurality of key words was used for the searching.

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