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*H04L 43/0811* (2006.01)(57) **ABSTRACT**

Described herein are systems, methods, and software to identify causes of connectivity issues in a computing environment. In one example, a computing system monitors network characteristics associated with the computing system and identifies an error notification from a service on the computing system that indicates a connectivity issue with one or more other computing systems. In response to the error notification, the computing system identifies additional network characteristics associated with connections to the one or more other computing system and determines one or more probable causes of the connectivity issue based on the network characteristics and additional network characteristics. The computing system can then generate a summary using the one or more probable causes.

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