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(54) **VIRTUAL RECEPTIONIST VIA VIDEOCONFERENCING**

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(57) **ABSTRACT**

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One disclosed example system includes a reception room meeting device configured for establishing a video conference with a device associated with a remote receptionist. The reception room meeting device sends a request for a video meeting with one of a plurality of candidate remote receptionists in response to receiving an activation signal triggered by a visitor to a reception area, and establishes the video meeting with a device associated with one remote receptionist selected based on the request. The system further includes a virtual receptionist system configured to access visitor data obtained by various input devices at the reception area, and determine the status of the visitor based on the visitor data. The virtual receptionist system further transmits the status of the visitor to the device associated with the selected remote receptionist to facilitate the check-in process.

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