



# ISTQB® Expert Level Introduction and overview



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ISTQB® Expert Level Working Group

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1	E	expert Level: Building on Success
2		What is an Expert?
3		Achieving Expert Certification
4		The Training Courses
5		Achieving Roll-Out
6		Summary of Benefits

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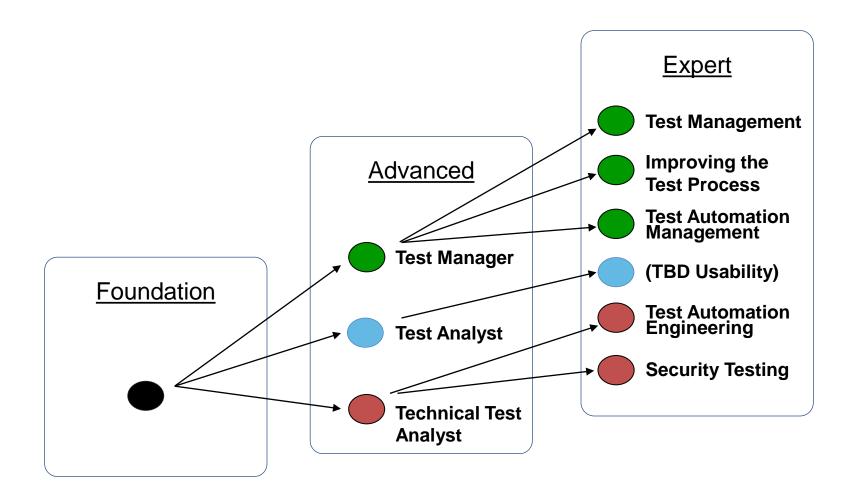
# ISTQB® Certified Tester: a success story



- Over 330,000 certifications
- Over 50 National Boards
- Benefits to businesses:
  - Standard language for testing
  - Testing Body of Knowledge
  - More professionalism in testing
  - Career paths for testers

# With the new Expert Level, ISTQB® offers career paths for testers







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# For ISTQB®, Expert really means Expert



- "A person with the special skills and knowledge representing mastery of a particular testing subject.
- Being an expert means possessing and displaying special skills and knowledge derived from training and experience"\*

 Clearly stated expectations and business outcomes are established for each subject covered at Expert Level.

\*ISTQB Expert Level Modules Overview (downloadable from www.istqb.org)



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# **Achieving Expert Level: Criteria**

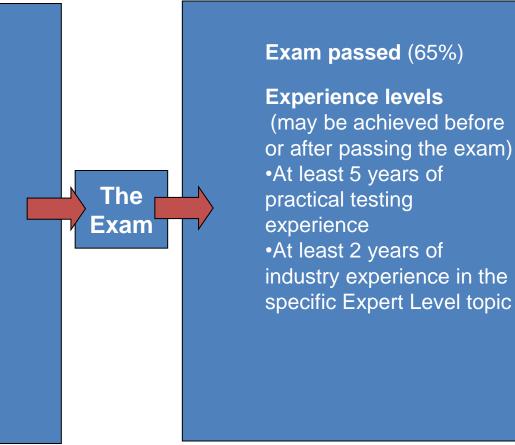


#### **Recommended:**

- •At least 7 years of practical testing experience
- •Completion of Expert Level course

#### **Mandatory:**

- ISTQB Foundations
- •ISTQB Advanced (depending on Expert Level module)
- •Completion of Expert Level course (if a nonpublic exam is taken)



## **Achieving Expert Level: the Exam**



- A certification scheme at Expert Level must meet the expectations and perceptions of its stakeholders and has to be seen to be truly "expert"
- The exam therefore consists of a multiple-choice section and a written "essay" section
- A score above 65% is required to pass

#### **Multiple-Choice Section**

- Duration: 1 Hour
- 20 Questions
- Learning objectives covered:
   K2, K3, K4 (like Advanced Level)

#### **Essay Section**

- Duration:
  - Reading: ½ hour
  - Answering: 2 hours
  - Add ¾ hour for non-native speakers
- Answer 4 questions out of 5
- Learning objectives covered:
   Mostly higher learning objectives (K5,K6)

## Maintaning Certification at Expert Level



- Expert Level certification is not for life
- An Expert Level certificate is valid for 5 years
- Expert certification must be renewed using one of the following two options

#### Repeat the exam

 A passed exam results in certification for a further 5 years.

#### **Achieve 200 "Certification Extension Credits" (CEC)**

CECs may be achieved in a number of areas. For example:

- Perform a professional testing activity
- •Take a relevant training course
- •Attend a testing conference
- Present at a testing conference
- •Teaching a relevant training course
- •Write a testing article or book
- •Actively participate in a Working Group (NB, SIGIST, ISTQB)

Verifiable evidence must be submitted to the certifier
The Certification Extension Program is published by ISTQB



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### **Focus on Practical education**



- Higher level Learning Objectives in focus
- "Evaluate" and "Create"\*
- Emphasis is on practical work
- In-depth consideration of subjects introduced at Advanced Level
- Goal: Mastery of the subject

\*also known as K5 and K6 learning objectives

# Gain practical experience with workplace exercises



- Some learning objectives (mostly K5 and K6) may be performed at the student's place of work instead of in the classroom. These are identified in each syllabus
- Workplace exercises are particularly useful for syllabile requiring more than 5 days of tuition

Course Part 1 → Workplace → Course Part 2

#### Benefit for trainee:

- Practical application in the workplace
- Tutor checks work and provides valuable feedback

#### Benefit for sponsor:

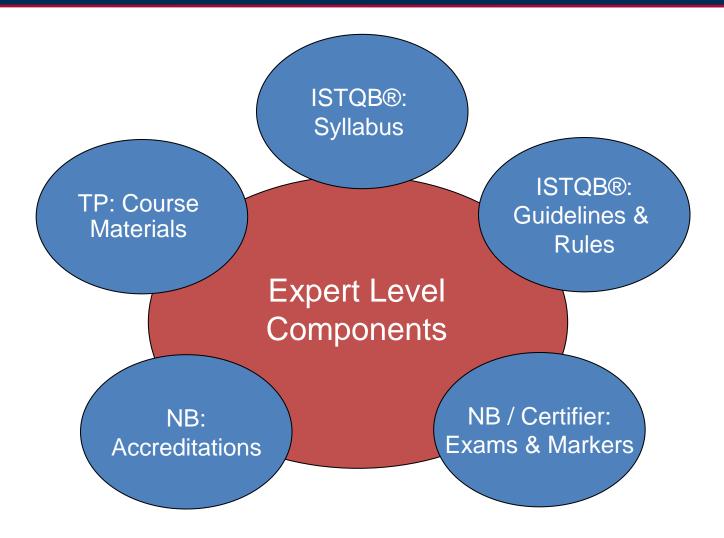
- Spread of training budget
- Project-specific application of knowledge



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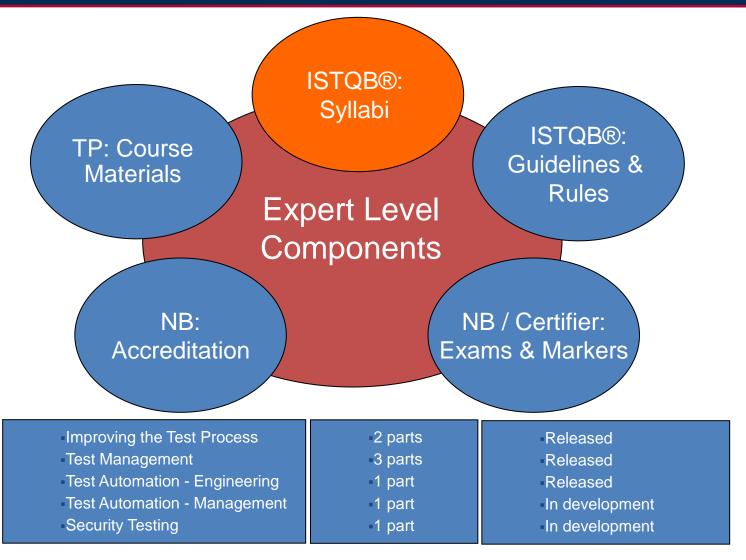
# **Expert Level Components**





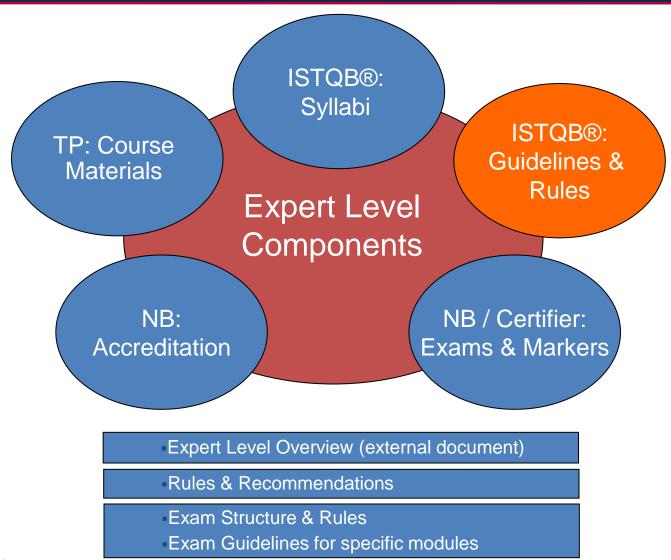
# **Expert Level Syllabi**





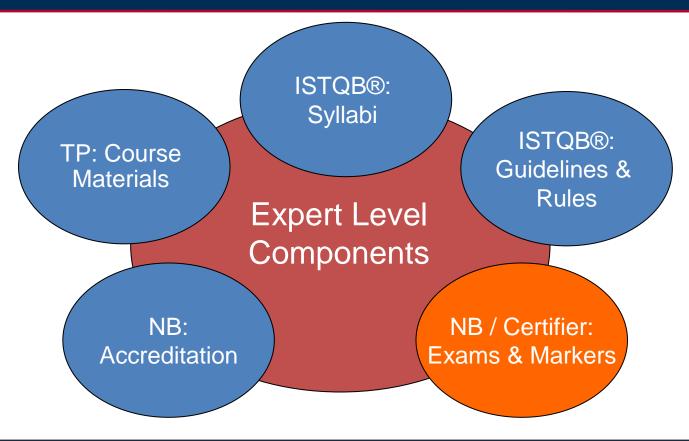
### **Guidelines & Rules**





### **Exams**

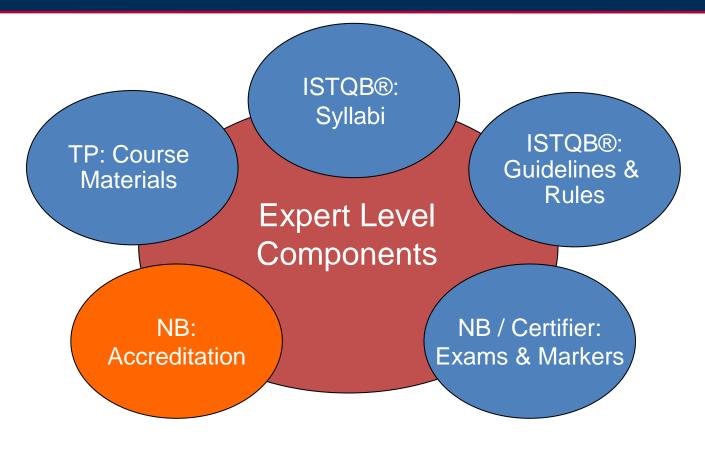




-ISTQB: Practice exams for all released syllabi

### **Accreditation**

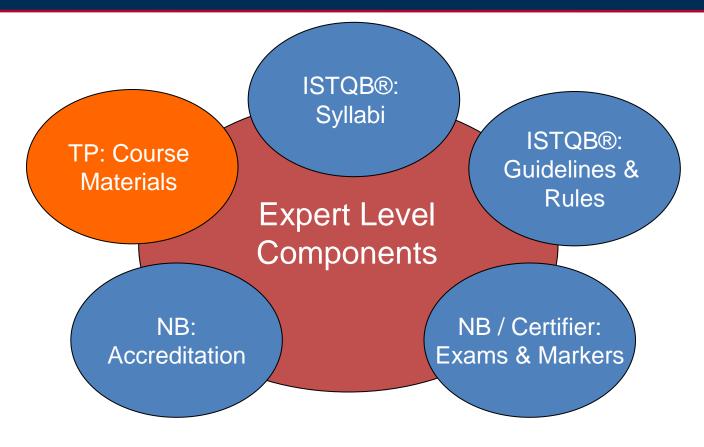




- International group cooperates on accrediting Expert Level courses
- -First accreditation issued in 2013

### **Course materials**





- Improving the Test Process:
- Test Management

- First courses early 2014
- Work in progress



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# **Summary: Advantages for a Professional Tester**



An Expert level certificate demonstrates mastery of a particular testing subject and brings several advantages for a professional tester.

# From a Knowledge Perspective

- Overview of current best practices for a specific topic
- Ability to select the best solutions for specific project contexts
- Ability to assess the value of new trends & hypes

# From a Practical Perspective

- Enables leadership for a topic
- Ensures that work is conducted to state-ofthe-art and performed efficiently
- Enables best practices to be adjusted according to project context.

# From a Self-Selling Perspective

- Increases business value of employees
- Demonstrates high potential for a candidate
- Underpins continuous learning

# **Summary: Advantages for Training Providers**



Providing Expert Level courses supports leadership in the market and brings several advantages for a Training Provider.

# From a Marketing Perspective

- Demonstrates thought leadership in testing
- Creates image of being a trend setter with leading edge concepts
- Strengthens highquality perception in the professional testing market.

# From a Business Perspective

- Additional trainings for in-house as well as public offering
- Cross-selling (other trainings, services, etc.)
- Full-service providers covering complete career development paths.

# From a Capability Perspective

- Increases in-house knowledge
- Simplifies integration of experts into a carreer path
- Creates additional channel for staff with high-potential





#### ISTQB® CONTACTS AND CHANNELS

You Tube presence : <a href="http://www.youtube.com/user/ISTQBORG">http://www.youtube.com/user/ISTQBORG</a>

You

Slide Share presence : <a href="http://www.slideshare.net/ISTQBORG">http://www.slideshare.net/ISTQBORG</a>



LinkedIn Community : http://www.linkedin.com/groups/ISTQB-International-Software-Testing-Qualifications-99444



Twitter Channel : <a href="http://twitter.com/ISTQBORG">http://twitter.com/ISTQBORG</a>



XING Community : <a href="https://www.xing.com/net/istqb">https://www.xing.com/net/istqb</a>



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