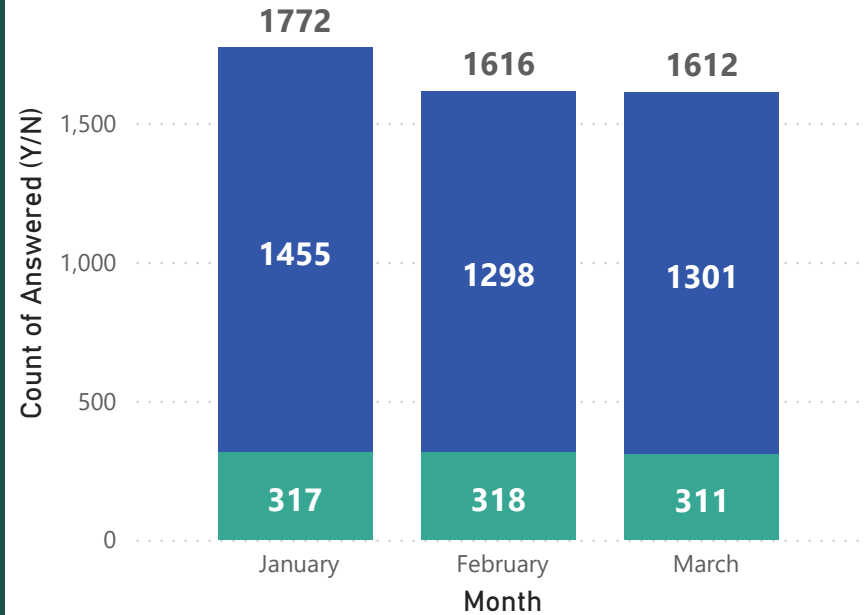




CALL CENTER REPORT - ANALYSIS DASHBOARD

Calls by month

Answered (Y/N) ● N ● Y



Topic

All

Agent

All

Count of satisfaction rating

4054

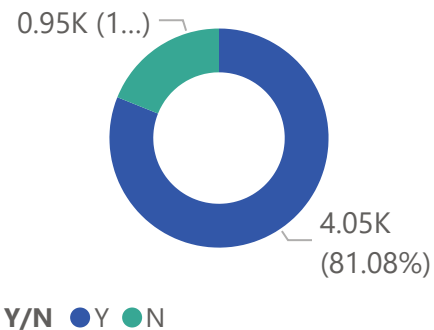
Average speed of answer (in sec)

67.52

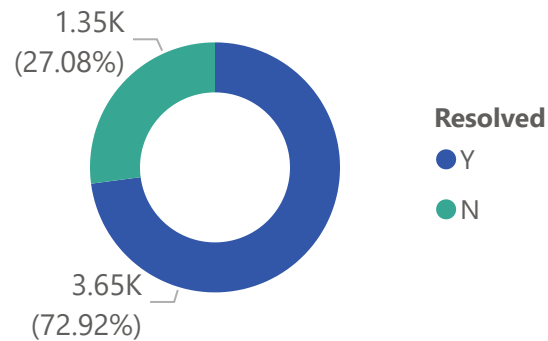
Statistics

Answered	Resolved (Y)	Avg Satisfaction rating	Agent	Average of Sp
1K	462	3.37	Becky	
1K	471	3.45	Dan	
1K	452	3.41	Diane	
1K	455	3.40	Greg	
1K	485	3.39	Jim	
0K	436	3.33	Joe	
1K	461	3.47	Martha	
4K	3646	3.40		

Time by Answered



Resolved



Average Satisfaction rating

