

FOR PURPOSES OF FORAGE VIRTUAL WORK EXPERIENCE PROGRAM



CUSTOMER REVIEWS ANALYSIS

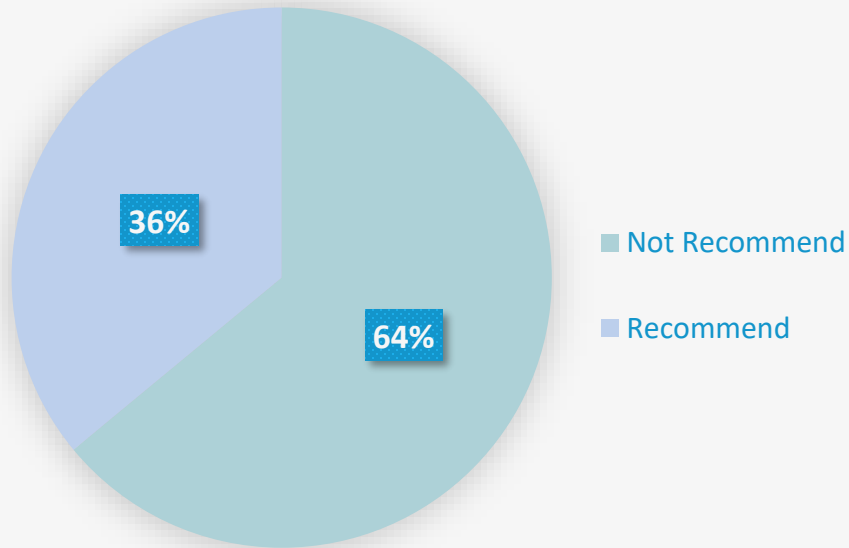
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07/12/2022

5 STAR RATINGS ON 6 CATEGORIES



Seat Type	Seat Comfort	Cabin Staff Service	Food & Beverages	Inflight Entertainment	Ground Service	Value For Money
First Class	3.7	3.7	2.3	3.0	3.0	3.0
Premium Economy	3.1	3.1	3.0	3.2	2.9	2.9
Business Class	3.1	3.4	3.0	2.9	2.9	2.7
Economy Class	2.6	3.0	2.5	2.9	2.2	2.1



64% of customer reviews do not recommend our airways.

Economy Class scores significantly lower in every ranking. Here's what we can improve based on the reviews:

1. Notify for delays and cancellations
2. More friendly customer service
3. More effective luggage and refund system
4. Faster food delivery
5. And add some options for food