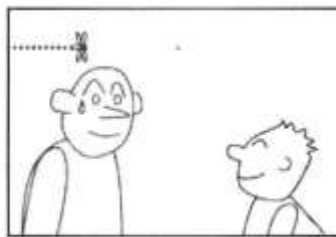


## Lesson 7: Communication Strategies コミュニケーション方略

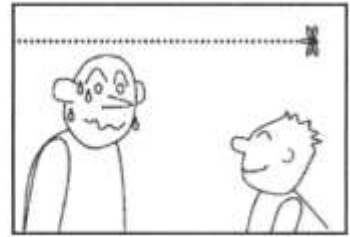
- ▶ Communication and misunderstanding コミュニケーションと誤解
- ▶ Misunderstanding as something normal 誤解は「つきもの」
- ▶ Resolving miscommunication 誤解の対処法
- ▶ Pre-empting communication difficulty 誤解を未然に防ぐ！
- ▶ Communication strategies of English as a lingua franca 国際語としての 英語のコミュニケーション・ストラテジー

1

### Case 1: Communication Difficulty - 1 (adapted from Vannieu, Talandis & Richmond 2012)



(silence)



(more silence)

(image from Vannieu, Talandis & Richmond 2012)

2

## Observing the use of silence in English

### 英語で沈黙（サイレンス）がもつ意味を観察してみよう

1. Who is the first speaker?
2. Who is Kentaro?
3. What are some possible reasons for Kentaro's silence?

3

Let's listen to an interview.

Interview question:

1. *What do you think went wrong in this conversation?*

この会話では何がうまくいかなかったと思いますか？



Interview response:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

4

Let's continue with the interview.

インタビューの続きを聞いてみよう

Interview question:

2. *What do you think is on the teacher's mind?*

先生は何を考えていたと思いますか？



Interview response:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

5

What can you say to avoid prolonged silence?

長い沈黙を避けるための表現

When you don't understand the question:

質問がわからないとき



When you understand the question but just don't know the answer:

質問は理解できても何と答えたらよいかわからないとき



6

When you don't understand one particular word (X) used by your conversation partner:

相手が使った ある特定のことは (X) がわからないとき

- ▶
- ▶

When you understand the question but lack the words to reply:

質問はわかるが、答えとして言いたい英語表現がわからないとき

- ▶
- ▶

7

## Case 2: Communication Difficulty - 2

(adapted from Richmond, Vannieu & Talandis 2012)



(image from Richmond, Vannieu & Talandis 2012)

8

英語S (2) 第7講 ハンドアウト  
(英語情報が多いスライドのみ)

Let's listen to an interview.

Interview question:

1. *Why are Tomoko's answers so short?*

なぜトモコさんの 答えは とても短いのでしょうか？



Interview response:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

9

Let's continue with the interview.

インタビューの続きを聞いてみよう

Interview question:

2. *How does the man probably feel about this exchange?*

男性はこの会話について恐らくどのように感じているのでしょうか？



Interview response:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

10

Why do you need to give extra information?

なぜ プラスアルファの 情報を提供すべきか？

If someone asks, *Do you have a part-time job?* they may also want to know one or more of the following things:

If you have a part-time job: アルバイトをしている場合：

- ▶
- ▶
- ▶

If you don't have a part-time job: アルバイトをしていない場合：

- ▶
- ▶

11

What can you say to give extra information?

プラスアルファの 情報を提供するための表現

*Do you have a part-time job ?*

- ▶
- ▶
- ▶
- ▶
- ▶

The golden rule is to include **1 or 2 extra pieces of information** in your answers.

12

Practice, practice, practice! - 1

練習！練習！練習！ - 1

1. *Do you like sushi?*

▶ Where do you eat sushi? どこでお寿司を食べますか？

▶

▶

▶

2. *How you ever been abroad?*

▶ If so, where did you go? もし行ったことがあれば、どこに？

▶

▶

▶

13

Practice, practice, practice! - 2

練習！練習！練習！ - 2

Example:

Do you play any sports?

→

→

→

14

1. Do you like ice cream?



2. What's your favorite season?



3. Have you lived in Osaka?



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### Case 3: Smooth Communication (adapted from Talandis, Richmond & Vannieu 2012)



(image from Talandis, Richmond & Vannieu 2012)

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► What do you notice about this conversation?

この会話について どんな特徴に気がつきましたか？

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**The golden rule is:**

17

Talk about yourself!

► Example

A:

B:

A:

Showing interest:

Indicating surprise:

Active listening (continuer):



18

## Your Reflection 振り返り・考察

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