

Kolade Akinjolare

akinjolirekolade@gmail.com | Denver, CO | (970) 333-6465 | <https://github.com/koladeakinjolare>

PROFESSIONAL SUMMARY

Accomplished IT and operations professional with expertise in boosting efficiency through proactive maintenance, advanced troubleshooting, and diagnostic software. I deliver top-tier IT support, including software and hardware installations, data analysis, and swift incident resolution. Skilled in guiding clients, surpassing sales goals, and managing insurance policies to provide cost-effective solutions.

SKILLS AND EXPERTISE

Python | JavaScript | HTML | CSS | PostgreSQL | Microsoft Excel | Apple Numbers | Technical Support | Preventive Maintenance | Network Administration | Sales | Customer Retention | Responsive Web Design | Data Analysis | Detail-Oriented | Effective Communicator | Time Management

EXPERIENCE

FAS Operator

Atlas Oil Company | Fort Lupton, Colorado

September 2023 - Present

- Boosted operational efficiency by 10% through proactive routine and preventive maintenance on FAS units, minimizing downtime.
- Diagnosed and resolved complex electrical issues in FAS equipment, reducing repair time by 15% using targeted troubleshooting.
- Streamlined troubleshooting processes by leveraging diagnostic software and electronic platforms, enhancing system reliability.

Property and Casualty Insurance Agent

State Farm | Denver, Colorado

April 2022 - August 2023

- Processed auto and home insurance applications, payments, and policy changes, achieving 98% accuracy in client documentation.
- Guided clients to optimal insurance solutions by delivering precise quotes, increasing client satisfaction by 20%.
- Exceeded sales targets by 25% through effective sales strategies and completed applications for automobile and property insurance.

Desktop Support Technician

Vail Resorts | Avon, Colorado

December 2019 - March 2022

- Provided exceptional IT support across Beaver Creek, Bachelor Gulch, Vail, and Arrowhead Resorts, completing 95% of hardware installations on schedule.
- Resolved IT incidents efficiently, closing 90% of tickets within 24 hours and escalating complex issues to senior IT staff.

- Strengthened IT security by conducting risk assessments and training 50+ staff on cybersecurity best practices, reducing vulnerabilities by 30%.

CERTIFICATIONS

Colorado Property and Casualty Insurance License,	2022
CompTIA Security+ Certification,	2021
Colorado Certified Notary Public,	2022
CompTIA Network+ Certification,	2021
CompTIA A+ Certification,	2020

EDUCATION

Bachelor of Science in Information Technology

University of Ghana, 2013 - 2017

- Developed practical skills in HTML, JavaScript, Python, SQL, Network Administration, Database Design, Cybersecurity Principles, and Project Management.
- Actively participated in the International Students Association and Dr Hilla Liman Athletics Foundation.