Customer Relationship Manager CapStone Project

Customer Relationship Manager web application is widely used by managers to store, retrieve and modify their customers' information. This project is the implementation of a backend web application where we can create, read, update and delete (CRUD) customer information.

This exciting CRUD application will be built using Spring MVC, Hibernate (ORM framework) and MySQL (for managing RDBMS).

Primary Modules

Every user should have the following privilege operations-

- Create a customer

- Read the customer details

- Update customer details

- Delete a customer
- While deleting a customer, all the associated information should be deleted from the database.

- Login Screen is mandatory based on Admin and Manager Roles with Captcha.

- Customer details should be masked where ever it is needed.

- Customer reports with Pdf option

Sample Screen:

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