Kolawole Martins

Software Engineer

Mississauga, ON kolaw.martins@gmail.com (647) 410-3136

Experienced professional in the field of technical support, specializing in network maintenance and system upgrades. With a strong foundation in computer science and a background in technical consulting, now poised to transition into a dynamic role within the software development industry.

Actively seeking software development roles where I can apply my technical acumen, foster professional growth, and work on exciting projects that push the boundaries of innovation.

SKILLS

<u>Languages</u>

• C/C#/C++

Python

HTML/CSS/PHP

Databases

Microsoft SQL Server

 TCP Client/Server Communication Stacks

Git

RESTful APIs

EDUCATION

Graduated: June 2018 Ontario

Ontario Secondary School Diploma

- Columbia International College, Hamilton, ON
- Ontario Scholar

Graduated: May 2022 Bachelor of Science (BSc) in Computer Science with Honours

- Trent University, Peterborough, ON
- Specialization in Software Engineering
- · Dean's Honour Roll

EXPERIENCE

Software Engineer

Trent University - Software Engineering Project | Peterborough, ON, Canada | Sep 2021 - May 2022

- Engineered a cutting-edge touch-interactable 3D mobile application using Flutter, Perl, and Dart, which is now actively utilized within the forensic department.
- Collaborated closely with a key client, maintaining regular communication through Sprint planning, Review, and Retrospective meetings to ensure project alignment with client expectations.
- Spearheaded a significant cleanup effort encompassing both front-end (HTML, CSS, Bootstrap) and backend (PHP, MySQL) components, resulting in a marked enhancement of overall application performance.
- Contributed to the project's success by actively maintaining the codebase and ensuring its scalability and efficiency.

Project Links:

- <u>Figma Prototype:</u> <u>https://www.figma.com/file/FISOCzTKLMI5mFqd1ZeScE/Project-Sherlock?type=design&node-id=0-1&mode=design</u>
- GitHub Repository: https://github.com/kolawole10/Project-Sherlock

Technical Consultant

TCP Network Services | Mississauga, ON, Canada | July 2022 - Sep 2023

- Executed code upgrades for client devices, ensuring seamless integration and improved functionality.
- Provided expert guidance and training to users, swiftly addressing identified technical challenges and optimizing their interactions with the technology.
- Proficiently diagnosed and resolved complex network issues, streamlining operations for clients.
- Demonstrated meticulous network maintenance expertise, including system upgrades, service pack installations, patches, hot fixes, and security configuration enhancements.
- Spearheaded effective client engagement, responding promptly to inquiries, resolving concerns, and delivering exceptional customer service.
- Managed the end-to-end support process, including ticket creation, resolution, and client education.
- Employed digital communication channels to collaborate with device users encountering difficulties, proficiently documenting and diagnosing issues to drive efficient problem resolution.