

## Complaint Letter - Sunrise Exports

Sunrise Exports  
123 Market Road, Kolkata - 700001

Date: 16-Sep-2025

To,  
The Deputy Commissioner (Import),  
Kolkata Customs

Subject: Complaint regarding wrongful blocking of shipment BE No. 1234567

Sir,

It is submitted that our consignment under Bill of Entry No. 1234567 dated 20-09-2025 was detained without justification.

Demurrage charges of Rs. 45,000 have been incurred. Our clearing agent was asked for an unofficial payment to get the shipment released.

Immediate action is requested.

Yours faithfully,  
R. Sen  
Proprietor, Sunrise Exports