

# Alex Koller

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## Summary

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Seeking development internship that will provide opportunity for building on my current technical and project skills while supporting the organization's business customers and goals.

## Technical Project Experience

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Ruby on Rails Development: (Personal Project)

Developing a sports social media site where users gather to discuss sports related topics. Site implements tags, followers, and likes, and makes use of the Bootplus front-end framework. Github is used as both a SCM system and collaboration tool with other developers.

iOS Development: (City of Elgin)

**Case Router:** Created a universal iOS application that allows governments using the Salesforce platform to manage case records and view them on an interactive map. The application interfaces with Salesforce through a RESTful API using the Salesforce iOS SDK. It also uses the Google Maps and Geocoding services to plot data on a map and calculate routing information between points.

**Elgin 311:** Developing a universal iOS application that allows citizens to interface with their government's Salesforce Community. The app allows users to submit 311 requests and view their request history. It also makes use of the Twitter API to present users with relevant city news feeds. After further Salesforce integration, the app will allow citizens to manage and pay their city bills as well as access the city's Knowledge Base.

Salesforce Administration and Development: (City of Elgin)

Assisted in the management and expansion of the City of Elgin's Salesforce implementation. Organized user privacy and sharing settings, citizen community registration, and user contact data synchronization.

## Customer Service and Tutor Experience

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- Facilitated the customers' final transaction through duties including self-service monitor, cashier, and bagger
- Performed various maintenance tasks including collecting carts and restocking registers
- Communicated with customers to ensure satisfaction
- Partnered with coworkers to complete tasks efficiently and boost morale
- Tutored elementary school students one on one focusing heavily on reading and math.
- Assisted students of all age groups with schoolwork related problems through the after school program
- Mentored students not only in academics but acted as a role model
- Implemented various teaching styles to match the needs of the individual student

## Education

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Regis University, Denver, Colorado

Completed 18 credits towards BS in computer science, Fall 2013 – present  
GPA 4.00

University of Illinois at Urbana-Champaign, Champaign, Illinois

Completed 15 credits toward BS in industrial engineering, Fall 2012  
GPA 3.55

Elgin Community College, Elgin, Illinois

Completed 42 credits, Spring 2010, 2011, 2012 and Summer 2012, 2013  
GPA 3.93

Colorado School of Mines, Golden, Colorado  
Completed 17 credits toward BS, Fall 2011  
GPA 3.71

### Certifications and Credentials

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- **Software:** Xcode, Vim, Photoshop
- **Basic Programming Knowledge:** HTML, CSS, Apex, SQL
- **Working Knowledge:** Ruby, Objective-C, C++

### Awards and Achievements

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- Dean's List – Fall 2011, Spring 2012, Fall 2013

### Work History

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**Mobile Applications Developer**, May 2013 – present  
City of Elgin, Elgin, IL

**America Reads/America Counts Tutor**, September 2012 to December 2012  
Thomas Paine Elementary, Urbana, IL

**Service Clerk**, Summer 2011, December 2011 to August 2012  
Jewel Osco, Elgin, IL