

Komal MB

#21, 10th Cross,

Vinayaka Layout, Kodipalya, Kengeri,

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CAREER OBJECTIVE

To constantly work in a challenging environment and to contribute meaningfully towards the organizational and personal growth.

EXPERTISE INCLUDES:

- **2 Years** as a Production and Control support consultant.
 - Expertise in Incident Management and Problem Management.
 - ITSM Certified Professional
 - Excellent analytical and problem solving abilities.
 - Sound knowledge of Shell scripting and Oracle PL/SQL.
 - Expertise in developing code for data preparation and reporting.
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WORK EXPERIENCE

HCL TECHNOLOGIES, BANGALORE
Software Engineer

Apr 2012- Mar 2014

TRAINING

HCL TECHNOLOGIES, BANGALORE

Apr 2012- Jun 2012

- Initial learning Program (ILP) - SQL
- Oracle PL/SQL, Oracle Database, JAVA, Unix
- Presentation Skills
- Communication Skills
- Team Skills

Project Title: Deutsche Bank- LASER

Jun 2012 - Mar 2014

Customer: Deutsche Bank, Japan

Description: LASER is a Target Operating Model based initiative that aims to transform the operational model for RTB (Run the Bank) and CTB (Change the Bank) projects for Deutsche Bank under BFSI domain. It includes Project and Program Management to provide an end-to-end software services to the bank. The project provides 24x7 Managed Services for RTB Support & Enhancement for a portfolio of 350 plus applications and CTB services in the business domain of Deutsche Bank.

Environment: Unix, Oracle, Sybase, Java

Tools: Control-M, PM Smart, Eclipse, Geneos, Toad, SQL Box, BMC Remedy

Key Responsibilities:

- Accountable for support of 11 applications for APAC region
- Code level investigation and fixing of critical issues.
- Experience in L2 and L3 level of Production Support
- Prompt response and resolution of Business critical calls 24 X 5.
- Efficient resolution of P1/P2/P3 tickets, SRs and INCIDENTs in queue.
- Code Review, Investigation Reports Review, and various Application Documents (DOU, KEDB, KOP, DR and SLA).
- Efficient execution of BCP and DR activities
- Module development from scratch to delivery in multiple environments with short deadlines.
- Interaction with clients based in Japan and Singapore.
- Creating and managing users account attributes and file system
- Monitoring and scheduling the batch jobs in Control-M.
- Investigating log files for finding the reason for trade blocking and inform the user as when required
- Post-processing of model generated output.
- closely association with development team to write Shell scripts
- Writing Query for generating report as per user requirement

EDUCATION

UNIVERSITY VISHVESHWARYA COLLEGE OF ENGINEERING,BANGALORE

Bachelor of Engineering in Electronics & Communication Engineering Aug 2008 – Jun 2011
MARKS : 77.5%

D.R.R.(GOVT.)POLYTECHNIC,DAVANGERE

10+3 Diploma in E&C Engg.

Aug 2004– Jun

2007

MARKS : 82%

BOARD OF SECONDARY EDUCATION, DAVANGERE

Matriculation

Jun 2004

MARKS: 86.5%

TECHNICAL SKILLS

- OPERATING SYSTEM : WINDOWS XP/7, Windows Server 2008,Unix, Solaris
- SCRIPTS : Shell, HTML
- LANGUAGE : Perl
- DATABASE : SQL Server, Oracle 11g
- DESIGNING TOOLS : MATLAB,SIMULINK
- Other Tools : Putty, Geneos, Control-M,TOAD,Sql Box

PERSONAL ATTRIBUTES

- **Dedicated Smart Worker**
- **Team Player with Excellent communication skills**
- **Strong Analytical and Technical Skills**

ACCOMPLISHMENTS

- **NCC 'C' certification** done during studying in Diploma (10+3) course.
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- References Available Upon Request -