### **Module -4(Defect Tracking)**

• What is priority?

Ans. Priority is relative & customer focused.

• What is severity?

Ans. Severity is absloute & customer focused.

• Bug categories are…

Ans. 1. Critical functionality defect

1. Database defect.
2. Functionality defect
3. Security defect
4. User interface defect

• Advantage of Bugzila

Ans. This open bug-tracker enables users to stay connected with their clients or employees, to communicate about problems effectively throughout the data-management chain.

 Key features of Bugzilla includes

 Advanced search capabilities

 E-mail Notifications

 Modify/file Bugs by e-mail

 Time tracking

 Strong security

 Customization

 Localization

• Difference between priority and severity

Ans. Severity

1 Severity is associated with functionality.

2 its level like critical, high,moderate,low.

Priority

1 Priority is associated with scheduling.

2 its level like high, medium, low.