

Problem Analysis Overview **User Research User Personas** **User Journey**

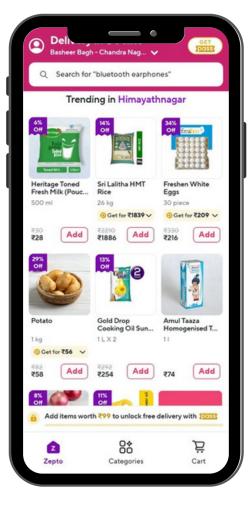
Pain Points Solutions Metrics

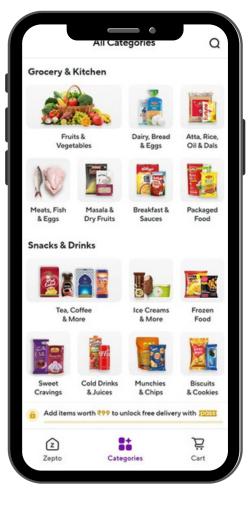
Strategy

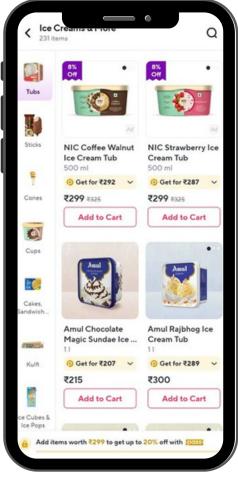
EXCITED

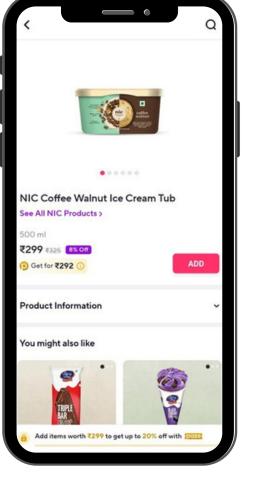
NEUTRAL

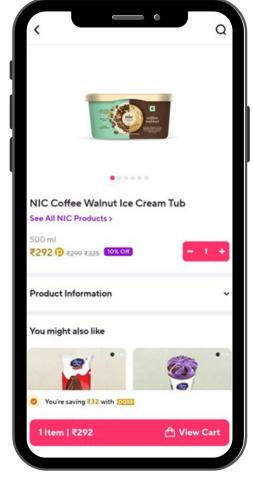
DISSATISFIED

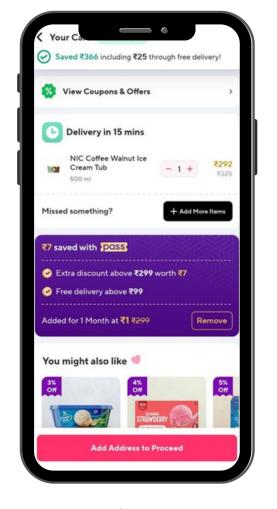












Home Screen

Categories

Products List

Product Page

After added to cart

Cart

Emotions

"I'm hungry! Let's order something!"

"I'm craving ice cream! Let's order it now!"

There are so many ice cream options! I'm feeling a bit overwhelmed trying to choose the right one.

Let's try this one I've never tasted before! It would help to see ratings or a 'like' button to know if it's a good choice. But I'm a bit unsure still, let's give it a shot

Let's add it to the cart!

My order will arrive in 15 minutes! I can't wait to taste it!

Thoughts