

Project Python Foundations: FoodHub Data Analysis

Context

The number of restaurants in New York is increasing day by day. Lots of students and busy professionals rely on those restaurants due to their hectic lifestyles. Online food delivery service is a great option for them. It provides them with good food from their favorite restaurants. A food aggregator company FoodHub offers access to multiple restaurants through a single smartphone app.

The app allows the restaurants to receive a direct online order from a customer. The app assigns a delivery person from the company to pick up the order after it is confirmed by the restaurant. The delivery person then uses the map to reach the restaurant and waits for the food package. Once the food package is handed over to the delivery person, he/she confirms the pick-up in the app and travels to the customer's location to deliver the food. The delivery person confirms the drop-off in the app after delivering the food package to the customer. The customer can rate the order in the app. The food aggregator earns money by collecting a fixed margin of the delivery order from the restaurants.

Objective

The food aggregator company has stored the data of the different orders made by the registered customers in their online portal. They want to analyze the data to get a fair idea about the demand of different restaurants which will help them in enhancing their customer experience. Suppose you are hired as a Data Scientist in this company and the Data Science team has shared some of the key questions that need to be answered. Perform the data analysis to find answers to these questions that will help the company to improve the business.

Data Description

The data contains the different data related to a food order. The detailed data dictionary is given below.

Data Dictionary

- `order_id`: Unique ID of the order
- `customer_id`: ID of the customer who ordered the food
- `restaurant_name`: Name of the restaurant
- `cuisine_type`: Cuisine ordered by the customer
- `cost_of_the_order`: Cost of the order
- `day_of_the_week`: Indicates whether the order is placed on a weekday or weekend (The weekday is from Monday to Friday and the weekend is Saturday and Sunday)
- `rating`: Rating given by the customer out of 5

- `food_preparation_time`: Time (in minutes) taken by the restaurant to prepare the food. This is calculated by taking the difference between the timestamps of the restaurant's order confirmation and the delivery person's pick-up confirmation.
- `delivery_time`: Time (in minutes) taken by the delivery person to deliver the food package. This is calculated by taking the difference between the timestamps of the delivery person's pick-up confirmation and drop-off information

Please read the instructions carefully before starting the project.

This is a commented Jupyter IPython Notebook file in which all the instructions and tasks to be performed are mentioned. Read along carefully to complete the project.

- Blanks '_____' are provided in the notebook that needs to be filled with an appropriate code to get the correct result. Please replace the blank with the right code snippet. With every '_____' blank, there is a comment that briefly describes what needs to be filled in the blank space.
- Identify the task to be performed correctly, and only then proceed to write the required code.
- Fill the code wherever asked by the commented lines like "# write your code here" or "# complete the code". Running incomplete code may throw an error.
- Please run the codes in a sequential manner from the beginning to avoid any unnecessary errors.
- You can use the results/observations derived from the analysis here and use them to create your final presentation.

Let us start by importing the required libraries

```
# Installing the libraries with the specified version.
!pip install numpy==1.25.2 pandas==2.2.2 matplotlib==3.8.1
seaborn==0.13.1 -q --user

18.2/18.2 MB 69.7 MB/s eta
0:00:00
11.6/11.6 MB 84.4 MB/s eta
0:00:00
294.8/294.8 kB 19.1 MB/s eta
0:00:00
WARNING: The scripts f2py, f2py3 and f2py3.10 are installed in
'/root/.local/bin' which is not on PATH.
Consider adding this directory to PATH or, if you prefer to suppress
this warning, use --no-warn-script-location.
```

Note: After running the above cell, kindly restart the notebook kernel and run all cells sequentially from the start again.

```
# Import libraries for data manipulation
import numpy as np
import pandas as pd
```

```
# Import libraries for data visualization
import matplotlib.pyplot as plt
import seaborn as sns
```

Understanding the structure of the data

```
# uncomment and run the following lines for Google Colab
# from google.colab import drive
# drive.mount('/content/drive')

# Read the data
df = pd.read_csv('foodhub_order.csv') ## Fill the blank to read the
data

# Returns the first 5 rows
df.head()

{"summary":{"\n  \"name\": \"df\",\n  \"rows\": 1898,\n  \"fields\": [\n    {\n      \"column\": \"order_id\",\n      \"properties\": {\n        \"dtype\": \"number\",\n        \"std\": 548,\n        \"min\": 1476547,\n        \"max\": 1478444,\n        \"num_unique_values\": 1898,\n        \"samples\": [\n          1477722,\n          1478319,\n          1477650\n        ],\n        \"semantic_type\": \"\",\n        \"description\": \"\"\n      },\n      \"column\": \"customer_id\",\n      \"properties\": {\n        \"dtype\": \"number\",\n        \"std\": 113698,\n        \"min\": 1311,\n        \"max\": 405334,\n        \"num_unique_values\": 1200,\n        \"samples\": [\n          351329,\n          49987,\n          345899\n        ],\n        \"semantic_type\": \"\",\n        \"description\": \"\"\n      },\n      \"column\": \"restaurant_name\",\n      \"properties\": {\n        \"dtype\": \"category\",\n        \"num_unique_values\": 178,\n        \"samples\": [\n          \"Tortaria\",\n          \"Osteria Morini\",\n          \"Philippe Chow\"\n        ],\n        \"semantic_type\": \"\",\n        \"description\": \"\"\n      },\n      \"column\": \"cuisine_type\",\n      \"properties\": {\n        \"dtype\": \"category\",\n        \"num_unique_values\": 14,\n        \"samples\": [\n          \"Thai\",\n          \"French\",\n          \"Korean\"\n        ],\n        \"semantic_type\": \"\",\n        \"description\": \"\"\n      },\n      \"column\": \"cost_of_the_order\",\n      \"properties\": {\n        \"dtype\": \"number\",\n        \"std\": 7.483812110049553,\n        \"min\": 4.47,\n        \"max\": 35.41,\n        \"num_unique_values\": 312,\n        \"samples\": [\n          21.29,\n          7.18,\n          13.34\n        ],\n        \"semantic_type\": \"\",\n        \"description\": \"\"\n      },\n      \"column\": \"day_of_the_week\",\n      \"properties\": {\n        \"dtype\": \"category\",\n        \"num_unique_values\": 2,\n        \"samples\": [\n          \"Weekday\",\n          \"Weekend\"\n        ],\n
```

```

{"semantic_type": "",
 "description": "",
 "column": "rating",
 "properties": {
  "dtype": "category",
  "num_unique_values": 4,
  "samples": [5, 4]
 },
 "column": "food_preparation_time",
 "properties": {
  "dtype": "number",
  "std": 4,
  "min": 20,
  "max": 35,
  "num_unique_values": 16,
  "samples": [25, 23]
 },
 "semantic_type": "",
 "description": "",
 "column": "delivery_time",
 "properties": {
  "dtype": "number",
  "std": 4,
  "min": 15,
  "max": 33,
  "num_unique_values": 19,
  "samples": [20, 21]
 },
 "semantic_type": "",
 "description": ""
}
n", "type": "dataframe", "variable_name": "df"}

```

Question 1: How many rows and columns are present in the data? [0.5 mark]

```

# Check the shape of the dataset
df.shape ## Fill in the blank

```

(1898, 9)

Question 2: What are the datatypes of the different columns in the dataset? [0.5 mark]

```

df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1898 entries, 0 to 1897
Data columns (total 9 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   order_id              1898 non-null   int64
 1   customer_id           1898 non-null   int64
 2   restaurant_name       1898 non-null   object
 3   cuisine_type          1898 non-null   object
 4   cost_of_the_order     1898 non-null   float64
 5   day_of_the_week       1898 non-null   object
 6   rating                1898 non-null   object
 7   food_preparation_time 1898 non-null   int64
 8   delivery_time         1898 non-null   int64
dtypes: float64(1), int64(4), object(4)
memory usage: 133.6+ KB

```

Question 3: Are there any missing values in the data? If yes, treat them using an appropriate method. [1 Mark]

```
# Checking for missing values in the data
df.isnull().sum() #Write the appropriate function to print the sum of
null values for each column
```

```
order_id          0
customer_id       0
restaurant_name   0
cuisine_type      0
cost_of_the_order 0
day_of_the_week   0
rating            0
food_preparation_time 0
delivery_time     0
dtype: int64
```

Question 4: Check the statistical summary of the data. What is the minimum, average, and maximum time it takes for food to be prepared once an order is placed? [2 marks]

```
# Get the summary statistics of the numerical data
df.describe() ## Write the appropriate function to print the
statistical summary of the data (Hint - you have seen this in the case
studies before)
```

```
{"summary":{"name": "df", "rows": 8, "fields": [{"column": "order_id", "properties": {"dtype": "number", "std": 683381.6954349227, "min": 548.0497240214614, "max": 1478444.0, "num_unique_values": 7, "samples": [1477495.5, 1477969.75]}, {"column": "customer_id", "properties": {"dtype": "number", "std": 136848.58768663486, "min": 1311.0, "max": 405334.0, "num_unique_values": 8, "samples": [171168.478398314, 128600.0, 1898.0]}, {"column": "cost_of_the_order", "properties": {"dtype": "number", "std": 665.4370811523099, "min": 4.47, "max": 1898.0, "num_unique_values": 8, "samples": [16.498851422550054, 14.14, 1898.0]}, {"column": "food_preparation_time", "properties": {"dtype": "number", "std": 662.6216207031504, "min": 4.63248077592887, "max": 1898.0, "num_unique_values": 8, "samples": [16.498851422550054, 14.14, 1898.0]}}]}
```

```

{"max": 1898.0, "num_unique_values": 8, "samples": [27.371970495258168, 27.0, 1898.0], "semantic_type": "", "description": "", "column": "delivery_time", "properties": {"dtype": "number", "std": 663.516466506826, "min": 4.972636933991107, "max": 1898.0, "num_unique_values": 8, "samples": [24.161749209694417, 25.0, 1898.0]}, "semantic_type": "", "description": ""}
{"type": "dataframe"}

```

Question 5: How many orders are not rated? [1 mark]

```
df.loc[df['rating']== "Not given"].value_counts() ## Complete the code
```

```

order_id  customer_id  restaurant_name  cuisine_type
cost_of_the_order  day_of_the_week  rating  food_preparation_time
delivery_time
1476551    49034        The Smile        American        12.18
Weekend    Not given  22                27                1
1477772    91958        TAO              Japanese        12.18
Weekday    Not given  26                33                1
1477753    65306        Sushi of Gari Tribeca  Japanese        14.79
Weekend    Not given  32                24                1
1477756    251607       Shake Shack      American        14.12
Weekday    Not given  31                28                1
1477757    60688        Shake Shack      American        14.12
Weekend    Not given  29                30                1
..
1477128    354016       Waverly Diner    American        14.94
Weekend    Not given  28                28                1
1477129    52832        Han Dynasty    Chinese         19.30
Weekend    Not given  34                21                1
1477133    175290       Shake Shack      American        12.18
Weekend    Not given  26                25                1
1477135    62359        Pylos          Mediterranean  19.40
Weekend    Not given  28                29                1
1478441    228541       RedFarm Hudson  Chinese         29.10
Weekend    Not given  27                28                1
Name: count, Length: 736, dtype: int64

```

Exploratory Data Analysis (EDA)

Univariate Analysis

Question 6: Explore all the variables and provide observations on their distributions. (Generally, histograms, boxplots, countplots, etc. are used for univariate exploration.) [9 marks]

Order ID

```
# check unique order ID
df['order_id'].nunique()

1898
```

Customer ID

```
# check unique customer ID
df['customer_id'].nunique() ## Complete the code to find out number
of unique Customer ID

1200
```

Restaurant name

```
# check unique Restaurant Name
df['restaurant_name'].nunique() ## Complete the code to find out
number of unique Restaurant Name

178
```

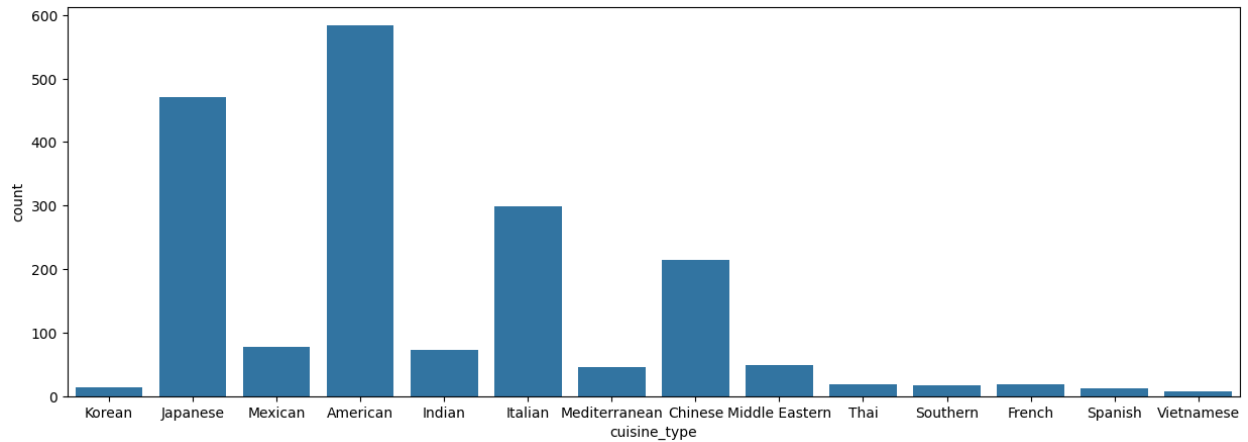
Cuisine type

```
# Check unique cuisine type
df['cuisine_type'].nunique() ## Complete the code to find out number
of unique cuisine type

14

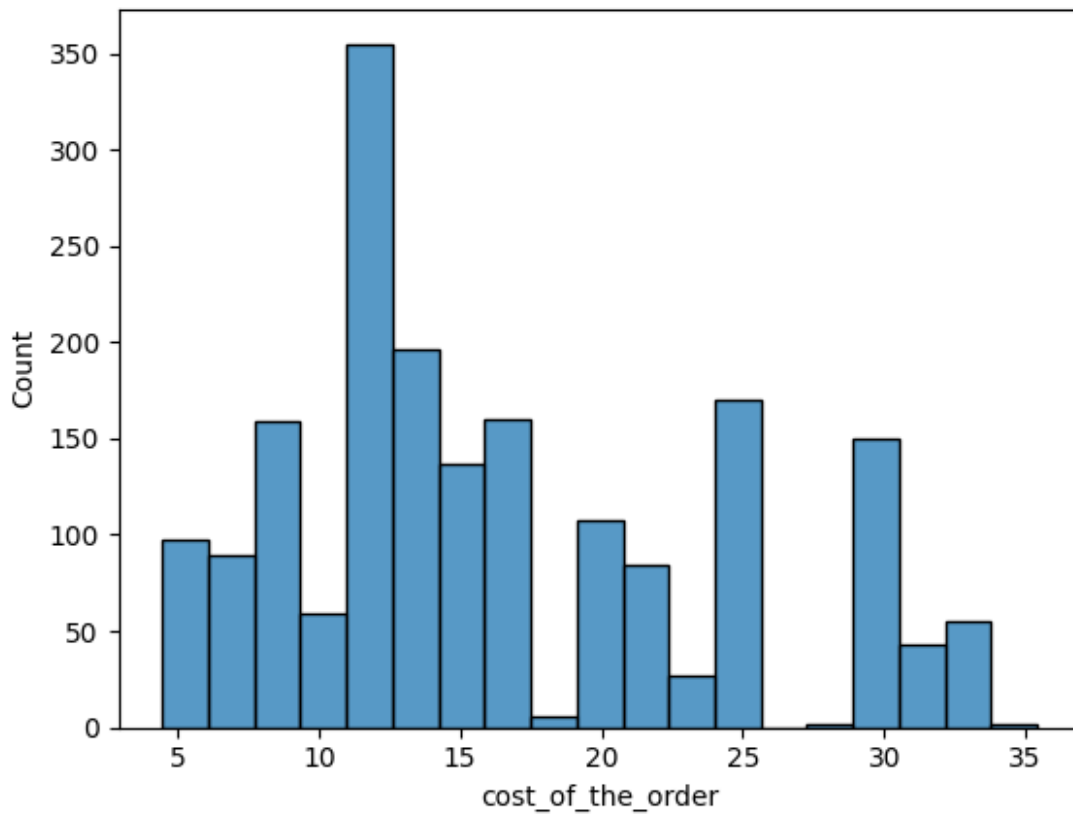
plt.figure(figsize = (15,5))
sns.countplot(data = df, x = 'cuisine_type') ## Create a countplot for
cuisine type.

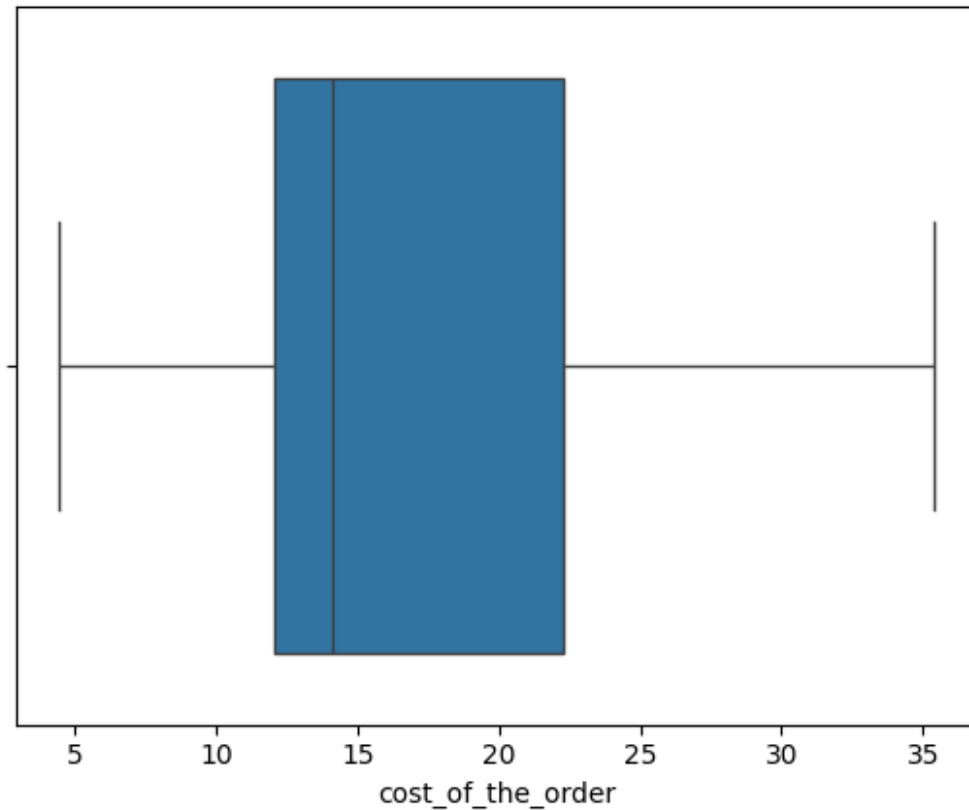
<Axes: xlabel='cuisine_type', ylabel='count'>
```



Cost of the order

```
sns.histplot(data=df,x='cost_of_the_order') ## Histogram for the cost of order
plt.show()
sns.boxplot(data=df,x='cost_of_the_order') ## Boxplot for the cost of order
plt.show()
```





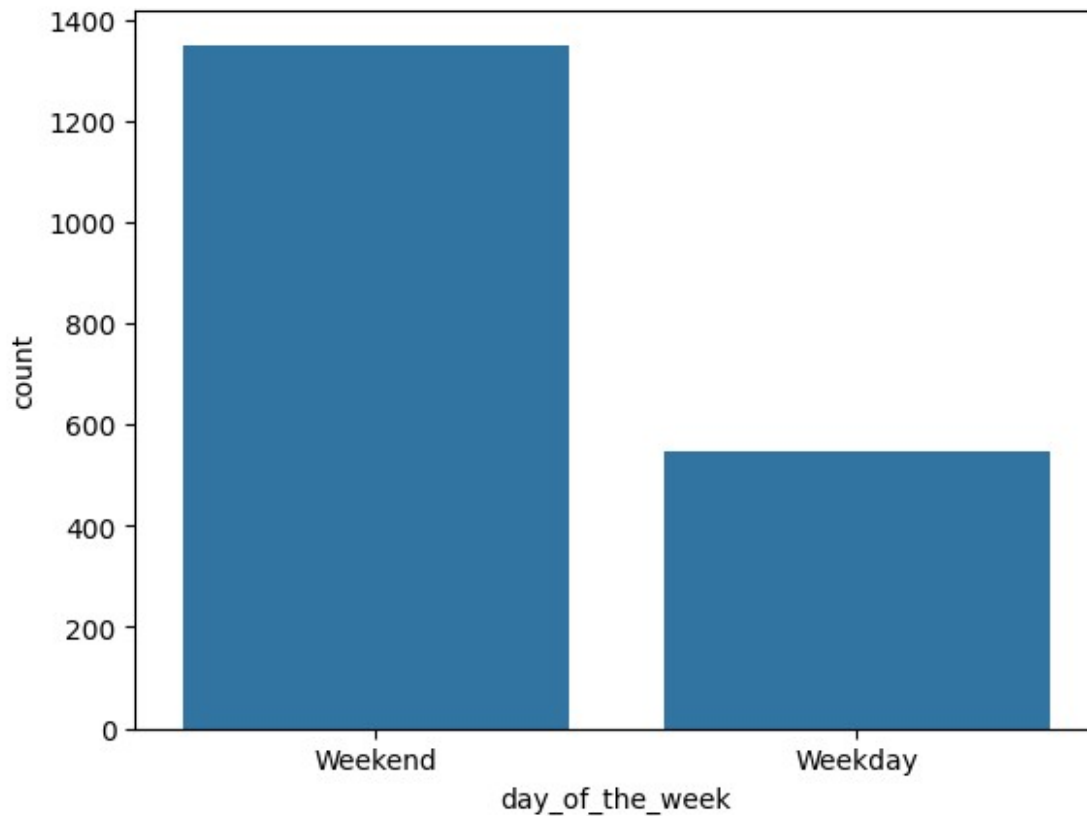
Day of the week

```
# # Check the unique values  
df['day_of_the_week'].nunique() ## Complete the code to check unique  
values for the 'day_of_the_week' column
```

2

```
sns.countplot(data = df, x = 'day_of_the_week') ## Complete the code  
to plot a bar graph for 'day_of_the_week' column
```

```
<Axes: xlabel='day_of_the_week', ylabel='count'>
```



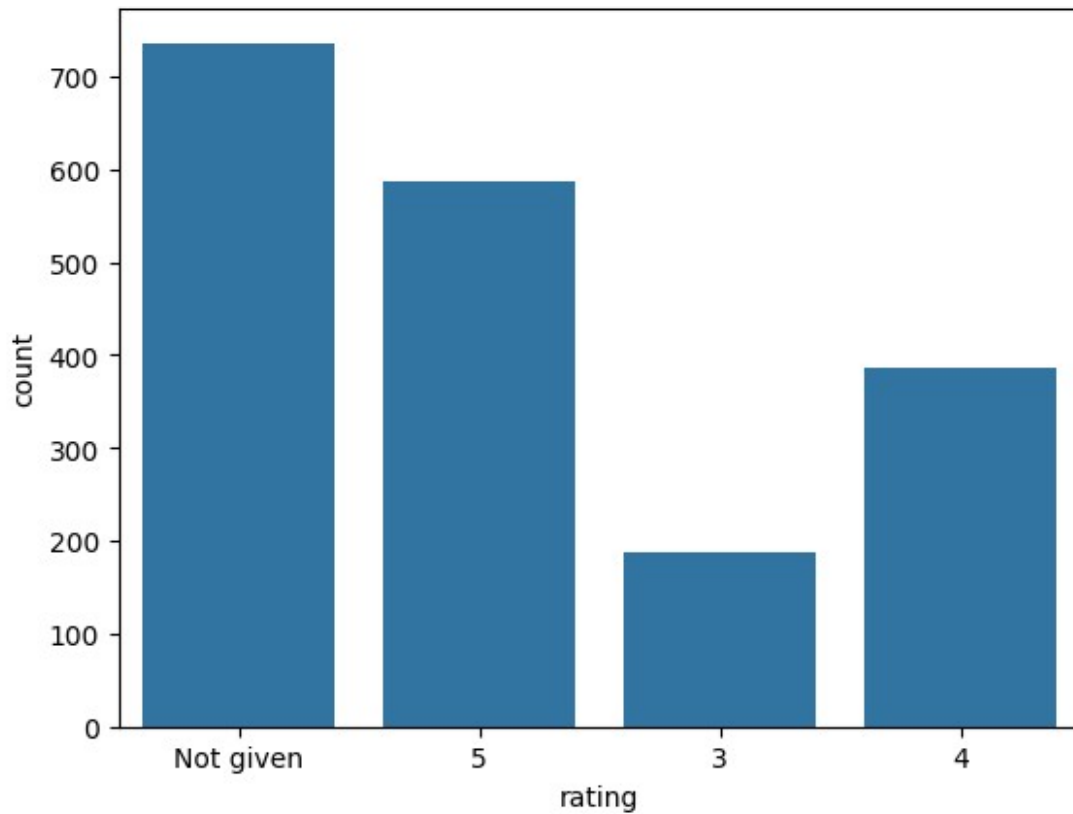
Rating

```
# Check the unique values
df['rating'].nunique() ## Complete the code to check unique values for
the 'rating' column
```

```
4
```

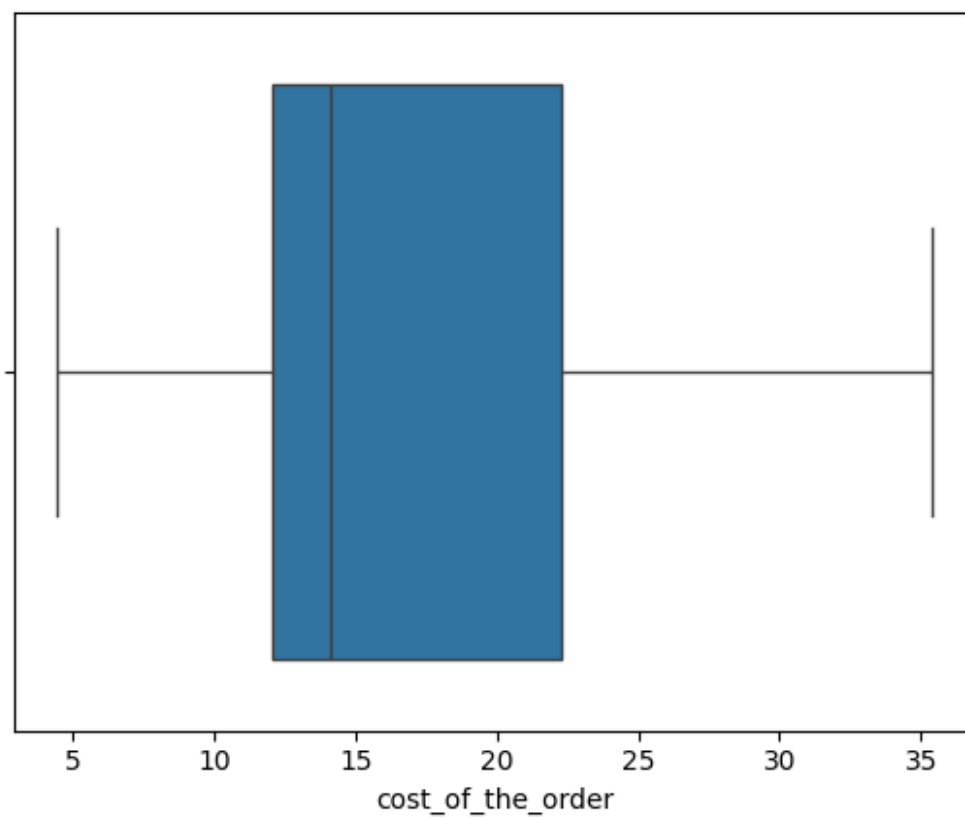
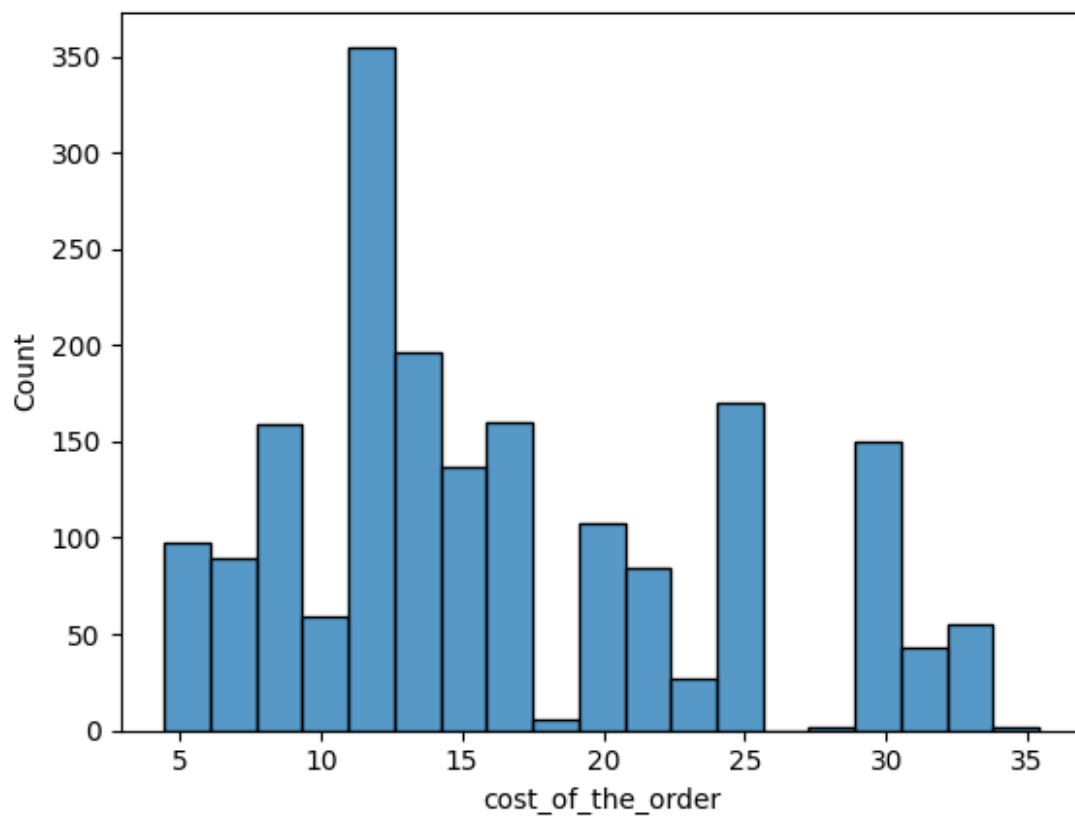
```
sns.countplot(data = df, x = 'rating') ## Complete the code to plot
bar graph for 'rating' column
```

```
<Axes: xlabel='rating', ylabel='count'>
```



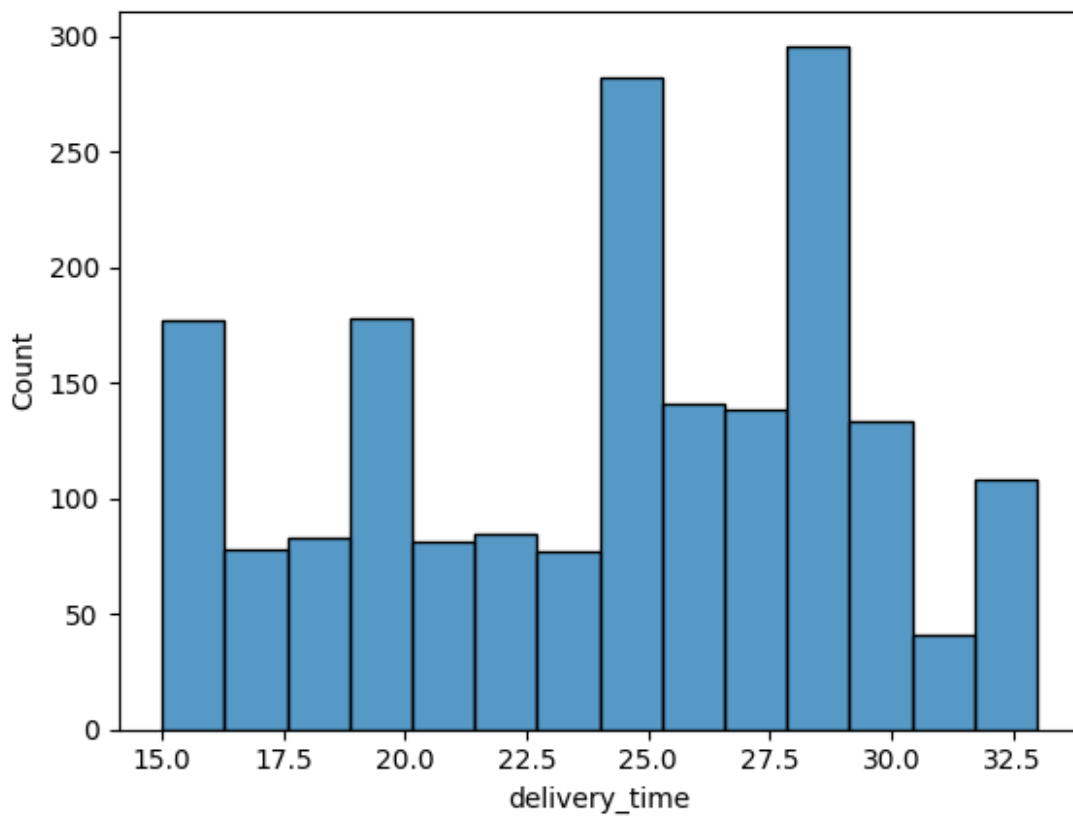
Food Preparation time

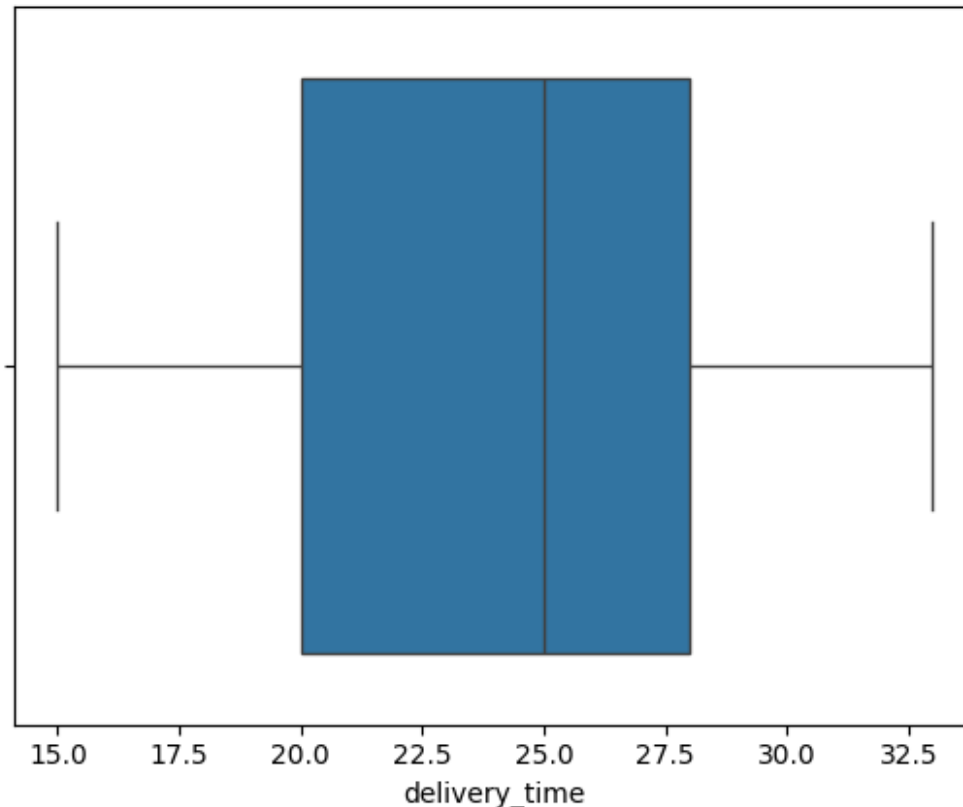
```
sns.histplot(data=df,x='cost_of_the_order') ## Complete the code to  
plot the histogram for the cost of order  
plt.show()  
sns.boxplot(data=df,x='cost_of_the_order') ## Complete the code to  
plot the boxplot for the cost of order  
plt.show()
```



Delivery time

```
sns.histplot(data=df,x='delivery_time') ## Complete the code to plot  
the histogram for the delivery time  
plt.show()  
sns.boxplot(data=df,x='delivery_time') ## Complete the code to plot  
the boxplot for the delivery time  
plt.show()
```





Question 7: Which are the top 5 restaurants in terms of the number of orders received? [1 mark]

```
# Get top 5 restaurants with highest number of orders
df['restaurant_name'].value_counts().sort_values(ascending=False).head() ## Complete the code
```

```
restaurant_name
Shake Shack          219
The Meatball Shop    132
Blue Ribbon Sushi    119
Blue Ribbon Fried Chicken  96
Parm                 68
Name: count, dtype: int64
```

Question 8: Which is the most popular cuisine on weekends? [1 mark]

```
# Get most popular cuisine on weekends
df_weekend = df[df['day_of_the_week'] == 'Weekend']
df_weekend['cuisine_type'].value_counts().sort_values(ascending=False)
.head(1) ## Complete the code to check unique values for the cuisine
type on weekend
```

```
cuisine_type
American    415
Name: count, dtype: int64
```

Question 9: What percentage of the orders cost more than 20 dollars?
[2 marks]

```
# Get orders that cost above 20 dollars
df_greater_than_20 = df[df['cost_of_the_order']>20] ## Write the
appropriate column name to get the orders having cost above $20

# Calculate the number of total orders where the cost is above 20
dollars
print('The number of total orders that cost above 20 dollars is:',
df_greater_than_20.shape[0])

# Calculate percentage of such orders in the dataset
percentage = (df_greater_than_20.shape[0] / df.shape[0]) * 100

print("Percentage of orders above 20 dollars:", round(percentage, 2),
'%')
```

```
The number of total orders that cost above 20 dollars is: 555
Percentage of orders above 20 dollars: 29.24 %
```

Question 10: What is the mean order delivery time? [1 mark]

```
# Get the mean delivery time
mean_del_time = df['delivery_time'].mean() ## Write the appropriate
function to obtain the mean delivery time

print('The mean delivery time for this dataset is',
round(mean_del_time, 2), 'minutes')
```

```
The mean delivery time for this dataset is 24.16 minutes
```

Question 11: The company has decided to give 20% discount vouchers to the top 5 most frequent customers. Find the IDs of these customers and the number of orders they placed. [1 mark]

```
# Get the counts of each customer_id
df['customer_id'].value_counts().head(5) ## Write the appropriate
column name to get the top 5 cmost frequent customers

customer_id
52832      13
47440      10
83287       9
250494      8
```

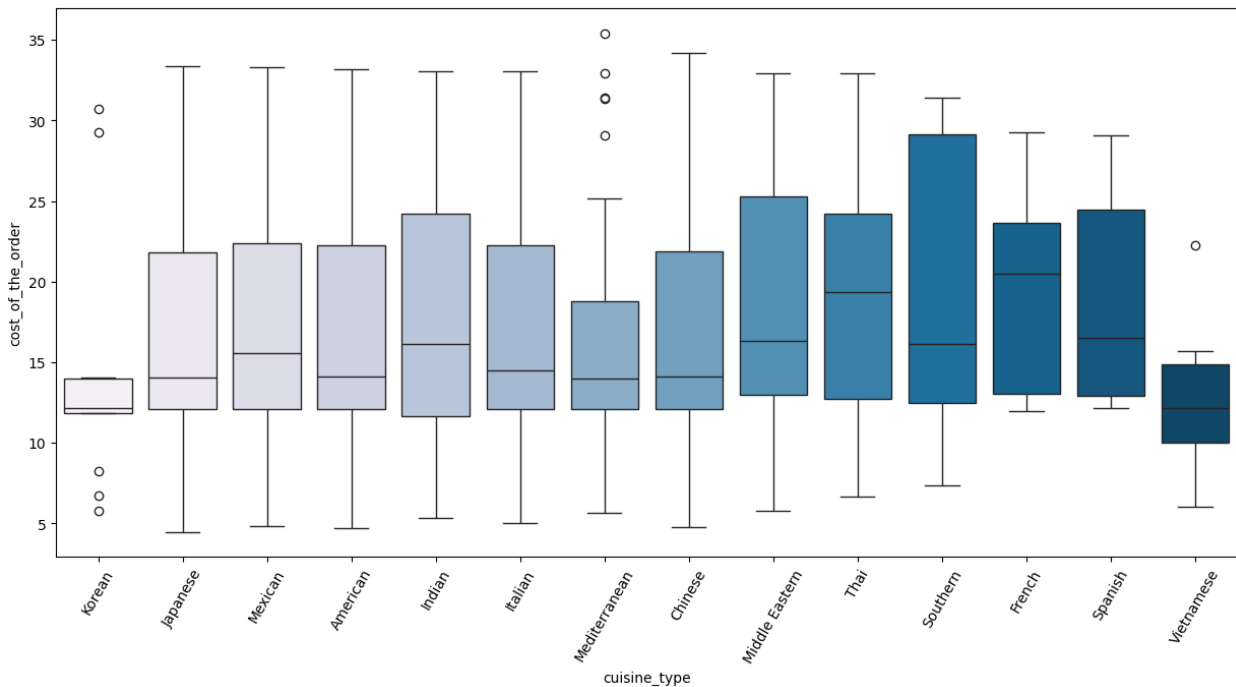
```
259341      7
Name: count, dtype: int64
```

Multivariate Analysis

Question 12: Perform a multivariate analysis to explore relationships between the important variables in the dataset. (It is a good idea to explore relations between numerical variables as well as relations between numerical and categorical variables) [10 marks]

Cuisine vs Cost of the order

```
# Relationship between cost of the order and cuisine type
plt.figure(figsize=(15,7))
sns.boxplot(x = "cuisine_type", y = "cost_of_the_order", data = df,
palette = 'PuBu', hue = "cuisine_type")
plt.xticks(rotation = 60)
plt.show()
```

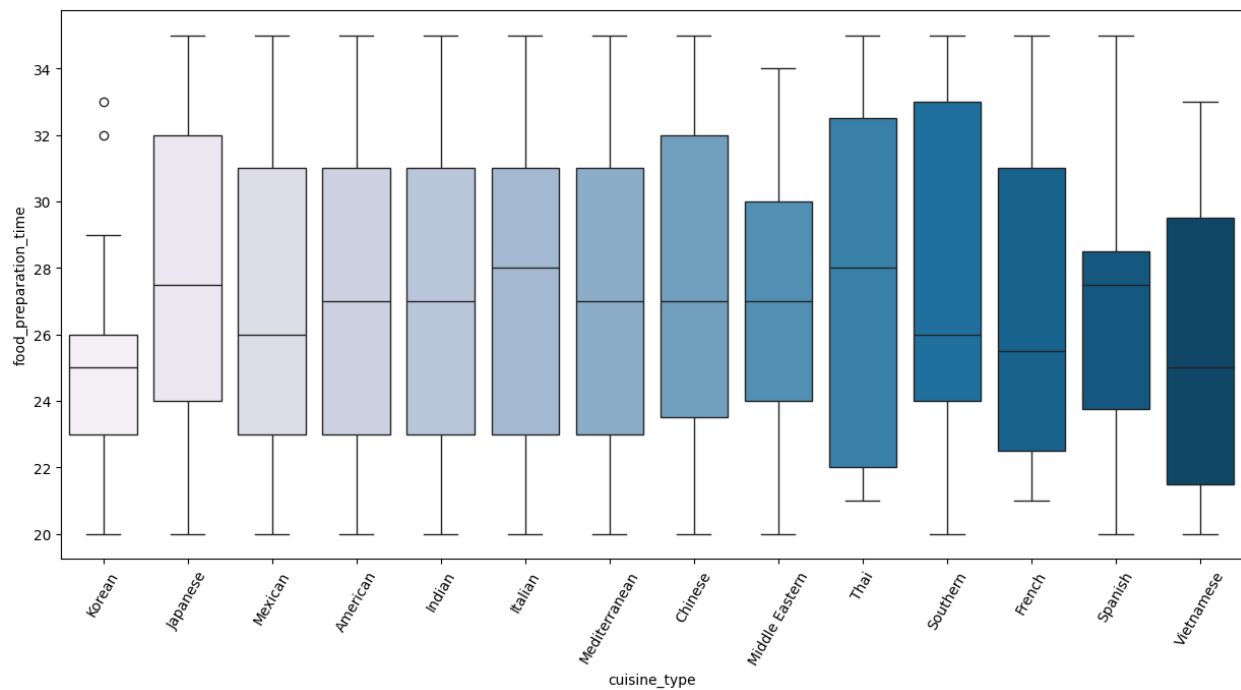


Cuisine vs Food Preparation time

```
# Relationship between food preparation time and cuisine type
plt.figure(figsize=(15,7))
sns.boxplot(x="cuisine_type",y="food_preparation_time", data= df,
palette='PuBu', hue="cuisine_type") ## Complete the code to visualize
the relationship between food preparation time and cuisine type using
boxplot
```

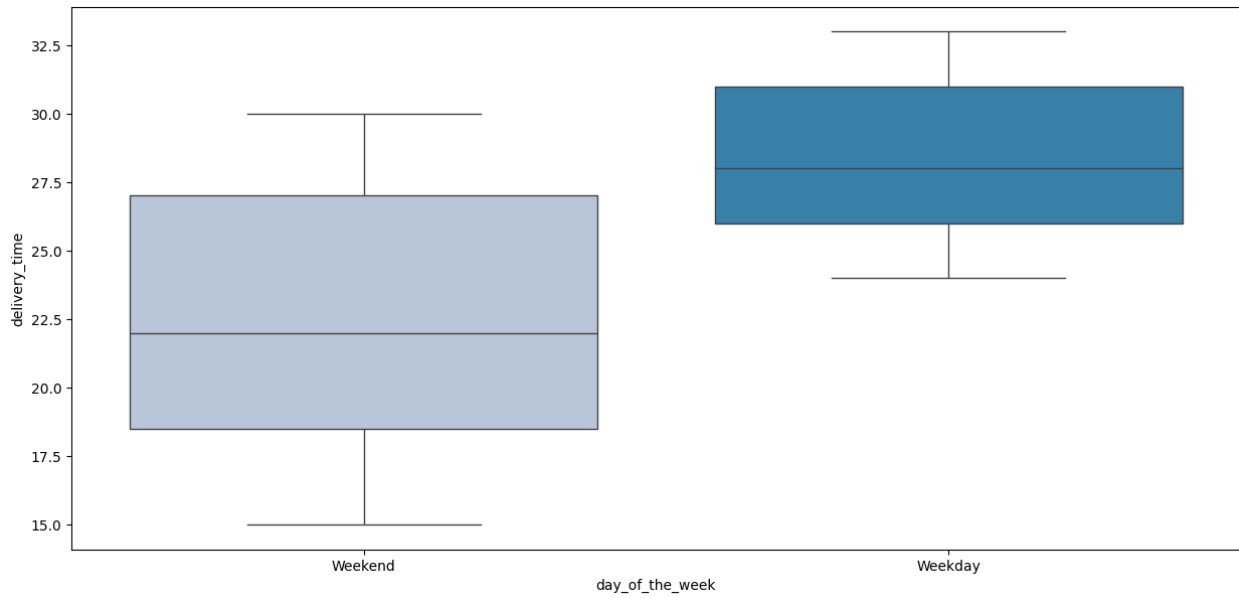


```
plt.xticks(rotation = 60)
plt.show()
```



Day of the Week vs Delivery time

```
# Relationship between day of the week and delivery time
plt.figure(figsize=(15,7))
sns.boxplot(x="day_of_the_week", y="delivery_time",
data=df,palette='PuBu',hue="day_of_the_week") ## Complete the code
to visualize the relationship between day of the week and delivery
time using boxplot
plt.show()
```



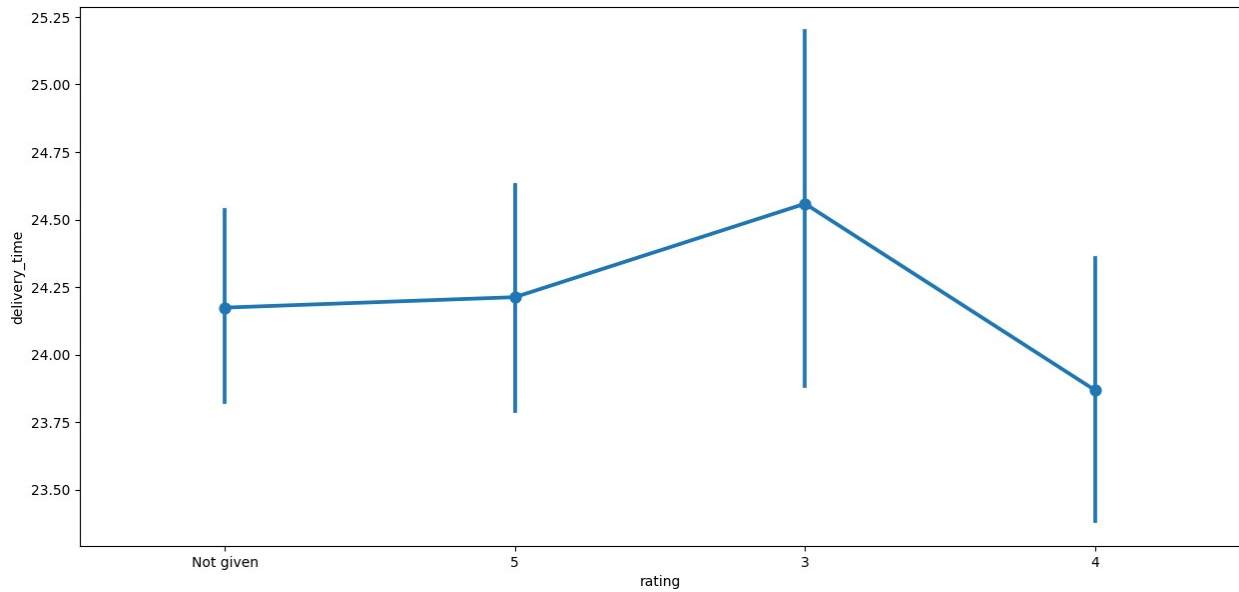
Run the below code and write your observations on the revenue generated by the restaurants.

```
df.groupby(['restaurant_name'])
['cost_of_the_order'].sum().sort_values(ascending = False).head(14)
```

```
restaurant_name
Shake Shack                3579.53
The Meatball Shop          2145.21
Blue Ribbon Sushi          1903.95
Blue Ribbon Fried Chicken  1662.29
Parm                       1112.76
RedFarm Broadway           965.13
RedFarm Hudson             921.21
TAO                        834.50
Han Dynasty                755.29
Blue Ribbon Sushi Bar & Grill 666.62
Rubirosa                   660.45
Sushi of Gari 46           640.87
Nobu Next Door             623.67
Five Guys Burgers and Fries 506.47
Name: cost_of_the_order, dtype: float64
```

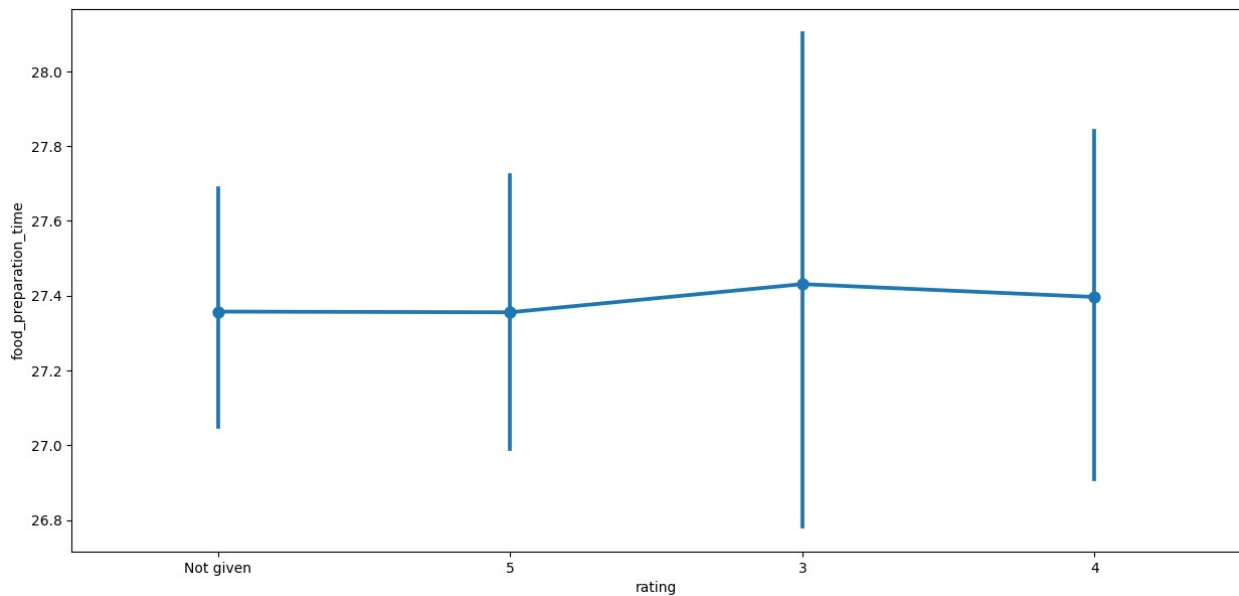
Rating vs Delivery time

```
# Relationship between rating and delivery time
plt.figure(figsize=(15, 7))
sns.pointplot(x = 'rating', y = 'delivery_time', data = df)
plt.show()
```



Rating vs Food preparation time

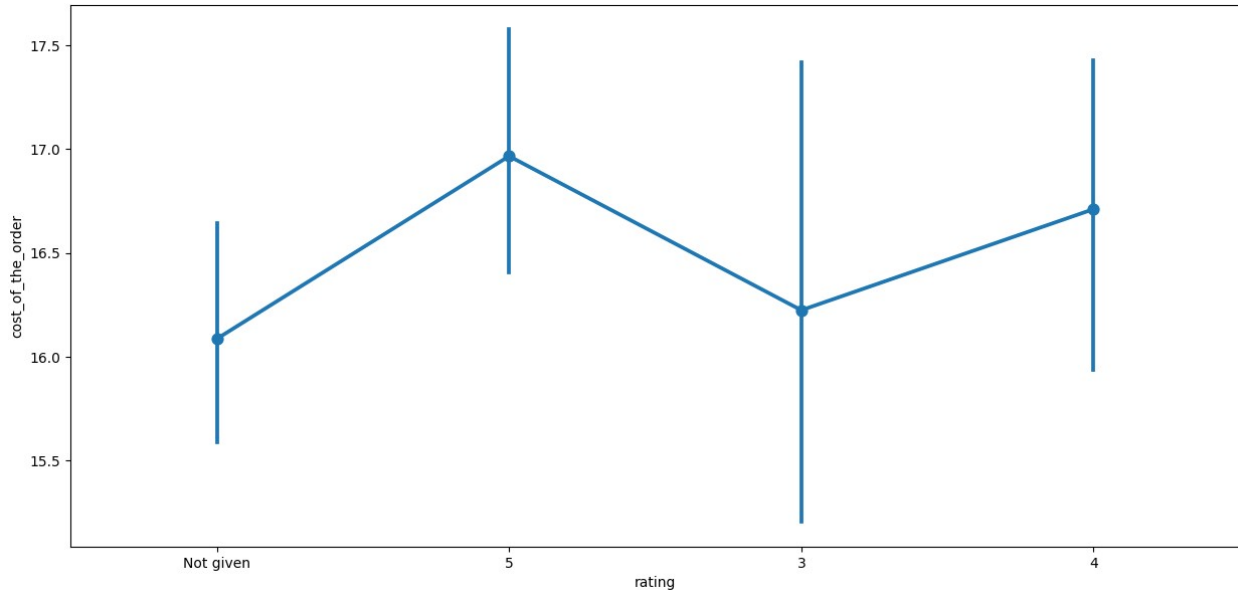
```
# Relationship between rating and food preparation time
plt.figure(figsize=(15, 7))
sns.pointplot(x= 'rating', y='food_preparation_time', data =df) ##
Complete the code to visualize the relationship between rating and
food preparation time using pointplot
plt.show()
```



Rating vs Cost of the order

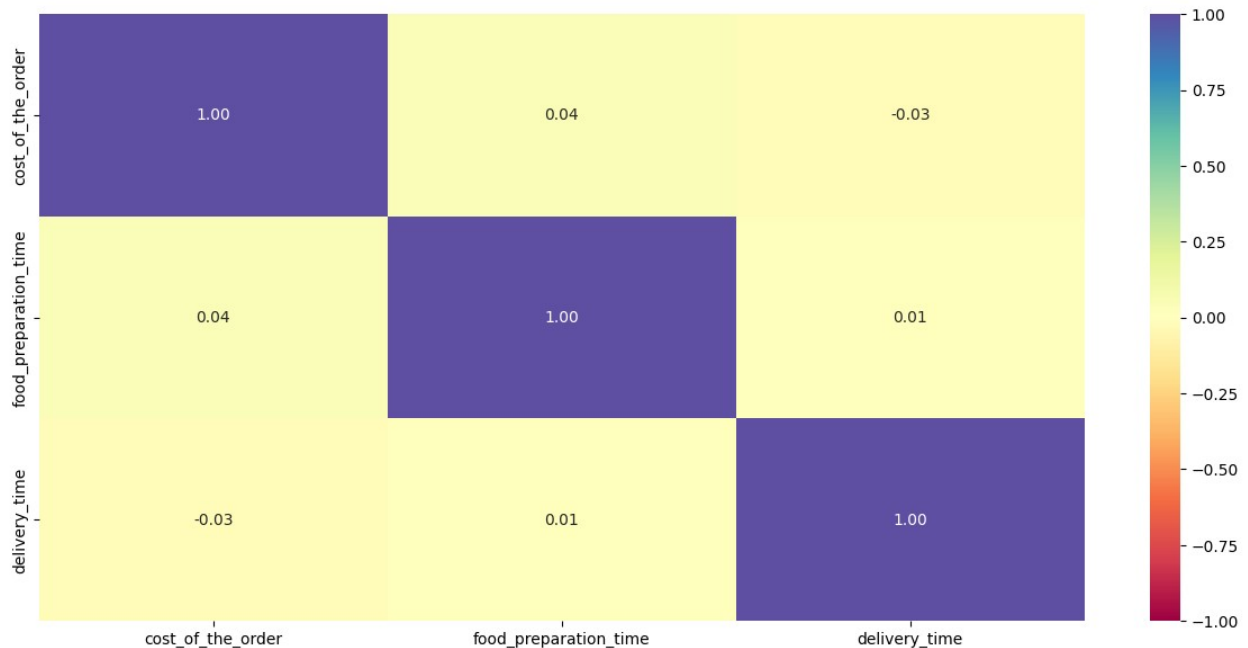
```
# Relationship between rating and cost of the order
plt.figure(figsize=(15, 7))
```

```
sns.pointplot(x='rating', y='cost_of_the_order', data=df)  ##
Complete the code to visualize the relationship between rating and
cost of the order using pointplot
plt.show()
```



Correlation among variables

```
# Plot the heatmap
col_list = ['cost_of_the_order', 'food_preparation_time',
'delivery_time']
plt.figure(figsize=(15, 7))
sns.heatmap(df[col_list].corr(), annot=True, vmin=-1, vmax=1,
fmt=".2f", cmap="Spectral")
plt.show()
```



Question 13: The company wants to provide a promotional offer in the advertisement of the restaurants. The condition to get the offer is that the restaurants must have a rating count of more than 50 and the average rating should be greater than 4. Find the restaurants fulfilling the criteria to get the promotional offer. [3 marks]

```
# Filter the rated restaurants
df_rated = df[df['rating'] != 'Not given'].copy()

# Convert rating column from object to integer
df_rated['rating'] = df_rated['rating'].astype('int')

# Create a dataframe that contains the restaurant names with their
rating counts
df_rating_count = df_rated.groupby(['restaurant_name'])
['rating'].count().sort_values(ascending = False).reset_index()
df_rating_count.head()

{"summary": "{\n  \"name\": \"df_rating_count\",\n  \"rows\": 156,\n  \"fields\": [\n    {\n      \"column\": \"restaurant_name\",\n      \"properties\": {\n        \"dtype\": \"string\",\n        \"num_unique_values\": 156,\n        \"samples\": [\n          \"Benihana\",\n          \"Dickson's Farmstand Meats\",\n          \"Le Grainne Cafe\",\n          ],\n        \"semantic_type\": \"\",\n        \"description\": \"\"\n      },\n      \"column\": \"rating\",\n      \"properties\": {\n        \"dtype\": \"number\",\n        \"std\": 15,\n        \"min\": 1,\n        \"max\": 133,\n        \"num_unique_values\": 29,\n        \"samples\": [\n          2,\n          13,\n          19\n        ],\n        \"semantic_type\": \"\"\n      }\n    ]\n  }\n}
```



```

if x > 20:
    return x*0.25
elif x > 5:
    return x*0.15
else:
    return x*0

```

```

df['Revenue'] = df['cost_of_the_order'].apply(compute_rev) ## Write
the appropriate column name to compute the revenue
df.head()

```

```

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  ]
}

```

```

{"properties": {"dtype": "number", "std": 4, "min": 20, "max": 35, "num_unique_values": 16, "samples": [25, 23]}, "semantic_type": "", "description": "", "column": "delivery_time", "properties": {"dtype": "number", "std": 4, "min": 15, "max": 33, "num_unique_values": 19, "samples": [20, 21]}, "semantic_type": "", "description": "", "column": "Revenue", "properties": {"dtype": "number", "std": 2.295598285490868, "min": 0.0, "max": 8.8525, "num_unique_values": 306, "samples": [1.1415, 2.3355]}, "semantic_type": "", "description": ""}
n } ] }, "type": "dataframe", "variable_name": "df"}

# get the total revenue and print it
total_rev = df['Revenue'].sum() ## Write the appropriate function to
get the total revenue
print('The net revenue is around', round(total_rev, 2), 'dollars')

The net revenue is around 6166.3 dollars

```

Question 15: The company wants to analyze the total time required to deliver the food. What percentage of orders take more than 60 minutes to get delivered from the time the order is placed? (The food has to be prepared and then delivered.)[2 marks]

```

# Calculate total delivery time and add a new column to the dataframe
df to store the total delivery time
df['total_time'] = df['food_preparation_time'] + df['delivery_time']

df.head()
## Write the code below to find the percentage of orders that have
more than 60 minutes of total delivery time (see Question 9 for
reference)
df_over_60 = df[df['total_time'] > 60]

total_orders_over_60 = df_over_60.shape[0]
total_orders = df.shape[0]

percentage_over_60 = (total_orders_over_60 / total_orders) * 100

print("Percentage of orders that take more than 60 minutes to get
delivered:", round(percentage_over_60, 2), '%')

```


Percentage of orders that take more than 60 minutes to get delivered:
10.54 %

Question 16: The company wants to analyze the delivery time of the orders on weekdays and weekends. How does the mean delivery time vary during weekdays and weekends? [2 marks]

```
# Get the mean delivery time on weekdays and print it
print('The mean delivery time on weekdays is around',
      round(df[df['day_of_the_week'] == 'Weekday']
            ['delivery_time'].mean()),
      'minutes')

## Write the code below to get the mean delivery time on weekends and
print('The mean delivery time on weekends is around',
      round(df[df['day_of_the_week'] == 'Weekend']
            ['delivery_time'].mean()),
      'minutes')
```

The mean delivery time on weekdays is around 28 minutes
The mean delivery time on weekends is around 22 minutes

Conclusion and Recommendations

Question 17: What are your conclusions from the analysis? What recommendations would you like to share to help improve the business? (You can use cuisine type and feedback ratings to drive your business recommendations.) [6 marks]

Conclusions:

- Almost 736 orders don't have rating which is impacting our decision accuracy for customer satisfaction.
- The average time for food Preparation is 27 minutes and for food delivery is 24. *The average cost of order is 16 dollars.* The most common cuisine type orderd is American and most common cost of order is 12-13 dolalars. *Most common delivery time is 28 minutes and 24 minutes.* More orders are placed on weekedends than weekdads. *Shake Shack is the favorite spot from where the customer order followed by meatball shop and bule ribbon sushi.* 29.24% of order cost more than 20 dollars. *Avergae delivery time is higher on weekday than on weekened.* 10.54% of order takes more than 60 minutes to be deilvered. **Average delivery time on weekdays is around 28 minutes while on weekends is 22 minutes.*

Recommendations:

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