

Issue Date: 12 Feb 2025

Blanket Warranty Number: 12225

**To: DEFENCE SCIENCE & TECHNOLOGY AGENCY
1 DEPOT ROAD, SINGAPORE 109679**

Re: Warranty for DIEPPE BARRACKS (SEMBAWANG CAMP)

Dear Sir/Madam,

Thank you for selecting our Mitsubishi Electric Air Conditioning System.

All equipment for the above mentioned project will be warranted against manufacturing defects for a period of **12** months (**"Defects Liability Period"**) and an additional **48** months for the compressor* only (*excluding transport and labour charges).

The effective Defects Liability Period for the equipment will commence from **27 Dec 2024** (based on the Temporary Occupation Permit) and will end on **26 Dec 2025**.

For repair during and/or after the **Defects Liability Period**, please contact our Customer Care Centre at 6473 0308 (Select- Option 1) during office hours.

Operating Hours

9.00am to 5.00pm from Monday to Friday
Closed on Saturdays, Sundays, Public Holidays and Company Designated Holidays

Thank you.

Yours sincerely,

Living Environment Division

This is a computer generated letter, no signature is required.

Important Note: Please provide the Installation Serial Number List for prompt dispatch of our technical support staff for servicing and repairs.

***Enclosed with Letter (subject to your requirement):**

Appendix A – Temporary Occupation Permit

Appendix B – Equipments' Serial Numbers

Please refer to our Standard Warranty Terms and Conditions for more details at our official website:
<https://www.mitsubishielectric.com.sg/>