

Interview Guide

TITLE: UNDERSTANDING HOLIDAY PACKING AND LUGGAGE HANDLING STRESS POINTS

Introduction

Greetings! My name is Fena Olwal, an apprentice software developer at Zone01Kisumu. I'm conducting a study to understand the challenges people face when packing and handling luggage for holidays. Your insights will help us make holidays more enjoyable and stress-free for everyone.

2 **Hupotheses**

- **Screening questions**
- 1. Packing for holidays is stressful due to limited space.
- 2. Travelers often forget essential items, leading to frustrations.
- 3. Moving luggage around during holidays is a major discomfort.
- 1. What is your name?
- 2. How old are you?
- 3. Where do you come from?
- 4. What is your Occupations?

Topic 1: Holiday Experiences

5 Topic 2: Holiday Preparations

- 1. Can you tell me about the most recent holiday you went on?
- 2. How did you feel about your last holiday?
- 1. How do you usually prepare for a holiday? Can you describe your packing process?
- 2. What are the essentials you always make sure to pack?
- 3. Have you ever forgotten something important while packing for holiday?

Topic 3: Luggage packing 6

- 1. Have you ever faced a dilemma when deciding what to pack due to limited luggage space?
- 2. Can you describe any difficulties you've encountered while moving your luggage to and from your holiday destination?
- 3. If you could travel without worrying about your luggage, how would that change your holiday experience?

Conclusion:

Thank you for taking the time to participate in this interview. Your feedback is invaluable. Could you refer me to anyone else who might be interested in sharing their holiday experiences? Enjoy the rest of your day!