

After printing this label:

## CONSIGNEE COPY - PLEASE PLACE IN FRONT OF POUCH

- 1. Fold the printed page along the horizontal line
- 2. Place label in shipping pouch and affix it to your shipment.

DEFINITIONS. On this Air Waybill, "we", "our", "us", and "FedEx" refer to Federal Express Canada Ltd., its principals, subsidiaries, branches and affiliates and their respective employees, agents, and independent contractors. "You" and "your" include the shipper/sender, recipient/consignee, and their respective employees, principals, agents and independent contractors. "Package" means any container of envelope that is accepted by us for delivery, including any such items tendered by you utilizing our automated systems, meters, manifests or air waybills. "Shipment" means on or more packages, or any part thereof, moving on one Air Waybill. The Residential Delivery charge will apply to shipments to a home or a business operating out of a home, where the entrance to the residence is not open to the public.
Please refer to the Terms and Conditions section of the FedEx Service Guide at fedex.ca for more details. ROAD TRANSPORT NOTICE. Any carriage of your shipment by road may be subject to Federal and Provincial laws, regulations, orders or requirements which may govern and serve to limit our liability in respect of damage to, or loss, delay, shortage, misdelivery, modelivery, misinformation or failure to provide information in connection with your shipment. LIMITATION OF LIABILITY. If not governed by Federal or Provincial laws, regulations, orders, or requirements as described above, our maximum liability for damage, loss, delay, misdelivery, nondelivery, misinformation, failure to provide information or misdelivery of information relating to your shipment, even if caused by our negligence or gross negligence, is limited by this Air Waybill to \$100 per shipment, unless you declare a higher value for carriage as described below (subject to the maximum amounts specified in the FedEx Service Guide). We do not provide insurance coverage of any kind, but you may pay an additional charge for each additional \$100 of declared value or fraction thereof. If you declare a higher value for carriage and pay the additional charge, our maximum liability will be the lesser of your declared value for carriage (subject to the maximum amounts specified in the FedEx Service Guide), the Shipment's repair costs, its depreciated value, or its replacement costs. DECLARED VALUE LIMITS. Shipments containing items of extraordinary value are limited to a maximum declared value for carriage of \$1,000. The maximum declared value we allow for carriage per air waybill for each FedEx Envelope or FedEx Pak shipment is CDN \$100. Please check the current FedEx Service Guide and any applicable tariff for further explanation of the declared value limits. If you send more than one package on this Air Waybill, the declared value for carriage of each package will be determined by dividing the total declared value for carriage by the number of packages in the shipment. LIABILITIES NOT ASSUMED. IN ANY EVENT, WE WON'T BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL, IN EXCESS OF THE DECLARED VALUE FOR CARRIAGE (INCLUDING BUT NOT LIMITED TO LOSS OF INCOME OR PROFITS), WHETHER WE KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED. We won't be liable for your acts or omissions, including but not limited to, incorrect declaration of the shipment, improper or insufficient packing, securing, marking or addressing of the shipment, or for the acts or omissions of the recipient or anyone else with an interest in the shipment. We won't be liable for damage, loss, delay, misdelivery, nondelivery, misinformation, failure to provide information or misdelivery of information relating to shipments of cash, currency or other prohibited items. We won't be liable for loss, damage, delay, misdelivery, nondelivery, misinformation, failure to provide information or misdelivery of information relating to your shipment caused by events we cannot control, including but not limited to, acts of God, perils of the air, weather conditions, acts of public enemies, war, strikes, civil commotions, or acts or omissions of public authorities (including customs and health officials) with actual or apparent authority. You should contact an insurance agent or broker if insurance coverage is desired. We do not provide insurance coverage of any kind. NO WARRANTIES. We make no warranties, express or implied. CLAIMS. ALL CLAIMS MUST BE MADE IN WRITING AND WITHIN STRICT TIME LIMITS, subject to any applicable laws, government regulations, orders or requirements. SEE THE CURRENT FEDEX SERVICE GUIDE AND ANY APPLICABLE TARIFF FOR DETAILS. Any right to claim damages against us shall be extinguished unless an action is brought within two years from the date of delivery of the shipment or from the date on which the shipment should bave been delivered. We are not obligated to act on any claim until all transportation charges have been paid; the claim amount may not be deducted from those charges. If the recipient accepts the shipment without noting any damage on the delivery record, we will assume the shipment was delivered in good condition. In order for us to consider a claim for from those charges. If the recipient accepts the shipment without noting any damage on the delivery record, we will assume the shipment was delivered in good condition. In order for us to consider a claim for damage, you must make the contents, original shipping cartons and packing available to us for inspection at the delivery location, and you must retain all such material until the claim is concluded. RIGHI TO INSPECT. Your shipment may, at our option or at the request of governmental authorities, be opened and inspected by us or such authorities at any time. RESPOSIBILITY FOR PAYMENT. Even if you give us different payment instructions, you, the shipper, will always be primarily responsible for all charges, including transportation charges, and all duties, governmental penalties and fines, taxes, and our legal fees and costs, related to this shipment. You will also be responsible for any costs we may incur in returning your shipment to you or warehousing it pending disposition. ITEMS NOT ACCEPTABLE FOR TRANSPORTATION. We won't accept certain items for carriage, and other items may be accepted for carriage only to limited destinations or under restricted conditions. We reserve the right to reject packages based upon these limitations or for reasons of safety or security. You may consult the current FedEx Service Guide and any applicable tariff for details. MANDATORY LAW. Insofar as any provisions contained or referred to in this Air Waybill, the current FedEx Service Guide. The invalidity or unexpressions shall remain in effect as a repair of this Agreement to the extent that they are not overridden. The invalidity or unexpressions shall remain in effect as a repair of this Agreement to the Air Waybill the very near they are not overridden. provisions shall remain in effect as a part of this Agreement to the extent that they are not overridden. The invalidity or unenforceability of any provisions shall not affect any other part of this Air Waybill, the current FedEx Service Guide, or any applicable tariff. The parties expressly agree that this Agreement be drawn up in the English language. FEDERAL EXPRESS CANADA LTD., Head Office, 5985 Explorer Drive, Mississauga, ON L4W 5K6.



## **Return Shipment Instructions**

- 1. Place the shipping label on the container's most visible side away from seams.
- 2. Ship your package one of three ways:
  - Use your regular scheduled pickup.
  - Drop off at FedEx.
  - Schedule a pickup.

To find the closest drop-off location or for more information on shipping your package, go to **fedex.com/globalreturns** to access the customer support center.

## Prepare Your Package With Care.

- Use an appropriate container, cushioning materials and at least three strips of packing tape.
- If reusing packaging, remove or black out old shipping labels including their barcode(s).

## Other Helpful Notes.

- FedEx® Global Returns shipments are governed by the terms and conditions applicable to the country from which the shipment is returned. The terms and conditions of service may vary from country to country. Consult a local FedEx location or **fedex.com/globalreturns** for specific information.

Special Instructions from the merchant: