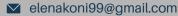
CONTACT

+30 6955 178 357



Yavalla, Greece

Linkedin

EDUCATION

10/2017 - 06/2023

INTERNATIONAL UNIVERSITY OF GREECE Kavalla, Greece

- Computer Science Department, School of Science
- Thesis: Coroutines as a tool to support concurrency in modern applications

SOFT SKILLS

- Project Management
- Teamwork
- · Time Management
- Problem Solving
- Critical Thinking

LANGUAGES

- Greek (Mother tongue)
- English (Intermediate)

VOLUNTEERING

01/2018 - 12/2022

NORTHEN LIGHTS AID

Kavalla, Greece

- Volunteering in refugee support (clothing shop, community garden, activities)
- Remote assistance (text editing & EN-GR translation)

DRIVING LICENCE

CAR: B

ELENA KONSOULA

Junior Developer

PROFILE

With a degree in Computer Science, I am seeking to grow professionally in the areas of web development and data. I am looking forward to grow while contributing to innovative projects, as a part of a larger collaborative development team.

PROFESSIONAL COMPETENCIES AND INDUSTRY TOOLS

- · Programming Languages: Python, JavaScript
- Databases: MySQL
- Web Development/Frameworks: HTML/CSS
- Libraries: NumPy, Pandas

WORK EXPERIENCE

• Custom Software Engineering Associate [12/2023 - 10/2024]

Accenture Greece Athens, Greece

- Advanced support in troubleshooting and resolving technical issues
- Regular checks and troubleshooting on systems to maintain functionality
- MySQL database usage for data retrieval and analysis to assist in issue resolution.

IT Presales Support Engineer

[10/2021 - 11/2023]

Infinitum S.A. Athens, Greece

- Design and customisation of a variety of Security and Networking Services in accordance with customer needs
- Accurately and proactively identify customer problem points and offer original solutions
- Collaboration with suppliers for the right and complete proposal for customers
- Coordination within company departments to ensure the successful completion of the process
- End-to-end project management.

Technical Support

[12/2020 - 02/2021]

Teleperformance Kavala, Greece (remote)

- First level customer support for a telecommunications company in Greece
- Problem management via telephone communication for internet and telephony issues
- · Crisis management and high-pressure problem solving

CERTIFICATIONS AND DIGITAL BADGES

Training and Upskilling:

Beginner's Programming School

[04/2025]

Reatcode-Workearly, IT Consulting Services | Athens, Greece (remote)

TechGen Academy by Eurobank & Accenture Mobile Development (Android & iOS) [06/2024]

Eurobank - Accenture | Athens, Greece (Hybrid)