

CONTACT

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- Kavalla, Greece
- [Linkedin](#)

EDUCATION

10/2017 - 06/2023
INTERNATIONAL UNIVERSITY OF GREECE
Kavalla, Greece

- Computer Science Department, School of Science
- Thesis: Coroutines as a tool to support concurrency in modern applications

SOFT SKILLS

- Project Management
- Teamwork
- Time Management
- Problem Solving
- Critical Thinking

LANGUAGES

- Greek (Mother tongue)
- English (Intermediate)

VOLUNTEERING

01/2018 - 12/2022
NORTHEN LIGHTS AID
Kavalla, Greece

- Volunteering in refugee support (clothing shop, community garden, activities)
- Remote assistance (text editing & EN-GR translation)

DRIVING LICENCE

CAR: B

ELENA KONSOUOLA

Junior Developer

PROFILE

With a degree in Computer Science, I am seeking to grow professionally in the areas of web development and data. I am looking forward to grow while contributing to innovative projects, as a part of a larger collaborative development team.

PROFESSIONAL COMPETENCIES AND INDUSTRY TOOLS

- Programming Languages: Python, JavaScript
- Databases: MySQL
- Web Development/Frameworks: HTML/CSS
- Libraries: NumPy, Pandas

WORK EXPERIENCE

- Custom Software Engineering Associate** [12/2023 - 10/2024]
Accenture Greece Athens, Greece
 - Advanced support in troubleshooting and resolving technical issues
 - Regular checks and troubleshooting on systems to maintain functionality
 - MySQL database usage for data retrieval and analysis to assist in issue resolution.
- IT Presales Support Engineer** [10/2021 - 11/2023]
Infinitum S.A. Athens, Greece
 - Design and customisation of a variety of Security and Networking Services in accordance with customer needs
 - Accurately and proactively identify customer problem points and offer original solutions
 - Collaboration with suppliers for the right and complete proposal for customers
 - Coordination within company departments to ensure the successful completion of the process
 - End-to-end project management.
- Technical Support** [12/2020 - 02/2021]
Teleperformance Kavala, Greece (remote)
 - First level customer support for a telecommunications company in Greece
 - Problem management via telephone communication for internet and telephony issues
 - Crisis management and high-pressure problem solving

CERTIFICATIONS AND DIGITAL BADGES

Training and Upskilling:
Beginner's Programming School [04/2025]
Reatcode-Workearly, IT Consulting Services / Athens, Greece (remote)
TechGen Academy by Eurobank & Accenture Mobile Development (Android & iOS) [06/2024]
Eurobank - Accenture / Athens, Greece (Hybrid)