



Most U.S. business buy the wrong software



Our 2024 Tech Trends Survey reveals 58% of companies regret a software purchase made within the last 12-18 months.



The problems start with the initial list of vendors - something that 98% of buyers make when buying software.



91% of these buyers go on to purchase from their initial list...





## ...and regret their purchase decision 60% of the time





Vendor social media posts (77%) and Google Search (67%) often lead to regretful initial vendor lists.



## how can buyer avoid software regret?

To avoid software regret, research, compare, read reviews, and try demos before buying.