Konrad Zagozda

Cracow, Poland | +48 537 693 630 | zagozdakonrad@gmail.com
linkedin.com/in/konradzagozda | github.com/konradzagozda | zagozdakonrad.com

Site Reliability Engineer | Distributed Systems | Cloud Native Architecture

About

Specialized in resilient, distributed systems that handle petabyte-scale data ingestion. I manage mission-critical infrastructure for global organizations where high availability is the baseline requirement.

- **Distributed Systems & Disaster Recovery:** Designing solutions to ensure business continuity across complex multi-cloud environments (AWS, Azure, Google Cloud Platform).
- **Polyglot Engineering:** Building internal tools and automation in Go and Python to eliminate manual operational toil.
- **Global Collaboration:** Extensive experience coordinating with engineering teams across international time zones.

I am focused on improving Developer Experience through AI. By leveraging AI agents to automate toil, I aim to reduce the cognitive load of infrastructure management - empowering engineering teams to ship faster and more safely.

Skills

- **Core Competencies:** Site Reliability Engineering, Distributed Systems, Cloud Native Systems, Disaster Recovery, Containerization, Platform Engineering.
- **Cloud Providers:** Google Cloud Platform, Amazon Web Services, Microsoft Azure.
- **Infrastructure & Automation:** Infrastructure as a Code (Terraform), Policy as Code (Open Policy Agent), Software Delivery Automation (CI/CD).
- **Languages:** Python, Go, JavaScript.
- **Database:** Database Management Systems (DBMS), Blue/Green migrations.

Experience

Splunk

Site Reliability Engineer *Cracow, Małopolskie, Poland | Aug 2024 - Present*

- Supported mission-critical cloud infrastructure as part of a distributed, international team operating across multiple time zones.
- Designed and implemented an organizational-wide Google Cloud Platform quota monitoring system to automate capacity planning and ensure resource availability across all global projects.
- Contributed to architectural design reviews for encryption-at-rest standards, multi-region disaster recovery (DR) protocols, and large-scale cloud migration strategies.
- Resolved complex platform and networking issues for global enterprise clients as part of a Tier-3 on-call rotation, focusing on the health of mission-critical production infrastructure.
- Automated Azure Private Link connectivity by leading, designing, and playing a key contributor role in zero-touch acceptance for customer connection requests, removing manual intervention from the approval workflow.

Grape Up

Software Engineer *Cracow, Małopolskie, Poland | Jun 2023 - Jul 2024*

- Worked within an international distributed team on behalf of a US-based financial customer.
- Focused on application development and system integration.

HexOcean

Software Engineer *Cracow, Małopolskie, Poland | Jun 2022 - Jun 2023*

- Collaborated with US-based stakeholders on technical requirements and feature delivery.
- Responsible for application development, cloud architecture, system integrations, software delivery automation, and blue/green database migrations.

LekSeek Polska

Software Engineer (Contract) *Łódź, Łódzkie, Poland | Jun 2021 - Jun 2022*

- Worked alongside the product team on specialized software development for the healthcare sector.
- Focused on application development, system optimization, and medical system integrations.

Education

Lodz University of Technology *Applied Computer Science* 2019 - 2023

- **Specialization:** Infrastructure of Web Applications

Certifications

- **Agentic AI** | DeepLearning.AI (Issued Jan 2026)
- **Microsoft Certified: Security, Compliance, and Identity** | Microsoft (Issued Sep 2025)
- **Microsoft Certified: Azure Data** | Microsoft (Issued Jan 2025)
- **Splunk Core Certified Power User** | Splunk (Issued Dec 2024)
- **AWS Certified DevOps Engineer – Professional** | Amazon Web Services (Issued Jul 2024)
- **AWS Certified SysOps Administrator – Associate** | Amazon Web Services (Issued Jan 2024)
- **AWS Certified Developer – Associate** | Amazon Web Services (Issued Jan 2024)
- **AWS Certified Solutions Architect – Associate** | Amazon Web Services (Issued Nov 2023)
- **Microsoft Certified: Azure** | Microsoft (Issued Apr 2023)
- **HashiCorp Certified: Terraform Associate (002)** | HashiCorp (Issued Nov 2022)

Projects

Personal Engineering Blog *Dec 2024*

- A space for sharing thoughts on engineering.
- Prototype built with Cursor and Sonnet 3.5.
- **Link:** GitHub - konradzagozda/blog

Languages

- **English:** Full professional proficiency
- **Polish:** Native or bilingual proficiency