



KAMPERIS KONSTANTINOS

JUNIOR SOFTWARE DEVELOPER | IT SUPPORT SPECIALIST

CONTACT

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SKILLS

- **Programming Languages:** Python, JavaScript, C, C++, C#
- **Web Development:** HTML, CSS
- **Networking:** Network troubleshooting configuration and support
- **Problem-Solving:** Analytical thinking and critical troubleshooting
- **Collaboration**
- **Continuous Learning**

LANGUAGES

- Greek (Native)
- English (Fluent-C2)
- German (Basic-B1)

HOBBIES

- Fitness
- Cooking
- Video Games
- Travelling

PROFILE

Highly motivated IT Support Specialist with two years of experience in the tech industry and a solid foundation in Electrical and Computer Engineering. Eager to leverage problem-solving expertise, technical skills, and a passion for continuous learning to transition into a Junior Developer role. Currently honing my programming skills, I am committed to contributing effectively in a collaborative development environment while continually expanding my coding capabilities.

WORK EXPERIENCE

- **IT Support Specialist / ServiceDesk** OCT.2022 - PRESENT
Boss Info AG | Kavala, Greece
 - 24/7 Network monitoring using advanced monitoring tools such as OpManager and Paessler PRTG.
 - Daily Backup checks and troubleshooting using Veeam software and Kaspersky Suite.
 - Threat monitoring, using Avast Business Security, Windows Defender for Business, Barracuda Email Protection, Kaspersky Antivirus for Business.
 - Opening and resolving incidents in Navision ERP software.
 - Providing NOC services to maintain system up-time and stability.
 - Constructing and using scripts for automation purposes using PowerShell and Python.
- **Exam Invigilator** JUN.2020-APR.2023
TÜV HELLAS | Eastern Macedonia and Thrace, Greece
 - Working part-time in examinations prepared by Tuv Hellas, as the company's representative and exam invigilator I developed my communication skills through explaining the digital examination process, troubleshooting any IT problems and maintaining the proper conduct of the examination in a professional manner.

EDUCATION

- **Master of Engineering - Meng, Electrical and Computer Engineering** 2014 - 2022
Democritus University Of Thrace
 - Thesis: "Autonomous energy management for EV charging station with PV"