KAMPERIS KONSTANTINOS

JUNIOR SOFTWARE DEVELOPER | IT SUPPORT SPECIALIST

CONTACT

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in Linkedin   🌐 Website

SKILLS

- **Programming Languages**: JavaScript, Python, C, C++, C#
- **Web Development**: HTML, CSS
- **Tools**: OpManager, Paessler PRTG, Citrix, Active Directory, Veeam, Azure, Kaspersky Suite, Git, GitHub, npm, Microsoft Office, Windows OS, Linux, VS Code
- **Networking**: Network troubleshooting configuration and support
- **Soft Skills:** Problem-solving, critical thinking, collaboration, adaptability, continuous learning

LANGUAGES

- Greek (Native)
- English (Fluent-C2)
- German (Intermediate-B1)

PROFILE

Highly motivated IT Support Specialist with two years of experience in the tech industry and a solid foundation in Electrical and Computer Engineering. Currently enhancing my programming skills while exploring software testing and quality assurance. Passionate about automation, troubleshooting, and learning industry-standard testing methodologies to transition into a Junior Developer or Software Engineer in Test role.

You can track some of my recent activity on my ongoing web portfolio project here.

WORK EXPERIENCE

IT Support Specialist / ServiceDesk   OCT.2022 - OCT.2024

Boss Info AG | Kavala, Greece

- Monitoring (NOC) all internal and external (customers) Infrastructure as well as Security & Backup incidents.
- Maintenance and active development of the monitoring solution and associated processes.
- First level response & support (SW & HW) – internal & external.
- Opening and resolving incidents in Navision ERP software.
- Internal administrative tasks .
- Knowledge management implementation and maintenance.
- Participating in the planning and execution of bi-weekly sprints using the Scrum framework.
- Documentation of processes and best practices.
- Participating in the conception of processes and features.
- Constructing and using scripts for automation purposes using PowerShell and Python.

Exam Invigilator   JUN.2020-APR.2023

TÜV HELLAS | Eastern Macedonia and Thrace, Greece

- Working part-time in examinations prepared by Tuv Hellas, as the company's representative and exam invigilator I developed my communication skills through explaining the digital examination process, troubleshooting any IT problems and maintaining the proper conduct of the examination in a professional manner.

EDUCATION

Master of Engineering - Meng, Electrical and Computer Engineering   2014 - 2022

Democritus University Of Thrace

- Thesis: "Autonomous energy management for EV charging station with PV"