Business Process Technologies

ST2, Winter Term 2020 / 2021

Sheet 3: BPMN 2

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3. Creating a "technical" BPMN model

Travel_portal

Want to travel

Search for a trip
≡

Found trip?
Yes
No

Log in

Select a trip

Leave the portal

Booking the trip

Booking flight

Cancel Flight

Booking hotel

Cancel Hotel

Show confirmation message

Success booking

Trip booked

Transaction

Transaction cancellation

Show Cancel Message

Booking Cancelled

Technical Error

Handle through customer service

Hazard

Timeout

Show timeout message

Booking stopped