

A  
d  
e  
q  
u  
a  
c  
y



Objectives



Principles



Strategies



Properties



People, Process, Project, Product, and  
Environment

C  
a  
p  
a  
b  
i  
l  
i  
t  
y



E  
f  
f  
e  
c  
t  
i  
v  
e  
n  
e  
s  
s