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## Academic Positions

- 2018– **University College Dublin, Michael Smurfit Graduate Business School**, Ireland  
*Assistant Professor* (with tenure) in Operations Management  
*Subject Area Coordinator*, Project Management (Singapore, Sri Lanka, Hong Kong)
- 2016–2018 **University of Virginia, Darden School of Business**, USA  
*Batten Scholar* in Innovation, Technology and Operations

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## Education

- 2011–2016 **INSEAD**, France and Singapore  
Ph.D., M.Sc. in *Management*, Technology and Operations Management Area  
Dissertation: Incentive Design of On-Demand Marketplaces for Service and Innovation  
Advisors: Serguei Netessine (Wharton UPenn) and Karan Girotra (Cornell)
- 2005–2011 **National Technical University of Athens (EMII)**, Greece  
2-year M.Sc. *summa cum laude* in *Financial Engineering*  
5-year Diploma (M.Eng. equivalent) *summa cum laude* in *Applied Mathematics and Physics*  
Thesis: Probabilistic Solutions of Partial Differential Equations and their Path Integral Representation: Applications in Stochastic Interest Rate Modeling  
Advisors: Vassilis G. Papanicolaou and Themistocles M. Rassias

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## Research and Teaching Interests

- Research:* Theory and Experiments on **crowdsourcing** and **platform design**, and applications in innovation, services, transportation and retail.
- Teaching:* Project Management; Operations and Supply Chain Management; Business Analytics; Platform Strategy; Business Model Transformation

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## Research

### Under Review and Working Papers

- [WP1] S. Erat, J. Somasundaram, K. I. Stouras, *Efficiency and Equity in Repeated Entry Games*, v1 (current): July 2024, submitted.

### Journal Publications

- [J1] K. I. Stouras, S. Erat, K. C. Lichtendahl Jr., *Dueling Contests and Platform's Coordinating Role*, **Management Science**, 2024.
- [J2] K. I. Stouras, J. Hutchison-Krupat, R. O. Chao, *The Role of Participation in Innovation Contests*, **Management Science**, 68(6):4135-4150, 2021.

### Peer-Reviewed Conference Proceedings

- [CP1] K. I. Stouras, S. Erat, K. C. Lichtendahl Jr., *Prizes on Crowdsourcing Platforms: An Equilibrium Analysis of Competing Contests*, **Proceedings of The 21st ACM Conference on Economics and Computation (EC'20)**, 2020. (Acceptance rate: 20% out of 491 submissions)

- [CP2] K. I. Stouras, *Crowdsourcing Contests with Private Types and Evaluation Uncertainty*, **Proceedings of The 3rd Cambridge Area Economics and Computation Conference (CAEC'17)**, Microsoft Research, New England, 2017.

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## Awards and Honors

### *Research*

- 2022 3<sup>rd</sup> place (out of 46 submissions), *INFORMS TIMES Best Working Paper Competition*, “Dueling Contests and Platform’s Coordinating Role”
- 2022 **INFORMS TIMES Paper of the Month**, “The Role of Participation in Innovation Contests”

### *Grants*

- 2020 **Research Grant** on “Market thickness and coordination in on-demand service platforms: Theory and experiments”, UCD Michael Smurfit Graduate Business School
- 2018–2019 **Research Grant** on “Dueling Crowdsourcing Contests”, The Darden School, University of Virginia
- 2016–2018 **Research Fellowship**, Batten Institute for Entrepreneurship and Innovation, The Darden School, University of Virginia (\$150,000)

### *Teaching*

- 2022 **Dean’s List of Outstanding Teachers**, UCD College of Business
- 2022, 2024 Nominee for College-level *Teaching Excellence Award*, UCD College of Business (biennial award chosen among 110+ faculty)
- 2013–2014 Winner of **Deans’ Commendation for Excellence in MBA Teaching**, INSEAD (Annual award to top three PhD Students across Departments and Campuses in France and Singapore)

### *Service*

- 2024 **Distinguished Service Award**, INFORMS Technology, Innovation, Management and Entrepreneurship (TIME) Section

### *Student*

- 2018 2<sup>nd</sup> prize, **INFORMS TIMES Best Dissertation Award**
- 2011–2016 **INSEAD Doctoral Fellowship** for Management Research (€135,000)
- 2015 Part of Winning Team, “Hack4Insead”, Data Analytics Competition, INSEAD
- 2010 **Salutatorian**, School of Applied Mathematics and Physical Sciences, NTUA
- 2009 **Thomaideio Foundation Award**, awarded to the best Undergraduate Student, School of Applied Mathematics and Physical Sciences, NTUA
- 2006–2008 **Awards for Academic Excellence**, National Scholarships Foundation of Greece (IKY)

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## Invited Seminars and Presentations

- 2025 UCD Smurfit Faculty Teaching Insights Seminar; UCD Equality Studies Centre Research Seminar; Product Innovation and Technology Management (PITM) College of POMS (online)
- 2024 University of Cambridge – Judge Business School
- 2023 European Technology and Operations Seminar Series
- 2020 The 21st ACM Conference on Economics and Computation (EC’20)

- 2019 Revenue Management & Pricing Conference (Stanford University); University College London
- 2018 University of Toronto; Product and Service Innovation Conference (University of Utah, David Eccles School of Business); UCD Michael Smurfit GSB; NU GSB
- 2017 Marketplace Innovation (Stanford University); Microsoft Research (New England); Rutgers University; Frankfurt School of Finance & Management; Koç University GSB
- 2016 University of Virginia (Darden School of Business); Washington University in St. Louis (Olin Business School); HEC Paris; City University Hong Kong (College of Business); Kühne Logistics University
- MSOM Singapore (2019), Chapel Hill (2017), Seattle (2014), Fontainebleau (2013)
- INFORMS Phoenix (2023), Indianapolis (2022), Seattle (2019), Phoenix (2018), Houston (2017), Nashville (2016), Philadelphia (2015), San Francisco (2014), Minneapolis (2013)

## Teaching Experience

### UCD Smurfit

- 2019– **Instructor**, *BMGT41040: Operations, Innovation and Management*, MBA Core course  
Avg. Teaching Evaluations (out of 5): **4.9** (2024); **4.9** (2023); **4.6** (2022); **5.0** (2019).
- 2024– **Instructor**, *BMGT45540: Project Management*, Master in Management Core course  
Avg. Teaching Evaluations (out of 5): **4.6**, **4.5** (2024).
- 2024– **Instructor**, *BMGT43690: Performance Management*, M.Sc. in Accounting Core course  
Avg. Teaching Evaluations (out of 5): **4.9**, **4.8** (2024).
- 2018–2023 **Instructor**, *BMGT20150: Sustainable Operations & Supply Chain Management*, Undergraduate Core course  
Avg. Teaching Evaluations (out of 5): **4.3** (2021), **4.2** (2020), **4.1** (2019).
- 2019– **Instructor** of several elective courses on Supply Chain, Logistics, Business Analytics and Marketplaces (details upon request), **UCD (Singapore Campus)**

### University of Virginia, Darden Business School

- 2017–2018 TA, *Business Analytics*, MBA Elective: MBA Projects in R and Python

### INSEAD

- 2015, 2014 **Beer Game Instructor**, *Executive Education Program*, **INSEAD**
- 2012–2016 **Teaching Fellow**, *Managing Operations*, MBA Core course, **INSEAD**  
Prepared and delivered 5x5x2 lectures (100+ INSEAD MBAs per lecture).  
Avg. Teaching Evaluations (out of 5): **4.7** (2016), **4.5** (2015), **4.7** (2014), **4.7** (2014), **4.3** (2012).

## Teaching Materials

### Case studies

All cases are available by Harvard Business Review and are accompanied by a detailed Teaching Note and Excel Sheet.

- [T1] R. Goldberg, K. I. Stouras, O. Yildiz and E. N. Weiss, **GidaExpress: Grocery Delivery in Turkey**, *Darden Business School Case OM-1635*, December 2019.
- [T2] K. I. Stouras, K. Girotra and S. Netessine, **LiveOps.com: The Contact Centre Reinvented**, *INSEAD Business School Case 6097*, October 2014. (Case used in the OM MBA Core Course at INSEAD, and MBA electives at New York University and Baruch College; see cases.insead.edu/LiveOps)

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## Professional Experience

- 2015– **Consulting Engagements**  
*BVLGARI* (Luxury Goods Logistics; 2021), *Lidl Stiftung & Co. KG* (Retail Analytics; 2021), *DHL* (Supply Chain Analytics post-Brexit; 2019-2020), *Voiro.com* (Data-driven ad revenue management; 2015-2017)
- 2014– **Founder and CTO, OperationsAcademia.org**  
A platform to match supply with demand in the Academic Job Market of Operations. More than 500k global visitors so far and 200+ views on a daily basis.
- 2014 **Industrial Excellence Best Factory in Europe Competition, France**  
Audited the factories of L’Oreal, Rambouillet, France and Bosch, Rodez, France (with Prof. Stephen Chick and Prof. Enver Yücesan).
- 2010–2011 **Actuary, Prudential, Athens, Greece**  
Analyzed a private Defined Contribution pension fund of appr. 6M accounts and provided recommendations to the Greek Supervisory Committee of Occupational Insurance.

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## Service

### Academic Community

- 2023– *Committee Member: Diversity, Equity and Inclusion (DEI) of Revenue Management and Pricing (RMP) section of INFORMS*
- 2017– *Board Member: Technology, Innovation Management and Entrepreneurship Section (TIMES) of INFORMS*
- 2022– *VP of Communication: POMS College of Product Innovation and Technology Management (PITM)*
- 2014– *OperationsAcademia.org: Annual Job Market Survey in Operations, job postings, candidates and placements. Trusted by 200+ universities around the world, and used by hundreds of candidates in searching for academic jobs in Operations efficiently and without paywalls. Received funding from University College London in 2023 and from the MSOM Society of INFORMS in 2024.*
- 2018– *Judge: MSOM SIG (7), INFORMS Behavioral Operations (1), INFORMS TIMES Best Working Paper Award (4), POM PITM Student Paper Competition (2)*  
*Reviewer (75 papers as of November 2024): ACM Conference on Economics and Computation (3), Management Science (10), Operations Research (3), Games and Economic Behavior (1), Manufacturing & Service Operations Management (11), Production and Operations Management (9), Other Journals/Conferences (38)*

### (External) Student Supervision

- 2021– *Ph.D. Thesis Committee Member: Sreyaa Guha (IE Business School → Nova School of Business and Economics, 2021), Sidika Tunc-Candogan (UCL → NUS Business School, 2022), Pranadharthi Narayanan (IE Business School → Nova School of Business and Economics, 2023)*
- 2020–2023 *M.Sc. Thesis Advisor (21 Theses)*
- UCD, Michael Smurfit Graduate Business School**
- 2021– *Project Management Subject Area Coordinator (Singapore, Sri Lanka and Hong Kong)*
- 2021–2023 *Teaching Mentor for Dr. Heletje van Staden*
- 2018–2020 *Organizer, Operations Research Seminar Series*

- 2019– *MBA Capstone Advisor* (in random order): Emer Walshe, Ricardo Cervi, Ke Chen, Hamzah Hassan, Sumit Madan, Ridhi Malani, Milka Omukuba, Paul Deegan, Arunima De, Colm Garrick, Luzi Wen, Richard Morris, Arnab Roy, Ankita Aggarwal, Swapnil Kumar, Caitrin O’Leary, Radhika Verma, Emily Merlino
- 2021– *M.Sc. Thesis Advisor*: Rebecca Hammer, Jeroen Mudde

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## Miscellaneous

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| Computer skills               | Java, R, Python, SQL, Excel (VBA and @Risk)   |
| Languages                     | Greek (native), English (fluent), German (intermediate), French (basic)   |
| Hobbies and general interests | Semi-professional Water Polo player: Half Moon Ireland (2018–), Nireas Chalandriou Greece (1999–2007); Traveling/Culture, Coding, Cooking |
| Work eligibility              | EU citizen; Former H-1B US Visa holder (2016-2018)  |
| Military service              | Artillery soldier, Greek Armed Forces (completed in 2020)   |
| Family status                 | Married with one daughter   |

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## References

### **Serguei Netessine (Ph.D. advisor)**

Amazon Scholar, Core AI Unit  
Amazon.com, and  
Senior Vice Dean for Innovation and Global Initiatives  
Dhirubhai Ambani Professor of Innovation and Entrepreneurship  
Professor of Operations, Information and Decisions  
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### **Sanjiv Erat (collaborator)**

Associate Professor  
Innovation, Technology and Operations  
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### **Nikolaos Karianakis (collaborator)**

Principal Research Manager  
Mixed Reality, Cloud & AI  
Microsoft  
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### **Georgia Perakis (external)**

William F. Pounds Professor of Management  
Professor, Operations Research and Statistics  
MIT Sloan School of Management  
EMBA Faculty Director  
Co-Director, Operations Research Center  
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### **Jeremy Hutchison-Krupat (collaborator)**

Associate Professor  
Innovation and Operations Management  
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### **Casey Lichtendahl Jr. (collaborator)**

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Operations Data Science  
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