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### Academic Positions

- 2018– **University College Dublin, Michael Smurfit Graduate Business School, Ireland**  
*Assistant Professor of Operations Management*
- 2016–2018 **University of Virginia, Darden School of Business, USA**  
*Post-doctoral Research Fellow, supported by the Batten Institute*

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### Education

- 2011–2016 **INSEAD, France and Singapore**  
Ph.D., M.Sc. in *Management, Technology and Operations Management Area*  
Dissertation: Incentive Design of On-Demand Marketplaces for Service and Innovation  
Advisors: Serguei Netessine and Karan Girotra
- 2005–2011 **National Technical University of Athens (NTUA), Greece**  
2-year M.Sc. *summa cum laude* in *Financial Engineering*  
5-year Diploma (M.Eng. equivalent) *summa cum laude* in *Applied Mathematics and Physical Sciences*  
Thesis: Probabilistic Solutions of Partial Differential Equations and their Path Integral Representation: Applications in Stochastic Interest Rate Modeling  
Advisors: Vassilis G. Papanicolaou and Themistocles M. Rassias

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### Research Interests

Design of systems with endogenous entry and applications in innovation and service management

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### Under Review/Revision

- [P1] K. I. Stouras, S. Erat and K. C. Lichtendahl Jr., *Prizes on Crowdsourcing Platforms: An Equilibrium Analysis of Competing Contests*, v1 (current): November 2019.
- [P2] K. I. Stouras, J. Hutchison-Krupat and R. O. Chao, *The Role of Participation in Innovation Contests*, v1: February 2017; v2 (current): August 2019, Major revision: **Management Science**.

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### Working Papers

- [P3] K. I. Stouras, *Product Support Forums: Customers as Partners in the Service Delivery*, v1 (current): November 2016.
- [P4] K. I. Stouras, S. Netessine and K. Girotra, *First Ranked First To Serve: Strategic Agents in a Service Contest*, v1: November 2015; v2 (current): May 2017.

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### Other Research

- [P5] K. I. Stouras, *Crowdsourcing Contests with Incomplete Information and Evaluation Uncertainty*, Cambridge Area Economics and Computation Conference (CAEC), Microsoft Research, New England, 2017.

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## Awards and Honors

### Research

- 2018 *Finalist for Best Dissertation Award*, INFORMS Technology, Innovation Management and Entrepreneurship (TIMES) Section

### Grants

- 2020 Research Grant on “Market thickness and coordination in on-demand service platforms: Theory and experiments”, UCD Michael Smurfit Graduate Business School
- 2018–2019 Batten Institute for Entrepreneurship and Innovation, \$10,000 Research Grant on “Dueling Crowdsourcing Contests”, The Darden School, University of Virginia (joint with K.C. Lichtendahl and S. Erat, UC San Diego, Rady)
- 2016–2018 *Research Fellowship*, Batten Institute for Entrepreneurship and Innovation, The Darden School, University of Virginia (\$150,000 incl. travel budget)

### Teaching

- 2013–2014 Winner of *Deans’ Commendation for Excellence in MBA Teaching*, INSEAD (Annual award to top three PhD Students across Departments and Campuses in France and Singapore)

### Student

- 2011–2016 *INSEAD Doctoral Fellowship* for Management Research (€135,000 incl. travel budget)
- 2015 Part of Winning Team, “Hack4Insead”, Data Analytics Competition, INSEAD
- 2010 *Salutatorian*, School of Applied Mathematics and Physical Sciences, NTUA
- 2009 *Thomaideio Foundation Award*, awarded to the best Undergraduate Student, School of Applied Mathematics and Physical Sciences, NTUA
- 2006–2008 *Awards for Academic Excellence*, National Scholarships Foundation of Greece (IKY)

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## Invited Seminars and Presentations

- 2019 University College London, Revenue Management & Pricing Conference (Stanford University)
- 2018 University of Toronto, Product and Service Innovation (University of Utah, David Eccles School of Business), UCD Michael Smurfit GSB, NU GSB
- 2017 Marketplace Innovation (Stanford University), Microsoft Research (New England), Rutgers University, Frankfurt School of Finance & Management, Koç University GSB
- 2016 University of Virginia (Darden School of Business), Washington University in St. Louis (Olin Business School), HEC Paris, City University Hong Kong (College of Business), Kühne Logistics University
- MSOM Singapore (2019), Chapel Hill (2017), Seattle (2014), Fontainebleau (2013)
- INFORMS Seattle (2019), Phoenix (2018), Houston (2017), Nashville (2016), Philadelphia (2015), San Francisco (2014), Minneapolis (2013)

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## Teaching Experience

**Teaching interests:** Operations Management, Business Model Transformation, Marketplace Design, Innovation, Project Management

- 2019– **Instructor**, *Operations, Innovation and Management*, MBA Core course, **UCD Smurfit Teaching Evaluations** (out of 5): **4.5** (2019).
- 2017–2018 TA, *Business Analytics*, MBA Elective, **Darden**: MBA Projects in R, Python and MySQL

- 2016–2018 *Operations Management*, MBA Core course, **Darden**: Attended MBA lectures taught using the “Case Method”
- 2015, 2014 **Beer Game Instructor**, *Executive Education Program*, **INSEAD**
- 2012–2016 **Teaching Fellow**, *Managing Operations*, MBA Core course, **INSEAD**  
Prepared and delivered 5x5x2 lectures (100+ INSEAD MBAs per lecture).  
**Teaching Evaluations** (out of 5): **4.7** (2016), **4.5** (2015), **4.7** (2014), **4.7** (2014), **4.3** (2012).

## Teaching Materials

### Case studies

All cases are available by Harvard Business Review and are accompanied by a detailed Teaching Note and Excel Sheet.

- [T1] R. Goldberg, K. I. Stouras, O. Yildiz and E. N. Weiss, **GidaExpress: Grocery Delivery in Turkey**, *Darden Business School Case OM-1635*, December 2019.
- [T2] K. I. Stouras, K. Girotra and S. Netessine, **LiveOps Inc.: The Contact Centre Reinvented**, *INSEAD Business School Case 6097*, October 2014. (Case used in the OM MBA Core Course at INSEAD, and MBA electives at New York University and Baruch College; see [cases.insead.edu/LiveOps](http://cases.insead.edu/LiveOps))

## Relevant Professional Experience

- 2014– **Founder and CTO**, *OperationsAcademia.org*  
A platform to match supply with demand in the Academic Job Market of Operations. More than 500k global visitors so far and 200+ views on a daily basis.
- 2015–2017 **Consultant**, *Voiro.com* (online marketplace of video professionals), Bangalore, India.  
Contributed to the growth of the marketplace by sharing academic expertise.
- 2014 **Industrial Excellence Best Factory in Europe Competition**, France  
Audited the factories of L’Oreal, Rambouillet, France and Bosch, Rodez, France (with Prof. Stephen Chick and Prof. Enver Yücesan).
- 2010–2011 **Actuary**, *Prudential*, Athens, Greece  
Analyzed a private Defined Contribution pension fund of appr. 6M accounts and provided recommendations to the Greek Supervisory Committee of Occupational Insurance.

## Service

### Academic Community

*Reviewer*: ACM Conference on Economics and Computation (EC), Management Science, Manufacturing & Service Operations Management, Production and Operations Management

*Judge*: INFORMS TIMES Best Working Paper Award (2018)

- 2017– *Board Member*: Technology, Innovation Management and Entrepreneurship Section (TIMES) of INFORMS
- 2014– *OperationsAcademia.org*: Annual Job Market Survey in Operations, jobs, candidates and placements

### (External) Student Supervision

*Ph.D. Thesis Committee Member*: Sidica Tunc (UCL, PhD Committee Member, expected 2021)

## UCD, Michael Smurfit Graduate Business School

2019– *Organizer*, Operations Seminar Series

2019– *MBA Internship advisor* (in random order): Milka Omukuba, Paul Deegan, Arunima De, Colm Garrick, Luzi Wen, Richard Morris, Arnab Roy, Ankita Aggarwal

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## Miscellaneous

Computer skills    Java, R, Python, SQL, Excel (VBA and @Risk)

Languages        Greek (native), English (fluent), German (intermediate), French (basic)

Hobbies and       Professional Water Polo player: Half Moon Ireland (2018–), Nireas Chalandriou Greece

General Interests    (1999–2007); Traveling/Culture, Coding, Cooking