**Rahul Chauhan**

**DevOps Engineer | Production Support**

**Email**: [rahultaraik@hotmail.com](mailto:rahultaraik@hotmail.com)

**Mobile**: +91-9742800769

**Objective**

To work in an organization that will give me a platform to utilize my technical skills and enrich my knowledge to help in the company’s growth with my initiative and marginal skill.

**Professional Summary**

* Exposure in full life-cycle implementations with skills in executing Software Development Life Cycle (SDLC) in compliance to the quality standards.
* Worked with Developers, QA and other teams to ensure automated test efforts are achieved.
* Administration/Maintenance experience of source control management systems, such as Subversion (SVN) and GIThub.
* Accountable for DevOps/SCM/Environment/Release activities (Planning, tracking and execution) in order to ensure both timely and high quality delivery.
* Experience in agile methodology process
* Exposure in AWS cloud.
* Knowledge of Backend language like Core Java.
* Good knowledge of SQL operations and data extraction.
* Resourceful in understanding of fundamental OOPS concepts, Database concepts and troubleshooting.
* Possess good interpersonal, documentation and oral communication skills, positive work attitude.
* Responsible for daily platform health by reviewing alerts & actively monitoring.
* Providing L2 support and Escalated major technical issues and coordinates with development and testing team to resolve issues and provide solutions.
* Determined severity of issues, troubleshoots, resolves or refers to appropriate technical staff as appropriate to determine root cause analysis and correction.
* Good hands on to support for multiple environments and as well as communicating with different teams.

**Technical Knowledge**

**Applications**: : Eclipse IDE, My Sql, Linux, Git, Subversion, AWS Console,Tomcat,Grafana

**Programming Languages** : Java, HTML 5, MYSQL, Bash Scripting.

**Professional Experience**

**Company Name:-** Simplify360 India Pvt Ltd. **Aug 2018 - Present**

**Project**: Simplify360

**Role**: DevOps Engineer

**Environment**: Java,Subversion, Maven, Shell Scripting, Tomcat, Jira, Ubuntu, MY SQL, Grafana, AWS Cloud.

**Description**: Simplify360 is leading Digital Customer Experience and Social Media Analytics Company.it is a conversation cloud platform focusing on cross channel messaging excellence with embedded AI and Omni-channel insights.

Being customer focused company over the year Simplify360 has been delivering solutions like social listening, social insights, publishing, Digital engagements & customer service on social channel like Facebook, Twitter, Instagram, FB chat/FB messenger, WhatsApp, email, Web-chat, WeChat Location reviews, app reviews and Ecommerce reviews etc.

**Roles & Responsibilities:**

* Identifying production issues and performing SQL operations and data extractions that meet customer needs.
* Debug issues Reported by the customer or analyzed by the L1 Team and to Provide Level 2 technical support.
* Deploy updates and fixes to production Servers. Responsible to perform the Manual Testing on each and every feature of the tool.
* To Perform root cause analysis for production errors. Investigate and resolve technical issues.
* Develop scripts to automate visualization Design procedures for system troubleshooting and maintenance.

**Academics**

* MSc in Information Technology from Panjab University, Chandigarh, 2015 with 76.60% in aggregate.
* BCA from Chandigarh group of colleges, Mohali, 2012 with 82.50% in aggregate.
* HSC from HP state board in Commerce, 2009 with 76.60% in aggregate.
* Matriculation from HP state board, 2007 with 74% in aggregate.

**Internships/ Workshops**

* Two days workshop in Android development organized by the SD college, Chandigarh.
* Internship in Asp.net 4.0 from CS infotech Pvt. Ltd(Jan 2015- June 2015)

**Achievements**

* Participated in Interpersonal skills and working in teams organized by Centre for Innovation and leadership.
* Participated in various debate competitions at school.
* Awarded scholarship in 10+2.

**Hobbies**

* Playing Cricket, Volleyball, Badminton and Snooker.
* Listening to soft music.
* Interest in learning new conceptual things.

**DECLARATION**

I, Rahul Chauhan, declare that the information furnished above is true to the best of my knowledge and belief.

(Rahul Chauhan)