

# Ernesto Sanchez

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## Experience

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### Department of Child Support Services

San Diego, California

*IT Student Worker*

*June 2017 – Present*

- Provide technical support to submitted enquires from staff
- Apply Microsoft Windows and Office expertise to troubleshoot staff
- Manage Inventory of the entire department
- Travel to other sites to assist with any enquires
- Test and fix malfunctioning hardware and software
- Work alongside AT&T, Perspecta and CWS to perform submitted enquires

### Nike Factory Store

San Ysidro, California

*Sales Person*

*Sept. 2015 – May 2017*

- Engaged with customers to sale merchandise
- Expert in product knowledge in order to answer any customer enquires
- Assist other employees with Spanish translation
- Deploy new merchandise on sales floor

## Education

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### San Diego State University

San Diego, California

*Computer Science Sept 2015 – Present*

## Projects

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- Java Selenium Jar Application that pulls information from a website and stores in an excel sheet
- Power Apps – Asset Inventory
- Project Manager for Music on Hold feature implemented across the Department of Child Support Services
- Continuously develop and plan employee moves within the department