**KOPAL JAIN**

Agra •[jainkopal346@gmail.com](mailto:jainkopal346@gmail.com%20) • + 91 8171504659 • <http://www.linkedin.com/in/kopal-jain-b79967235>

<https://github.com/kopal1213>

# CAREER OBJECTIVES

Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learning.

# KEY SKILLS

Technical Skills: **HTML, CSS, JavaScript, ReactJS, Bootstrap, MaterialUI**

Soft Skills: **Problem Solving, Hard Working, Creative Thinker, Quick Learner**

# PROFESSIONAL EXPERIENCE

# Maharaja Metro, Ghaziabad - Customer Support Executive February 2021 – February 2022

* Auditing **35-40 calls a day** for a team of 20+ outbound agent.
* **Coaching and mentoring** associates that falter at critical quality parameters.
* Handling other **Operational tasks / MIS tasks** as per requirement.

# EDUCATION

**BCA**

***J.S. University,* 2020-2023**

**Intermediate 2012- 2013**

***Agra Public School,***

# CERTIFICATION

* + Certified on the Course on Essentials Of Programming.
  + Currently pursuing the course of Full Stack Development.

## ACADEMIC PROJECTS

* “E-Commerce website named E-shop.”
* Scribbler Project given by upGrad and many more.

## PERSONAL PROFILE

* + Date of Birth : 12/10/1995
  + Nationality : Indian
  + Known Languages: English, Hindi