

This is to certify that  
**Sreenivasa Rao Koppu**

Has achieved the  
**ITIL® Foundation certificate in IT Service  
Management**

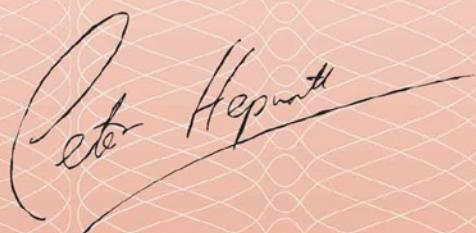
Effective from **16 March 2016**

Expiry date **N/A**

Certificate number **03982228-01-LX8L**

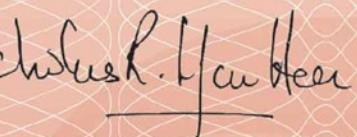
Candidate number **2000369827**

Signature



Peter Hepworth, CEO, AXELOS

Signature



Nick Houlton, COO, APMG International

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.