



SURONG RUAN

Product Designer

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ABOUT

A **team player** driven by user empathy to deliver delightful experiences along the user journey, applying **systematic thinking** techniques to bring **clarity** to complex problems

WORK EXPERIENCES

Intuitive Surgical Senior Interaction Designer

Sunnyvale, CA | Feb. 2020 - Present

Design learning platforms and services for surgeon and OR team and integrate seamlessly with internal teams' workflows.

Qventus Senior Product Designer

Mountain View, CA | Jan. 2018 - Jul. 2019

Redesigned patient dashboard which became a flagship product used across healthcare systems; Lead mobile app design to improve usability; Worked with behavior scientists to redesign nudges for behavior change; Collaborated with other designers on design system and mobile redesign.

Jaunt Senior UX Designer

San Mateo, CA | Oct. 2016 - Jan. 2018

Designed video production pipeline for VR content creators with improved usability and simplified UI; Prototyped VR player for preview and review in headsets and co-designed the viewer controls for diverse device platforms; Designed and shipped publishing and analytics services for VR creators.

Autodesk UX Designer

San Francisco, CA | Sep. 2014 - Sep. 2016

Developed 3D web concepts and prototypes for complex workflows, including navigation framework with in-canvas UI; Built library of contextual help patterns and installation flow to deliver improved first experience; Managed UI framework projects and shipped a UI kit used by peer designers.

EDUCATION

Master of Science in Information - Human-Computer Interaction

University of Michigan - Ann Arbor, MI | Sep. 2011 - Dec. 2012

Bachelor of Engineering - Automation

Tsinghua University - Beijing, China | Sep. 2007 - Jul. 2011

USER RESEARCH TOOLKIT

Contextual Inquiry

User Testing

Customer Journey Map

Interview and Survey

Stakeholder Mapping

Card Sorting and IA

JTBD

User Analytics

DESIGN TOOLKIT

Sketch

Figma

Illustrator

Zeplin

Miro

Blender

PROTOTYPING TOOLKIT

After Effects

Keynote

Principle

Framer

Codepen

PROGRAMMING TOOLKIT

HTML / CSS / SVG

Vue / Angular / React

D3 / Highcharts

Matlab