SRMJEEE 2021 Phase I Instructions & Guideline

Candidate instructions for remote proctoring test (Desktop / Laptop)

1. You will be taking the SRMJEEE (UG) - 2021 - Phase I Main Test from your residence or any convenient location. (For more information, please refer to the DO's instructions, given alongside these instructions)
2. You are being invigilated / proctored by a remote proctor, who will be watching you throughout the test, via Web-Cam
3. The remote proctor has the facility to send you a warning message if he finds you doing anything suspicious, or if you are found to be indulging in any malpractice activity during the course of the test and he is authorized to intervene and to pause your test, if required.
4. Please ensure that you read the Do's and Don'ts given in these instructions and strictly adhere to them before and during the test.
5. In the next page, you will be given detailed instructions to install the SAFE EXAM BROWSER and Configuration file. Please read these instructions carefully and do the needful. Your test setup must be completed at least 150 minutes before the start of the test.
6. Login to the Safe Exam Browser that you have installed, as per the instructions given, to take the test. The test will automatically start, at the time scheduled. **PLEASE NOTE:**
7. You will be shown only one question at a time. You may select the appropriate option to answer the question and click on the "Next Question" Button which will appear below to every question, to go to the next question.
8. If you are not sure of the answer to a question, you may skip the question and move to the next question by clicking on the "Next Button" which will appear below to every question.
9. You cannot review the answered or skipped questions.
10. The total duration of the Test is 150 minutes.
11. After reading all the instructions and the Do's and Don'ts, please click on the check box below to proceed to the next page.

Do's and Don'ts

Do's

a. Ensure that you have a good working computer
   o Computer - Pentium IV/Dual Core, 1GB RAM or higher,
   o 80 GB HDD or higher,
   o 15" colour Monitor, Keyboard, Mouse,
   o Microsoft Windows 10 and Antivirus,
   o Webcam and microphone
   o Internet connection of at least 1 MBPS
   o A private room without external disturbance/noise
b. Place the computer on a table, such that your back is facing the wall and there are no devices placed in the background
c. The room where you sit should be quiet, with no background noise and only you should be present in the room, for the entire duration of the test.
d. Keep your computer table, clear of any object, paper, books and any other electronic material like Mobile phones, tablets, laptops etc.

e. Ensure proper lighting (no back light) so that your face is clearly visible on the web-cam.
f. Ensure that you are dressed formally
g. You are advised to tie your hairs in case you are having long hairs

Dont's

a. Do not take any help from others while taking the test
b. Do not wear any Bluetooth devices
c. Do not use any mobile devices when taking the test
d. Do not read out anything loudly.
e. Do not leave the work station while taking the test.
f. Do not wear glare glasses when taking the test.
g. Do not play the radio/TV/ Music in the background.
h. Do not look to the left, right or top when taking the test.
i. Do not let anyone enter the room while you are taking the test.

INSTALLING SAFE EXAM BROWSER (WINDOWS 7/8/10).
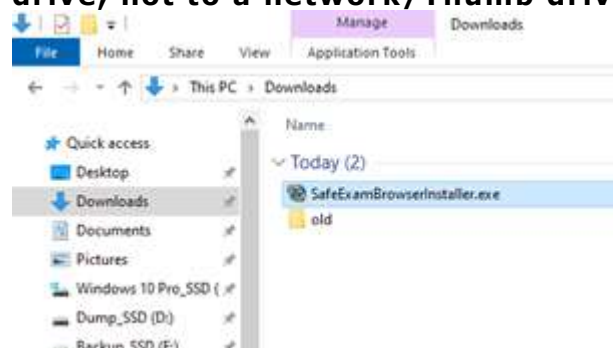
Please read these instructions carefully:

Step 1: Make sure You are logged in as administrator or have any Admin Right User account.

Step 2: Make sure your Webcam is functional.

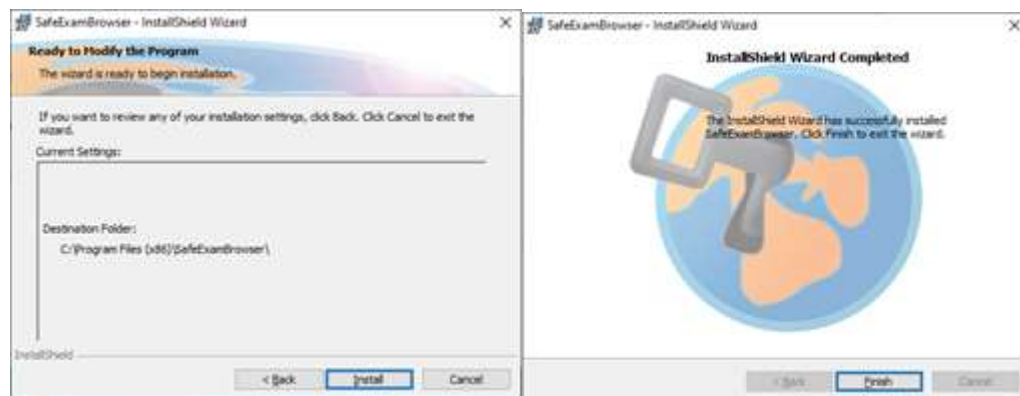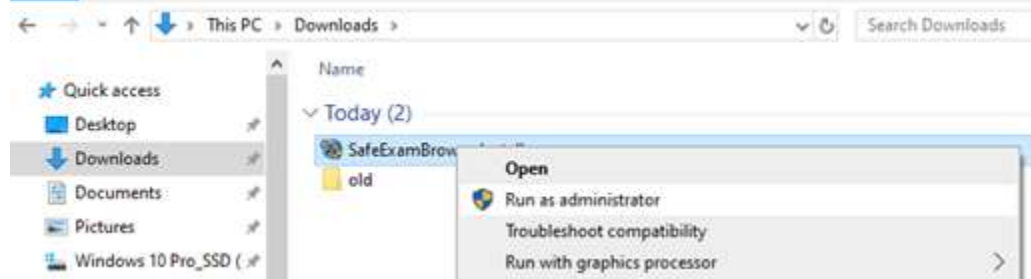Step 3: Download - Safe Exam Browser 2.4 for Windows.
Disclaimer: If you have already installed SEB and taken SRM Mock test, no need to download SEB again.. Please proceed to Step Number 5.
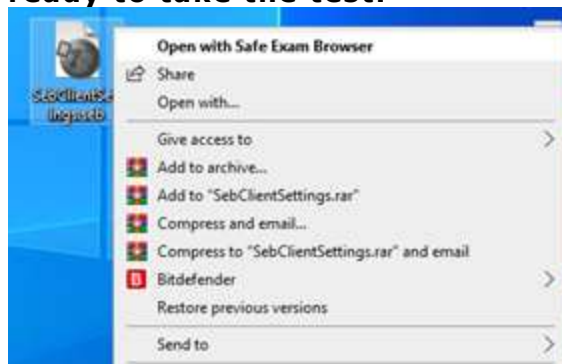
NOTICE: Make sure to save the file to the local C:\Downloads drive, not to a network/Thumb drive.

Step 4: Right Click on the file SafeExamBroswerInstaller.exe,

Step 5: Once you have completed the installation, [Download (SRMJEEE (UG) – 2021 – Phase I Main Test)](#) the configuration file and execute this file as shown below. This will configure your browser with the test settings. If you get any warning message, press Yes/OK. Once this is done, your set-up is ready to take the test.

Step 6: Open the SafeExamBrowser from Apps and log-in, at least 15 minutes before the scheduled start of the test The screen will display the instructions for the test process.

Step 7: Read the instructions carefully and be ready to take the test. At the assigned time, your test would be initialized/started

and the questions will start displaying on the screen, one by one and the option you clicked on would be stored as and when you click on the "Next Question" Button.

Step 8: During the entire test duration, pictures of you taking the test will be captured through the webcam, at random intervals

Step 9: Once your test is properly submitted, a "Thank You" page will be displayed on the screen. You may now quit the application by following the EXIT instructions displayed below the Thank you message. This should exit the Safe Exam Browser and provide access to your computer's desktop again.

Note: Stable Internet Connection is Mandatory (Recommended above 2 Mbps and Minimum suggested 1 Mbps)

All the best.

Candidate instructions for remote proctoring test (Mobile / Tablet)

1. You will be taking the SRMJEEE (UG) - 2021 - Phase I Main Test from your residence or any convenient location. (For more information, please refer to the DO's instructions, given alongside these instructions)
2. You are being invigilated / proctored by a remote proctor, who will be watching you throughout the test, via Web-Cam
3. The remote proctor has the facility to send you a warning message if he finds you doing anything suspicious, or if you are found to be indulging in any malpractice activity during the course of the test and he is authorized to intervene and to pause your test, if required.
4. Please ensure that you read the Do's and Don'ts given in these instructions and strictly adhere to them before and during the test.
   PLEASE NOTE:
5. You will be shown only one question at a time. You may select the appropriate option to answer the question and click on the "Next Question" Button which will appear below to every question, to go to the next question.
6. If you are not sure of the answer to a question, you may skip the question and move to the next question by clicking on the "Next Button" which will appear below to every question.
7. You cannot review the answered or skipped questions.
8. The total duration of the Test is 150 minutes.
9. After reading all the instructions and the Do's and Don'ts, please click on the check box below to proceed to the next page.

Do's and Don'ts

Do's

a. Android mobile/tablet device with a front-facing camera, with minimum OS version of Android 8 or above
   o Moblie Internet connection
   o A private room without external disturbance/noise
b. Place the mobile on a table with the mobile holder, such that your back is facing the wall and there are no devices placed in the background
c. The room where you sit should be quiet, with no background noise and only you should be present in the room, for the entire duration of the test.
d. Ensure proper lighting (no back light) so that your face is clearly visible on the web-cam.
e. Ensure that you are dressed formally
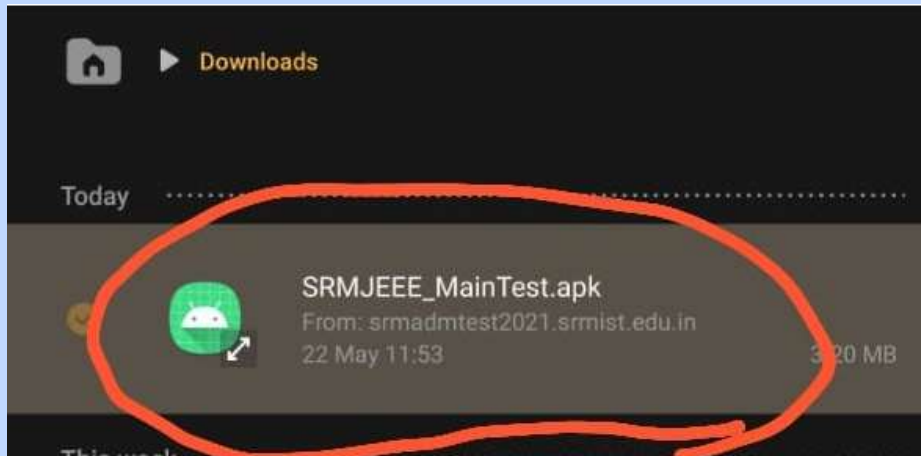f. You are advised to tie your hairs in case you are having long hairs

Dont's

a. Do not take any help from others while taking the test
b. Do not wear any Bluetooth devices
c. Do not read out anything loudly.
d. Do not leave the mobile while taking the test.
e. Do not wear glare glasses when taking the test.
f. Do not play the radio/TV/ Music in the background.
g. Do not look to the left, right or top when taking the test.
h. Do not let anyone enter the room while you are taking the test.
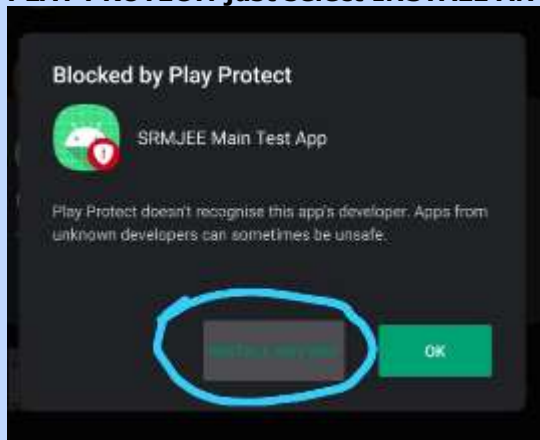
Candidate instructions for remote proctoring test

Please read these instructions carefully:

1. To Download Exam apk, click **Download (SRMJEEE (UG) - 2021 – Phase I Main Test)** and open the APK for installation. Generally in download folder
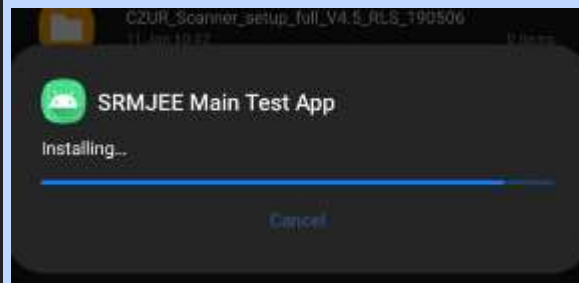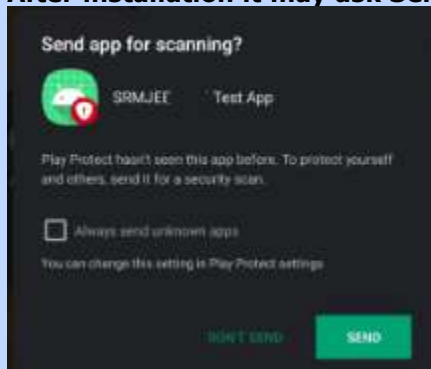

2. It would ask for change security settings for INSTALL FROM UNKNOWN SOURCES option to be enabled. Enable this option
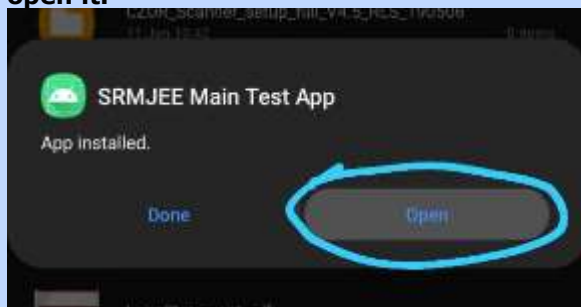
3. While installing the exam apk, it would show message that ITS NOT VERIFIED WITH PLAY PROTECT. just select INSTALL ANYWAY option.
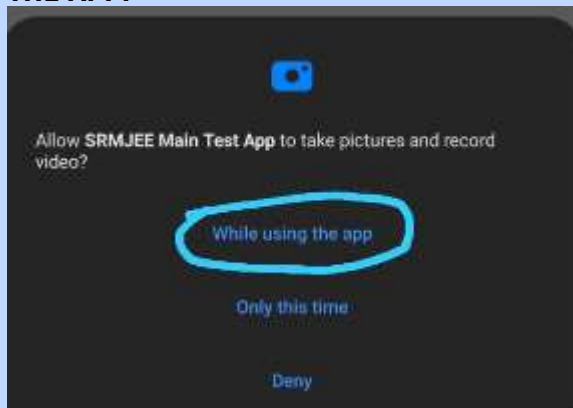

4. After installation it may ask Send APP for scanning --> Select Don't send.

5. Click Open directly after installation or In Apps, look for SRMJEE Main TEST App and open it.

6. **It would ask permission to Take pictures and record videos à select WHILE USING THE APP.**

7. **Enter your application number and password and click login**

8. **It would ask to take your photo(capture) --> then Take photo of your ID card (Capture) --> Your Details(Continue) --> Test related General instructions(I agree) --> Symbols related instructions(Agree and continue) --> Select subject (Start) .**

Note: Stable Mobile Internet Connection is Mandatory (Recommended above 2 Mbps and Minimum suggested 1 Mbps)

All the best.

FAQ's

1.   While taking mock test in the mid automatically exit from the windows. Candidates asking in main entrance exam suppose facing the same issue whether the answers will be recorded or not from your end? In the mid again it is possible to login & continue where he/she had exist automatically from the windows or he/ she have to from the beginning of the exam?
In the Test only one question will be displayed at a time, so once you click on the Next Button, the question will be saved. In case if system fails and you re-logged in to the test again, you can select any section and start answering the questions, so you will be able to the previous answered will be marked green and skipped question with yellow.

2.   Web cam loading for long time
It depends on the system webcam.

3.   Candidates asking configuration file for taking exam in mobile
There is no configuration file for mobile, they have to download the .apk file and install.

4.   Unable to take mock test both in laptop and phone. It says invalid username, Login issue - mock test or Password invalid - mock test
May be you are not entering the correct credentials; you have to enter the application number and password mentioned in the hall ticket. (You have type the password characters correctly)

5.   User manual to download Safe Exam Browser (SEB)
It is available in the instruction page.

6.   An user is using invalid certificate error pop up in mock test
May be the system has some issue in the installation of the SEB, alternate solution is you take the test in mobile.

7.   Whether MacOs is supported or not. If yes, then the configuration file is same or different for MacOs?
In MacOs we have issue with the camera permissions, it better to take the test in windows laptop or Android mobile phone.

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Before logging in, if the student has any technical difficulties they can contact any of Tech support members whose contact details are given above.

If the student has any technical issues during the course of the examinations, you can contact the allotted proctors.