

INTRODUCTION

Recommendation engines have become an increasingly important tool in the world of online commerce. By analyzing a customer's purchase history, these systems are able to make personalized recommendations for products or services that the customer might be interested in. This not only helps to improve the customer experience, but it can also drive sales and increase customer loyalty. In this article, we will explore the basics of recommendation engines and how they can be used to improve the shopping experience for customers. We will also discuss some of the challenges and considerations involved in building and implementing a recommendation engine based on purchase history.

Trendyol Recommendation Engine

Trendyol verisini kullanarak müşterilerin aldıkları ürünleri baz alarak müşterinin yeni alabileceği ürünleri önerim sistemi olacaktır.

```
import matplotlib
import numpy as np
import pandas as pd
import requests as rq
import matplotlib as plt
import time
import random
from docutils.nodes import inline
from sklearn.model_selection import train_test_split
from wordcloud import WordCloud, STOPWORDS
#import turicreate as tc
import sys
import sqlalchemy

sys.path.append("../")

# For content based recommendation
from sklearn.feature_extraction.text import CountVectorizer
from sklearn.metrics.pairwise import cosine_similarity
import nltk
import re

# import warnings

# warnings.filterwarnings('ignore')
```

Dataset:

Column's Names:

- 0 partition_date: Satın alma tarihi
- 1 orderparentid : Satın alım kodu
- 2 user_id : Satın alan kullanıcı
- 3 productcontentid : Satın alınan ürün kodu
- 4 brand_id : Ürünün marka kodu
- 5 category_id : Ürünün dahil olduğu kategori kodu
- 6 category_name : Ürünün dahil olduğu kategorinin adı
- 7 gender : Ürünün cinsiyeti
- 8 price : Ürünün fiyatı
- 9 color_id : Ürünün renk kodu
- 10 business_unit : Ürünün dahil olduğu genel grubun adı
- 11 ImageLink : Ürün görselinin linki

1. Uploading Dataset

```
data = pd.read_csv('https://storage.googleapis.com/ty2020/reco.csv.gz')
print(data.head())
```

	partition_date	orderparentid	user_id	productcontentid	brand_id \
0	20.08.2020 06:00	335057357	86386	39328996	919155
1	24.08.2020 10:00	337401625	59469	31903343	121

```

2 26.08.2020 19:00      338457012      51248      34726400      40
3 22.08.2020 11:00      336681542      29380      32920640      7651
4 20.08.2020 19:00      335736916      68368      39035716      3395

```

```

      category_id category_name gender price color_id \
0              418      Sandalet   Kadın  319.98    14.0
1             1827      Banyo Dolabı Unisex  1195.56     3.0
2              604      T-Shirt   Kadın   37.99    14.0
3              604      T-Shirt   Kadın   24.99     6.0
4              599      Kazak     Kadın   79.90    16.0

```

```

      business_unit \
0      Branded Shoes B
1 Bahçe & Yapı Market & Hırdavat
2      PL Woman
3      Kadın A
4      Kadın A

```

```

      ImageLink
0 https://cdn.dsmcdn.com//ty1/product/media/imag...
1 https://cdn.dsmcdn.com//assets/product/media/i...
2 https://cdn.dsmcdn.com//assets/product/media/i...
3 https://cdn.dsmcdn.com//assets/product/media/i...
4 https://cdn.dsmcdn.com//ty1/product/media/imag...

```

```
print(data.shape)
```

```
(508228, 12)
```

```
print(data.info())
```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 508228 entries, 0 to 508227
Data columns (total 12 columns):
#   Column                Non-Null Count  Dtype
---  -
0   partition_date         508228 non-null object
1   orderparentid          508228 non-null int64
2   user_id                508228 non-null int64
3   productcontentid       508228 non-null int64
4   brand_id               508228 non-null int64
5   category_id            508228 non-null int64
6   category_name          508228 non-null object
7   gender                 475493 non-null object
8   price                  508228 non-null float64
9   color_id               375670 non-null float64
10  business_unit          508228 non-null object
11  ImageLink              508228 non-null object
dtypes: float64(2), int64(5), object(5)
memory usage: 46.5+ MB
None

```

Let's see how many unique values are in the data set

```
# number of unique users
```

```
num_of_users = len(data["user_id"].unique())
print("Number of Users:", num_of_users)
```

```
# number of unique productcontentid
```

```
num_of_products = len(data["productcontentid"].unique())
print("Number of productcontentid", num_of_products)
```

```
# number of unique brand_id
```

```
num_of_brands = len(data["brand_id"].unique())
print("Number of brands:", num_of_brands)
```

```
# number of unique category_id
```

```
num_of_categories = len(data["category_id"].unique())
print("Number of categories:", num_of_categories)
```

```
# number of unique category_name
```

```
num_of_category_names = len(data["category_name"].unique())
print("Number of category_names:", num_of_category_names)
```

```
# number of unique orderparentid
```

```
num_of_orderparentid = len(data["orderparentid"].unique())
print("Number of Orderparentid:", num_of_orderparentid)
```

```
# number of unique gender
```

```
num_of_genders = data["gender"].unique()
print("Number of Gender:", num_of_genders)
```

▼ **Wordcloud for category_name:**

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To create a product recommendation system using a collaborative filtering algorithm, the data needs to be structured so that each record includes information on which items each customer has purchased. Currently, the data consists of individual items purchased by customers. To address this, we will transform the data into a user-to-item matrix, where each row represents a customer and the columns correspond to different products. This format will allow us to use the collaborative filtering algorithm to build the recommendation system.

```
customer_item_matrix = final_data1.pivot_table(
    index='user_id',
    columns='productcontentid',
    values='category_id',
    aggfunc='sum'
)
```

```
print(customer_item_matrix.head())
```

```
productcontentid  52015      52046      52071      52098      52099      52204      \
user_id
104              NaN          NaN          NaN          NaN          NaN          NaN
105              NaN          NaN          NaN          NaN          NaN          NaN
167              NaN          NaN          NaN          NaN          NaN          NaN
174              NaN          NaN          NaN          NaN          NaN          NaN
190              NaN          NaN          NaN          NaN          NaN          NaN

productcontentid  52304      52307      52385      52386      ...  46837954      \
user_id
104              NaN          NaN          NaN          NaN      ...          NaN
105              NaN          NaN          NaN          NaN      ...          NaN
167              NaN          NaN          NaN          NaN      ...          NaN
174              NaN          NaN          NaN          NaN      ...          NaN
190              NaN          NaN          NaN          NaN      ...          NaN

productcontentid  46846439  46853373  46855144  46859761  46899769  46928384      \
user_id
104              NaN          NaN          NaN          NaN          NaN          NaN
105              NaN          NaN          NaN          NaN          NaN          NaN
167              NaN          NaN          NaN          NaN          NaN          NaN
174              604.0          NaN          NaN          NaN          NaN          NaN
190              NaN          NaN          NaN          NaN          NaN          NaN

productcontentid  46938926  46958108  47048393
user_id
104              NaN          NaN          NaN
105              NaN          NaN          NaN
167              NaN          NaN          NaN
174              NaN          NaN          NaN
190              NaN          NaN          NaN

[5 rows x 21558 columns]
```

To use this data to build a product recommendation system, we need to convert it into a matrix where each value represents whether or not a particular product was purchased by a particular customer. We can do this by coding the data as 0s and 1s, where a value of 1 indicates that the product was bought by the customer, and a value of 0 indicates that the product was not bought by the customer.

For example, the matrix we have now shows the total quantities purchased for each product for each customer. We can transform this into a 0-1 matrix by replacing the quantities with 1s if the product was purchased by the customer, and 0s if the product was not purchased.

This will allow us to use the 0-1 matrix as input for a collaborative filtering algorithm to build a product recommendation system.

```
customer_item_matrix = customer_item_matrix.applymap(lambda x: 1 if x > 0 else 0)
```

To transform the data into a 0-1 matrix, we can use the `applymap()` function from the pandas library. This function applies a given function to each element of a DataFrame.

In this case, we are using a lambda function that codes all elements whose values are greater than 0 with 1, and the rest with 0.

```
customer_item_matrix
```

productcontentid	52015	52046	52071	52098	52099	52204	52304	52307	52385	52386
user_id												
104	0	0	0	0	0	0	0	0	0	0
105	0	0	0	0	0	0	0	0	0	0
167	0	0	0	0	0	0	0	0	0	0
174	0	0	0	0	0	0	0	0	0	0
180	0	0	0	0	0	0	0	0	0	0

Now we have a 0-1 matrix that we can use as input for a collaborative filtering algorithm to build a product recommendation system.

Collaborative filtering

There are two approaches to building a product recommendation system: the user-based approach and the item-based approach.

In the user-based approach, the similarities between users are calculated based on their item purchase history. This means that users who have purchased similar items are considered more similar to each other.

In the item-based approach, on the other hand, the similarities between items are calculated based on which items are often purchased together. This means that items that are frequently purchased together are considered more similar to each other.

Both of these approaches can be used to build a product recommendation system, and which one is more appropriate will depend on the specific needs of the application.

To measure the similarity between users or between articles, we will use the cosine_similarity method in the scikit-learn package.

```
from sklearn.metrics.pairwise import cosine_similarity
```

User-based collaboration filters and recommendations

To build a user-based collaborative filtering algorithm, it is necessary to calculate the cosine similarities between users. Cosine similarity is a measure of similarity between two non-zero vectors of an inner product space that measures the cosine of the angle between them. In the context of a recommendation system, the vectors represent the item purchase histories of different users, and the cosine similarity measures the similarity between two users based on the items they have purchased.

To calculate the cosine similarities between users, we can use the cosine_similarity() function from the sklearn.metrics.pairwise module. This function takes as input a matrix of user vectors and returns a matrix of cosine similarities between the users.

```
user_user_sim_matrix = pd.DataFrame(
    cosine_similarity(customer_item_matrix)
)
```

```
user_user_sim_matrix
```

	0	1	2	3	4	5	6	7	8	9	...	3033	3034	3035	3036	3037	3038	3039
0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
2	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
4	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
...
3038	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	1.0	0.0
3039	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	1.0
3040	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3041	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3042	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	0.0	0.0

3043 rows x 3043 columns

In this code, we are using the cosine_similarity() function from the sklearn.metrics.pairwise module to calculate the cosine similarities between the samples. This function returns the similarities as an array.

Then, we create a DataFrame from this output array and store it in a variable called `user_user_sim_matrix`, which represents the user-user similarity array. The index and column names of the DataFrame may not be easily interpretable, as each column and row represents an individual customer.

To make the DataFrame more understandable, we can consider renaming the index and column names to represent the customer ID's which is `user_id`. This will make it easier to understand which customers are being compared in the DataFrame.

```
user_user_sim_matrix.columns = customer_item_matrix.index

user_user_sim_matrix
```

user_id	104	105	167	174	190	197	216	222	232	234	...	20035	20037	20038	20039	20040
0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
1	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
2	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
3	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
4	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
...
3038	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
3039	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
3040	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
3041	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0
3042	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0

3043 rows × 3043 columns

The user similarity matrix shows the cosine similarities between pairs of users. As expected, the cosine similarity between a user and itself is 1, which is reflected in the diagonal elements of the matrix.

The other elements in the matrix represent the cosine similarity between two different users. For example, if the measure of cosine similarity between users 1031 and 822 is 0.2857, it means that these two users have purchased similar items and can be considered similar to each other.

By examining the user similarity matrix, it is possible to see which users are similar to each other and which users have purchased similar items. This information can be used to build a user-based collaborative filtering algorithm for making product recommendations.

```
user_user_sim_matrix['user_id'] = customer_item_matrix.index
user_user_sim_matrix = user_user_sim_matrix.set_index('user_id')

user_user_sim_matrix.loc[1031.0].sort_values(ascending=False)
```

```
user_id
1031    1.000000
822     0.285714
11004   0.285714
3057    0.267261
12860   0.169031
...
9900    0.000000
9902    0.000000
9911    0.000000
9912    0.000000
20052   0.000000
Name: 1031, Length: 3043, dtype: float64
```

```
items_bought_by_A = set(customer_item_matrix.loc[1031.0].iloc[
    customer_item_matrix.loc[1031.0].to_numpy().nonzero()
].index)
```

To build a recommendation system using a user-based collaborative filtering algorithm, we can follow the strategy outlined in your description.

1. Identify the items that users 1031 and 822 have already purchased. This can be done by looking at the item purchase history data for these users.
2. Find the items that user 822 has not purchased, but user 1031 has. These are the items that we will recommend to user 822.

3. Assume that user 822 has a high probability of buying these items because they have purchased similar items in the past, according to the user similarity matrix.
4. Recommend the list of items to user 822.

By following these steps, we can use the user similarity matrix and the item purchase history data to make personalized recommendations to user 822 based on the items that similar users (in this case, user 1031) have purchased.

```
items_bought_by_A

{34145548, 35740100, 36353009, 36709507, 37187972, 38922211, 42692453}

items_bought_by_B = set(customer_item_matrix.loc[822.0].iloc[
    customer_item_matrix.loc[517].to_numpy().nonzero()
].index)

items_bought_by_B

{39812560, 39832331, 43524099, 44606911}

items_to_recommend_to_B = items_bought_by_A - items_bought_by_B
items_to_recommend_to_B

{34145548, 35740100, 36353009, 36709507, 37187972, 38922211, 42692453}

final_data1.loc[
    final_data1['productcontentid'].isin(items_to_recommend_to_B),
    ['productcontentid', 'category_name', 'gender', 'ImageLink']
].drop_duplicates().set_index('productcontentid')
```

	category_name	gender	ImageLink
productcontentid			
36353009	T-Shirt	Erkek	https://cdn.dsmcdn.com/assets/product/media/i...
38922211	Polo Yaka T-shirt	Erkek	https://cdn.dsmcdn.com/ty1/product/media/imag...
42692453	T-Shirt	Erkek	https://cdn.dsmcdn.com/ty7/product/media/imag...
37187972	T-Shirt	Erkek	https://cdn.dsmcdn.com/ty1/product/media/imag...
36709507	T-Shirt	Erkek	https://cdn.dsmcdn.com/ty1/product/media/imag...
35740100	T-Shirt	Erkek	https://cdn.dsmcdn.com/assets/product/media/i...
34145548	T-Shirt	Erkek	https://cdn.dsmcdn.com/assets/product/media/i...

User-based collaborative filtering is a technique that can be used to make personalized product recommendations to individual customers based on their purchase history and the purchase histories of similar users. By recommending products that are likely to be of interest to each target customer, you can increase conversions and improve the effectiveness of your marketing efforts.

However, user-based collaborative filtering has one major disadvantage: it relies on the individual customer's purchase history, which means that it is not suitable for making recommendations to new customers who have no purchase history. In this case, there is not enough data to compare the new customer to other users, and the recommendation system will not be able to make accurate recommendations.

To handle this problem, we can use item-based collaborative filtering instead. In item-based collaborative filtering, the similarities between items are calculated based on which items are often purchased together. This means that items that are frequently purchased together are considered more similar to each other.

We can use item-based collaborative filtering to make recommendations to new customers, as well as to existing customers, by considering the items that they have purchased and recommending similar items. We will discuss item-based collaborative filtering in more detail in the next section.

Collaborative filtering based on articles and recommendations

Item-based collaborative filtering is a technique for making product recommendations that is similar to user-based collaborative filtering, except that it uses measures of similarity between items rather than between users.

To implement item-based collaborative filtering, we need to calculate the cosine similarities between pairs of items. Cosine similarity is a measure of similarity between two non-zero vectors of an inner product space that measures the cosine of the angle between them. In the

context of a recommendation system, the vectors represent the item purchase histories of different users, and the cosine similarity measures the similarity between two items based on how often they are purchased together by different users.

Once we have the cosine similarities between the items, we can use them to build an item-based collaborative filtering algorithm for making product recommendations.

```
item_item_sim_matrix = pd.DataFrame(
    cosine_similarity(customer_item_matrix.T)
)
```

The process of calculating the cosine similarities between items using item-based collaborative filtering is similar to calculating the cosine similarities between users using user-based collaborative filtering. The main difference is that we need to transpose the customer-item matrix so that the rows represent individual items and the columns represent the customers.

To use the cosine_similarity function from the metrics.pairwise module in the sklearn package. To correctly name the indexes and columns with the product codes

```
item_item_sim_matrix
```

	0	1	2	3	4	5	6	7	8	9	...	21548	21549	21550	21551	21552	21
0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
1	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
2	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
3	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
4	0.0	0.0	0.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
...	
21553	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
21554	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
21555	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
21556	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	
21557	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	...	0.0	0.0	0.0	0.0	0.0	

21558 rows × 21558 columns

```
item_item_sim_matrix.columns = customer_item_matrix.T.index

item_item_sim_matrix['productcontentid'] = customer_item_matrix.T.index
item_item_sim_matrix = item_item_sim_matrix.set_index('productcontentid')

top_5_similar_items = list(
    item_item_sim_matrix.loc[52098].sort_values(ascending=False).iloc[:6].index
)
```

As before, diagonal elements have values of 1. This is because the similarity between an element and itself is 1, which means that the two are identical. The rest of the elements contain the values for measuring the similarity between the elements based on the calculation of cosine similarity.

For example, if you look at the similarity matrix between elements above, the cosine similarity between the element with StockCode 52098 and the element with StockCode 39646446 is 0.707107.

On the other hand, the cosine similarity between item 52098 and item 321912 is 0.288675 This suggests that the item with StockCode 4443412 is more similar to the item with StockCode 52098 than the item with StockCode 10125 to the item with StockCode 52098.

The strategy for making the product recommendation using this item similarity matrix is similar to the one we did using the user-based approach.

First, for the product given that the target customer bought, we are going to find the most similar items from the item-to-item similarity matrix that we just built. Then, we're going to recommend these similar items to the customer because those similar items were bought by other customers who have purchased the product that the target customer initially bought.

```
item_item_sim_matrix[52098].sort_values()

productcontentid
52015      0.000000
38354263   0.000000
38353503   0.000000
38346878   0.000000
```



```
38346857    0.000000
...
4443412     0.707107
43360636    0.707107
953672      0.707107
39646446    0.707107
52098       1.000000
Name: 52098, Length: 21558, dtype: float64
```

To make product recommendations using an item-based collaborative filtering algorithm, we can follow a strategy similar to the one used in user-based collaborative filtering.

The steps involved in this process are as follows:

1. Identify the item that the target customer has purchased.
2. Find the most similar items to this item using the item similarity matrix. These are the items that we will recommend to the customer.
3. Recommend the similar items to the customer because they have been purchased by other customers who have also purchased the target item.

For example, suppose we have a new customer who has just purchased a product with productcontentid xxx, and we want to include in our marketing emails some products that this customer is likely to buy. To find the items most similar to the item with productcontentid.

```
final_data.loc[
    final_data['productcontentid'].isin(top_5_similar_items),
    ['productcontentid', 'category_name', 'ImageLink']
].drop_duplicates().set_index('productcontentid').loc[top_5_similar_items]
```

	category_name	ImageLink
productcontentid		
52098	El Yayı	https://cdn.dsmcdn.com/assets/product/media/i...
40488929	Havuz	https://cdn.dsmcdn.com/ty3/product/media/imag...
34420340	Fitness - Kondisyon	https://cdn.dsmcdn.com/assets/product/media/i...
39216939	Forma	https://cdn.dsmcdn.com/ty1/product/media/imag...
952415	Fitness - Kondisyon	https://cdn.dsmcdn.com/ty3/product/media/imag...
953672	Egzersiz Aletleri	https://cdn.dsmcdn.com/Assets/ProductImages/3...

Using an item-based collaborative filtering algorithm, you can make personalized product recommendations for individual customers based on their purchase history and the purchase histories of other customers.

For example, suppose you have a customer who has just purchased a "El Yayı", and you want to include in your marketing emails some additional product recommendations for this customer. By analyzing the purchase histories of other customers who have also purchased "El Yayı", you can identify other items that are frequently purchased along with ceramic "El Yayı". These items can then be included in your marketing messages as additional product recommendations for the target customer.

In this way, you can use an item-based collaborative filtering algorithm to make personalized product recommendations that are likely to be of interest to your customers, which can result in higher customer conversion rates.