

Installation of Lync 2011 for Mac

You can install Lync 2011 for Mac from installation package lync_14.3.3_160216.DMG that can be found here: <\\fileservers.ad.ua.ac.be\Programs\Lync 2013\>

Before you install the Lync for Mac 2011 14.3.3 update on your computer, you must uninstall any version of Lync for Mac 2011 that is earlier than Lync for Mac 2011 14.0.4. Additionally, you must make sure that the computer is running Mac OS X 10.5 or a later version of the Mac OS X operating system.

To verify that the computer meets the operating system version prerequisite, click **About This Mac** on the **Apple** menu.

To determine the version of Lync for Mac 2011 that is installed on your computer, follow these steps:

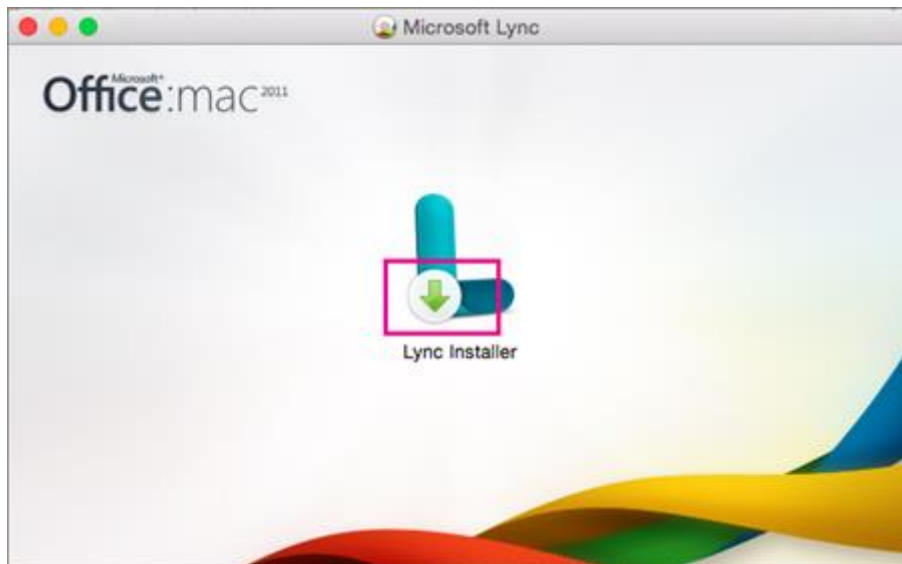
1. On the **Go** menu, click **Applications**.
2. Start Lync for Mac 2011.
3. On the **Lync** menu, click **About Lync**.

The version number of Lync for Mac 2011 is displayed in the **About Lync** dialog box.

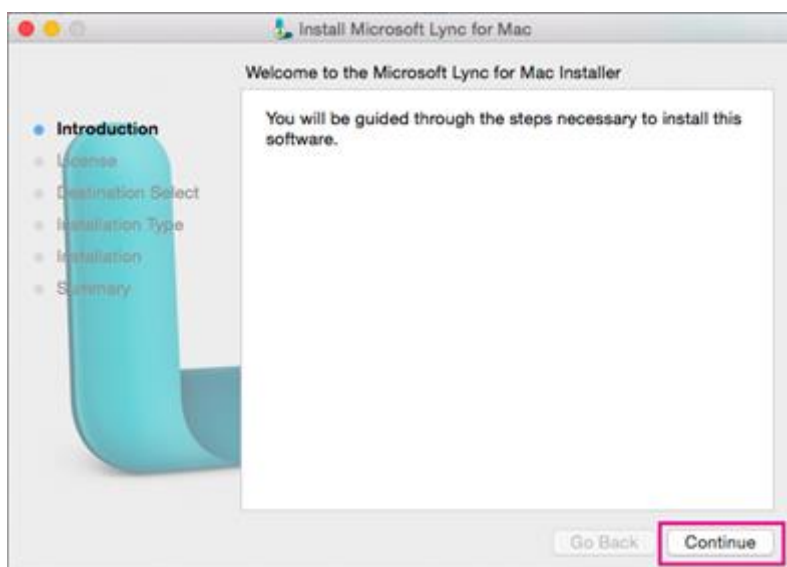
1. Choose installation package, lync_14.<x.x>_<xxxxxx>.dmg, to open the installer.

Important: Depending on your Mac settings, the Lync Installer might be blocked from running because it's not from the Mac App Store and identified developers. Open the General pane of Security & Privacy preferences, choose the unlock icon, and then choose **Anywhere** to allow the Lync Installer to run.

2. Choose the **Lync Installer** button to start the installer.



3. Follow the prompts in the Lync for Mac Installer until it's finished, and then choose **Close** at the end.



4. Follow the prompts in the Lync for Mac Installer until it's finished, and then choose **Close** at the end.

Restart requirement

After you install the Lync for Mac 2011 14.3.3 update, we recommend that you restart the computer before you sign in to Lync for Mac 2011.

Update replacement information

This update replaces the [October 2015 update](#) for Lync for Mac 2011 14.2.1.

Issues that the update fixes

This update fixes the issues that are described in the following articles in the Microsoft Knowledge Base:

- [3144567 The change of the "Also ring" option in Preferences can't be saved in Lync for Mac 2011](#)
- [3139306 Text formatting lost when you copy or paste them between Lync for Mac 2011 and Word on a Mac computer](#)
- [3139305 Lync for Mac 2011 conversations aren't saved in the Outlook Conversation History folder when you use an Office 365 account](#)
- [3139304 Video is distorted after a video call window is resized](#)
- [3139292 Lync 2011 for Mac doesn't automatically sign back in](#)
- [3139291 "LocalEndpointAllocationFailed" error is logged and Lync for Mac client becomes unresponsive randomly](#)
- [3139287 Duplicate contacts are displayed in search results in Lync for Mac 2011](#)
- [3139286 Video preview window is black in Lync for Mac 2011](#)