

Customer Churn Analysis

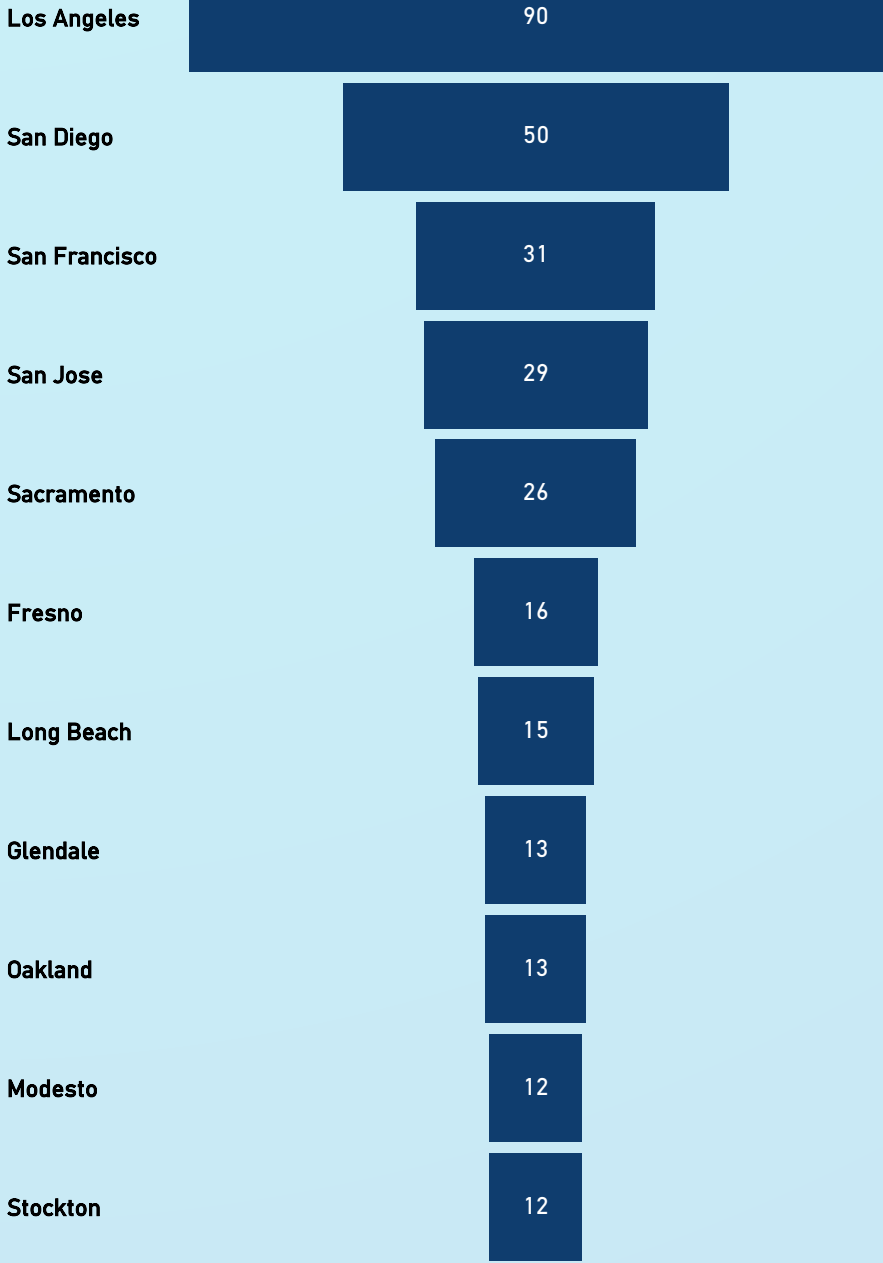
1869

Total churned customers

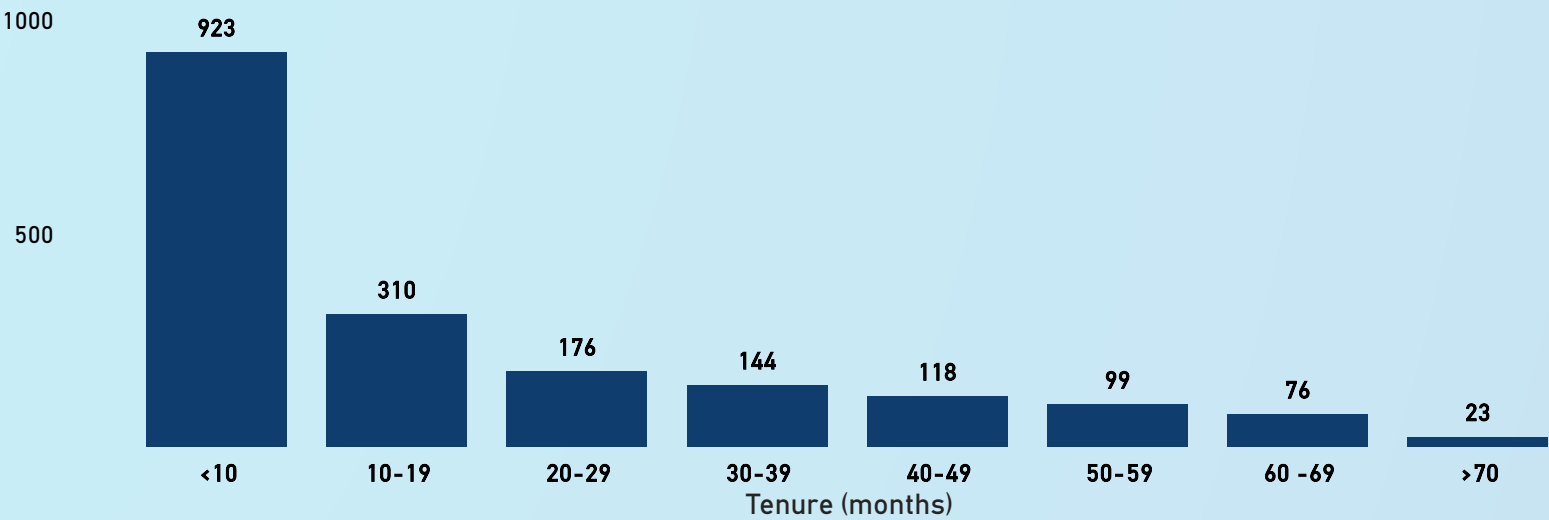
% of grand total

absolute values

Cities with the highest number of churned customers



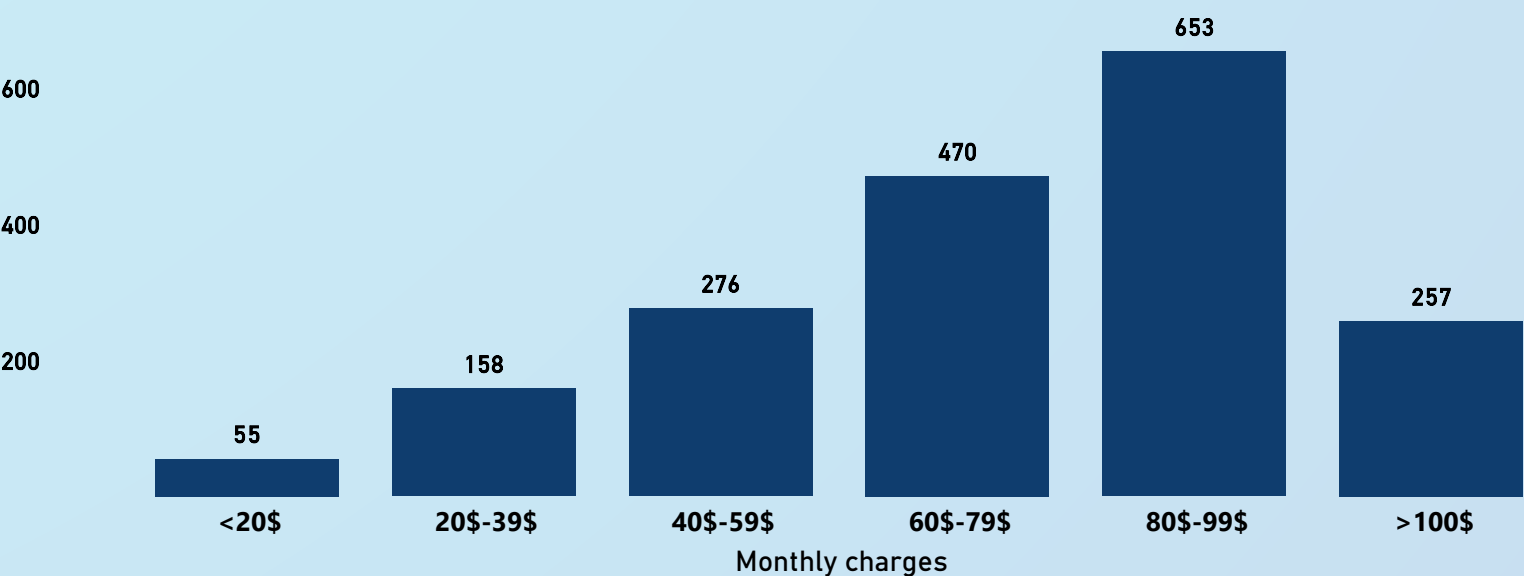
Churn vs tenure



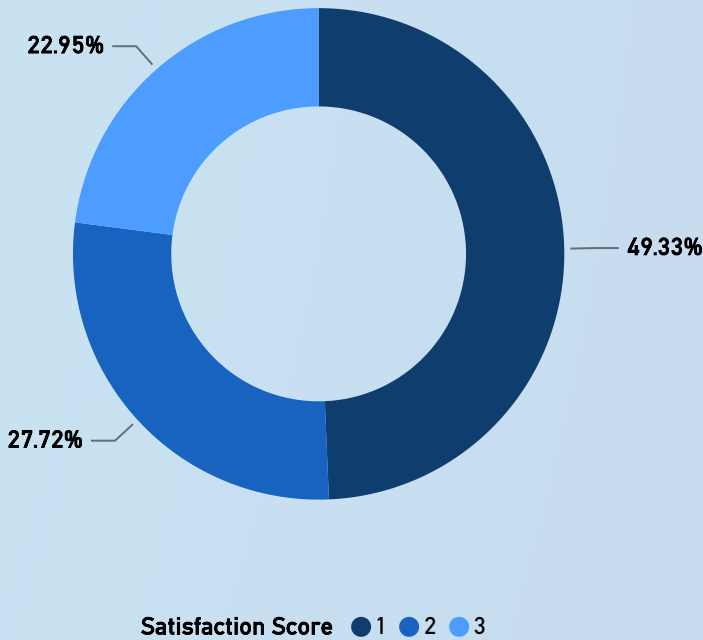
Churn by contract type



Churn by monthly charges



Satisfaction score among churned customers



Reasons to churn

