

## Modern Data Management & Business Intelligence Assignment #1 – Due Date: November 20<sup>th</sup>, 2019 – Groups of two students

Ονοματεπώνυμο: Ερασμία Κορνελάτου

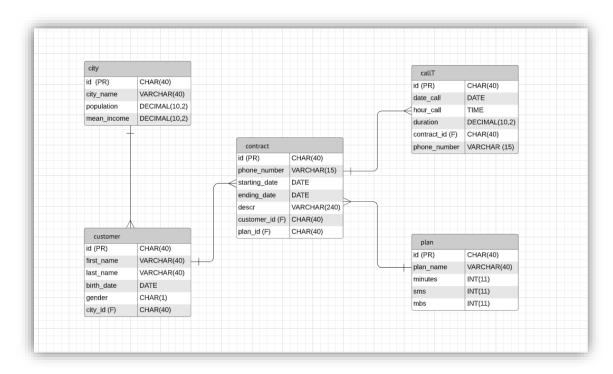
AM: f2821907

## **Description of the Case:**

A telecom provider (TP) wants to develop a relational database to monitor customers, calls and plans. Customers of TP are described through a unique identifier, first and last name, date of birth, gender ('male' or 'female') and live in a city. Cities are described by a unique identifier, name, population and mean income. A customer has one or more contracts with TP. A contract has a unique identifier, phone number, starting date, ending date and a description. A contract is also associated to a plan offered by TP (e.g. Red1 of Vodafone). A plan is described by a unique identifier, name, free-minutes, free-sms and free-MB attributes. Finally, calls made by a phone number have to be stored, along with a unique identifier, the date/time of the call (hour, minute, day, month, year), the called phone number and the duration of the call (in seconds).

## **Deliverables (in one word document):**

1. (10%) Use the Entity-Relationship Diagram (ERD) to model entities, relationships, attributes, cardinalities, and all necessary constraints. Use any tool you like to draw the ERD.



> ---- πολλά προς ένα, (PR): Primary Key, (F): Foreign Key

2. (10%) Create the relational schema in MySQL/SQLServer and insert a few records into the tables to test your queries below. You will have to hand in the CREATE TABLE statements.

```
DROP DATABASE IF EXISTS telecom;
 3
         CREATE DATABASE telecom;
 4
 5
         USE telecom;
 6
 7
        CREATE TABLE city
 8
            (
                              CHAR (40) NOT NULL,
 9
                 id
                 city name VARCHAR (40) NOT NULL ,
                 population DECIMAL (10, 2) NOT NULL,
11
                 mean_income DECIMAL(10, 2) NOT NULL,
13
                 PRIMARY KEY (id)
14
            );
15
            INSERT INTO city (id,city_name,population,mean_income) VALUES
            ('1','Athens','27000','9010'),
('2','Thessaloniki','22000','8500'),
('3','Patra','19000','8300');
16
         CREATE TABLE customer
19
      (
21
                 id
                               CHAR (40) NOT NULL,
                 first name VARCHAR(40) NOT NULL ,
                 last_name VARCHAR(40) NOT NULL,
24
                 birth_date DATE NOT NULL,
25
                gender CHAR(1) NOT NULL,
                city id CHAR(40) NOT NULL,
26
27
                 PRIMARY KEY (id),
28
                 FOREIGN KEY (city_id) REFERENCES city(id)
29
            );
            INSERT INTO customer (id,first_name,last_name,birth_d
('1','Rita','Sakellariou','1964-03-07','f','1'),
('2','Manthos','Foustanos','1992-01-01','m','2'),
('3','Maria','Antouaneta','1932-03-02','f','3'),
('4','Sakis','Rouvas','1975-01-07','m','1'),
('5','Freddy','Mercury','1958-09-06','m','1'),
('6','Pamela','Anderson','1968-02-01','f','2'),
('7','Anna','Frank','1932-02-09','f','2'),
('8','Zoi','Konstantopoulou','1970-08-06','f','3'),
('9','Miriam','Andrikopoulou','1965-05-05','f','3'),
('10','Josoua','Andrikopoulos','1963-05-04','m','3'),
('11','Oliver','Twist','1935-09-01','m','3');
            INSERT INTO customer (id, first name, last name, birth date, gender, city id) VALUES
34
36
37
39
40
41
42
          CREATE TABLE plan
 44
 45
                          CHAR (40) NOT NULL,
               plan_name
 46
47
                                 VARCHAR (40) NOT NULL ,
               minutes INT,
 48
               sms INT,
 49
               mbs INT,
               PRIMARY KEY (id)
          INSERT INTO plan (id,plan_name,minutes,sms,mbs) VALUES
          ('1','student_mobile','1200','1200','1200'),
('2','combo_mobile','600','600','600'),
('3','Freedom','600','0','0');
 56
57
          CREATE TABLE contract
 59
                          CHAR (40) NOT NULL,
                                     VARCHAR (15) NOT NULL ,
 60
               phone_number
               starting_date DATE NOT NULL,
 61
62
              ending_date DATE NOT NULL,
descr VARCHAR(240) NOT NULL,
 63
 64
               customer_id CHAR(40) NOT NULL
               plan_id
                                 CHAR (40) NOT NULL,
              PRIMARY KEY (id),
FOREIGN KEY (customer_id) REFERENCES customer(id),
FOREIGN KEY (plan_id) REFERENCES plan(id)
 67
```

```
INSERT INTO contract (id,phone_number,starting_date,ending_date,descr,customer_id,plan_id) VALUES
                       '6912345187','2016-01-01','2020-01-01','4 years','1','1')
'6956192310','2016-01-09','2019-01-09','3 year','1','3'),
                        2104449104','2016-01-10','2019-01-10',
75
76
77
78
79
             ('4','2151237890','2016-01-10','2020-01-10','4 year'
('5','6912039182','2016-02-13','2020-02-13','4 year'
                                                                                                   year
             ('7','6933991958','2016-02-13','2020-02-13','4 year'
('8','6933501954','2016-02-14','2020-02-14','4 year'
('9','6933881954','2016-02-14','2020-02-14','4 year'
80
             ('10','6933881780','2016-03-14','2020-03-14','4 year','7','2'),
('11','6933881430','2016-03-14','2020-03-14','4 year','8','2'),
('12','6932681430','2016-03-14','2020-03-14','4 year','9','1'),
('13','6932680980','2016-03-15','2020-03-15','4 year','10','1'),
('14','6932681180','2016-03-15','2020-03-15','4 year','11','2');
81
84
85
86
87
             CREATE TABLE callT
89
      ₽ (
90
                  id
                                 CHAR (40) NOT NULL,
91
92
                  date_call DATE NOT NULL, hour_call TIME(0) NOT NULL
93
94
95
                  duration DECIMAL(10, 2) NOT NULL,
                                                 CHAR(40) NOT NULL
                  contract id
                                               VARCHAR (15) NOT NULL
                  phone number
96
                   PRIMARY KEY (id),
97
98
                FOREIGN KEY (contract_id) REFERENCES contract(id)
```

```
100
                     INSERT INTO callT (id,date_call,hour_call,duration,contract_id,phone_number) VALUES
                     ('1','2017-06-30','09:00:00','20','1,'6956192310'),
('2','2017-07-23','10:00:00','29','1','6912959310'),
101
                      ('3','2018-06-25','09:30:00','31','1','6956192310'),
103
104
                      ('4','2018-06-27','09:35:00','22','1','6976123465'),
105
                      ('5','2018-06-30','09:40:00','25','2','6976123465'),
                      ('6','2018-07-28','09:34:00','28','3','6976123465'),
106
                    ('6','2018-07-28','09:34:00','28','3','6976123465'),
('7','2018-07-28','22:00:00','35','1','6912530129'),
('8','2018-07-28','22:01:00','150','8','6912530129'),
('9','2018-07-28','22:02:00','33','9','6912530779'),
('10','2018-07-28','22:03:00','100','7','6912530779'),
('11','2018-07-28','22:04:00','110','12','6912530779'),
('12','2018-07-28','22:04:00','10','13','6912530779'),
('13','2018-07-28','22:03:00','120','10','6920530779'),
('14','2018-07-29','23:00:00','120','1','6912530129'),
('16','2018-07-29','23:00:00','23','2','6976123465'),
('17','2018-07-29','23:25:00','29','1','6956192310'),
107
108
109
111
114
115
116
                     ('17','2018-07-29','23:25:00','29','1','6956192310'),
('18','2018-07-30','23:29:00','99','8','6957869869'),
117
118
                     ('19','2018-07-30','23:27:00','23','6','6912345187'),
('20','2018-07-30','23:27:00','200','7','6912345187'),
('21','2018-07-30','23:25:00','23','2','6912345187'),
                     ('22','2019-10-25','12:00:00','22','7','6976123465'),
('23','2019-10-25','13:00:00','20','7','6976123465'),
('24','2019-10-26','13:00:00','300','7','6976014594'),
('25','2019-10-27','13:25:00','350','8','6976395106'),
('26','2019-10-27','13:35:00','340','8','6976395106');
123
124
126
```

- 3. (60%) Write SQL code and test it to your data for the following queries
- a. Show the call id of all calls that were made between 8am and 10am on June 2018 having duration  $\!<\!30$

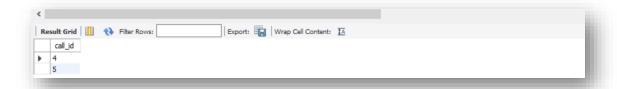
```
-- a) Show the call id of all calls that were made between 8am and 10am on June 2018 having duration < 30

SELECT id AS call_id

FROM callT

WHERE date_call BETWEEN '2018-06-01' AND '2018-06-30' AND

hour_call BETWEEN '08:00:00' AND '10:00:00' AND duration < 30;
```



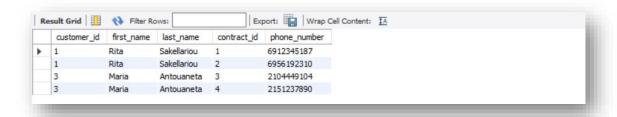
b. Show the first and last name of customers that live in a city with population greater than 20000



c. Show the customer id that have a contract in the plan with name LIKE 'Freedom' (use nested queries).

```
-- c) Show the customer id that have a contract in the plan with name LIKE 'Freedom' (use nested queries).
12
13 •
       SELECT DISTINCT contract.customer_id
               FROM contract
15
               WHERE contract.plan_id IN
16
                       (SELECT plan.id FROM plan WHERE plan_name LIKE 'Freedom' )
17
               ORDER BY customer_id;
   customer_id
  1
  2
  3
   4
```

d. For each contract that ends in less than sixty days from today, show the contract id, the phone number, the customer's id, his/her first name and his/her last name



e. For each contract id and each month of 2018, show the average duration of calls

```
-- e) For each contract id and each month of 2018, show the average duration of calls

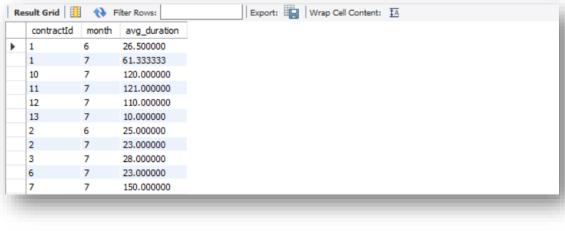
SELECT contract_id AS contractId ,MONTH(date_call) AS month, avg(duration) AS avg_duration

FROM callT

WHERE YEAR(date_call) = '2018'

GROUP BY contractId,month

ORDER BY contractId,month;
```



```
8 7 124.500000
9 7 33.000000
```

f. Show the total duration of calls in 2018 per plan id

```
31
32 -- f) Show the total duration of calls in 2018 per plan id
33 • SELECT plan.id AS plan_id, SUM(duration) AS total_duration
34 FROM callT,plan,contract
35 WHERE plan.id = contract.plan_id AND contract.id = callT.contract_id AND YEAR(date_call) = '2018'
36 GROUP BY plan.id
37 ORDER BY plan_id;
```

g. Show the top called number among TP's customers in 2018

```
-- g) Show the top called number among TP's customers in 2018
39
        SELECT phone_number,SUM(duration) AS max_duration
40 •
          FROM callT
41
42
          WHERE YEAR(date_call) = '2018' AND phone_number IN
43
                                             (SELECT phone_number
44
                                                 FROM contract
45
                                                 WHERE contract.phone_number = callT.phone_number)
           GROUP BY phone_number
46
47
           ORDER BY max_duration DESC
48
           LIMIT 1;
49
Export: Wrap Cell Content: A Fetch rows:
    phone_number
                 max_duration
   6912345187
                 246.00
```

h. Show the contract ids and the months where the total duration of the calls was greater than the free minutes offered by the plan of the contract

```
/*h. Show the contract ids and the months where the total duration
50
51
            of the calls was greater than the free minutes offered by the plan of the contract */
         SELECT contract.id AS contractId, MONTH(date_call) AS month, SUM(duration) AS sum_duration
52
53
           FROM contract, callT, plan
           WHERE callT.contract_id = contract.id AND contract.plan_id = plan.id
54
55
           GROUP BY contractId, month, minutes
           HAVING sum_duration > minutes
56
57
              ORDER BY contractId, month, minutes;
58
```



i. For each month of 2018, show the percentage change of the total duration of calls compared to the same month of 2017

```
-- i)For each month of 2018, show the percentage change of the total duration of calls compared to the same month of 2017

SELECT month2018, ((duration2018.sum2018 - duration2017.sum2017)/duration2017.sum2017)*100 AS percentage_change

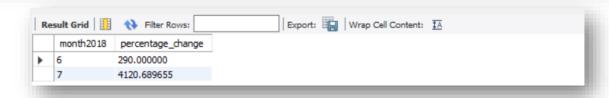
FROM (SELECT MONTH(date_call) AS month2017,SUM(duration) AS sum2017 FROM CallT WHERE YEAR(date_call) = '2017' GROUP BY MONTH(date_call)) AS duration2017,

(SELECT MONTH(date_call) AS month2018,SUM(duration) AS sum2018 FROM CallT WHERE YEAR(date_call) = '2018' GROUP BY MONTH(date_call)) AS duration2018

GROUP BY month2017,month2018

HAVING month2017,month2018;

ORDER BY month2017,month2018;
```



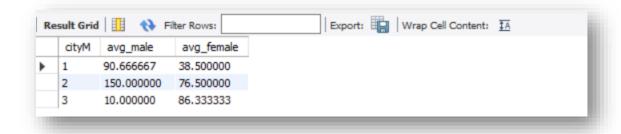
j. For each city id and calls made in 2018, show the average call duration by females and the average call duration by males (i.e. three columns)

```
GROUP BY city_id) AS female_avg

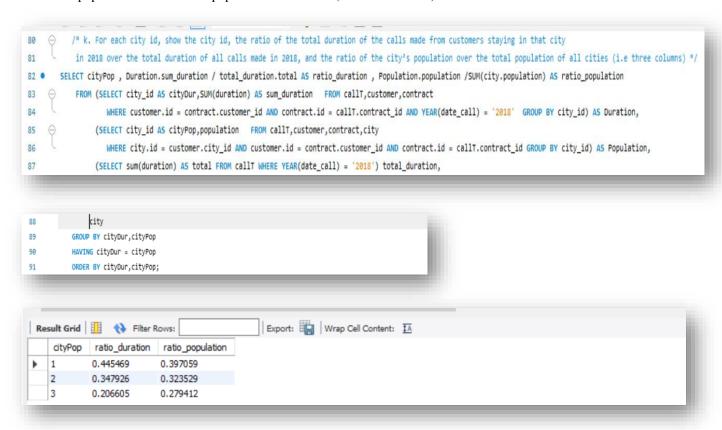
GROUP BY cityM,cityF

HAVING cityM = cityF

ORDER BY cityM,cityF;
```



k. For each city id, show the city id, the ratio of the total duration of the calls made from customers staying in that city in 2018 over the total duration of all calls made in 2018, and the ratio of the city's population over the total population of all cities (i.e three columns)



4. (20%) Using the programming language of your choice, connect to the database and implement query (k) above – *without using GROUP BY SQL statements*,

The programming language that we used in order to connect to the database and implement the query, was JAVA through eclipse application. We downloaded the "mysql-connector-java-5.1.48-bin.jar" and then we applied it as an external jar in the eclipse program.

After having connected to the database, we implemented 2 queries and saved the results in four lists:

cityDurList: the list of cities that the duration of calls of 2018 is
refer to.

durationList: the list durations of calls made in 2018.

```
cityPopList: the list of cities that the population is refer to. (all the
cities of the database)
populationList : the list of populations of cities.
```

For every city j of the total cities of the database, if there are calls made from this city, then calculate the total duration of calls referring to this city and the ratio of duration. Calculate the ratio of population, as well.

Here is the code:

```
1 package f2821907;
 3⊕ import java.sql.*; [
 6 class telecom{
 7⊝
        public static void main(String args[]){
 8
            try{
 9
                // This will load the MySQL driver
                Class.forName("com.mysql.jdbc.Driver");
10
                //connecting to database using username and password of database
11
                Connection con=DriverManager.getConnection(
12
13
                        "jdbc:mysql://localhost:3306/telecom","root","putyourSqlCode");
14
                // Statements allow to issue SQL queries to the database
15
                Statement stmt=con.createStatement();
16
                Statement stmt2=con.createStatement();
17
                // Result set get the result of the SQL query
18
                ResultSet rs=stmt.executeQuery("select city_id,duration from customer,callT,contract "
19
                       + " where customer.id = contract.customer_id AND contract.id = callT.contract_id AND YEAR(date_call) = '2018' ");
20
                ResultSet rs2 =stmt2.executeQuery("select id,population from city");
21
22
                //ArrayList that will contain the city per duration
23
                ArrayList<String> cityDurList = new ArrayList<String>();
24
                //ArrayList for duration
25
                ArrayList<Double> durationList = new ArrayList<Double>();
26
                while(rs.next()){
27
                    cityDurList.add(rs.getString(1));
28
                    durationList.add(rs.getDouble(2));
29
                }
30
31
32
              //ArrayList that will contain the city per population
                ArrayList<String> cityPopList = new ArrayList<String>();
34
                //ArrayList for duration
35
                ArrayList<Double> populationList = new ArrayList<Double>();
36
                while(rs2.next()){
37
                    cityPopList.add(rs2.getString(1));
38
                    populationList.add(rs2.getDouble(2));
39
40
                con.close();
41
42
                //total duration of calls of all cities
                double total_duration = 0;
11
                for(Double temp:durationList){
                    total duration += temp;
```

```
//total population of all cities
48
                double total_population = 0;
49
                for(Double temp:populationList){
50
                    total_population += temp;
51
52
53
                //titles of columns
54
                System.out.println("CityId DurationRatio
                                                                   PopulationRatio ");
55
56
                for(int j=0; j < cityPopList.size(); j++ ){</pre>
                    double ratio_duration = 0;
//if there are calls made from this city
57
58
59
                    if(cityDurList.contains(cityPopList.get(j))){
                         double sum = 0;
60
                         for(int i=0; i < durationList.size(); i++){</pre>
61
62
63
                             if(cityDurList.get(i).equals(cityPopList.get(j))){
64
                                 sum += durationList.get(i);
65
66
                         }
                         ratio_duration = sum / total_duration;
67
68
69
                    double ratio_population = populationList.get(j) / total_population;
70
71
                    //printing the results
72
                    System.out.println(cityPopList.get(j)+" +ratio_duration+"
                                                                                             "+ratio_population);
73
74
75
76
            }catch(Exception e){
77
                System.out.println(e);
78
79
80
81
82
83
       }
84 }
```

