Electronic Suggestion Box features

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# ESB Admin User Scenarios

*(Tags: @AdminScenarious)*

In order to reply to posted suggestions

As Admin User on the site

I want to be able submit reply to each posted suggestion

## See all suggestions and replies

**Given** I can access the ESB app in my browser

**When** I load the page

**Then** I can see all posted suggestions

**And** all suggestions sorted by date in descending order

## Open a reply screen

*(Tags: @AdminActions)*

**Given** I can see 'Reply' button

**When** suggestion does not have a reply text

**Then** I can click on 'Reply' button

**And** textbox with two buttons 'Submit' and 'Cancel' will be shown

## Create a reply

*(Tags: @AdminActions)*

**Given** I can see Reply form with text box and two buttons 'Submit' and 'Cancel'

**When** I entered minimum 20 and maximum 2000 characters

**Then** 'Submit' button gets enabled

## Submit a reply

*(Tags: @AdminActions)*

**Given** 'Submit' button is enabled

**When** I click on 'Submit' button

**Then** my reply will be saved and shown on the screen

**And** user's suggestion and my reply becomes visible to all users

## Cancel submit a reply

*(Tags: @AdminActions)*

**Given** I can see reply form with two buttons 'Submit' and 'Cancel'

**When** Clicked on 'Cancel' button

**Then** reply form will not be shown on the screen

**And** user's suggestion will not be visible to all users

# ESB Regular User Scenarios

*(Tags: @UserScenarious)*

In order to use Electronic Suggestion Box application

As a regular user

I want to see all suggestions and replies

And I want submit my suggestions anonymously

## See all suggestions and replies

**Given** I can access the ESB app in my browser

**When** I load the page

**Then** I can see all posted and answered suggestions

**And** all suggestions sorted by date in descending order

## Open a suggestion post screen

**Given** I can see 'Add Suggestion' button on the ESB page

**When** I click 'Add Suggestion' button

**Then** text box with two buttons 'Post It' and 'Cancel' will be shown

## Submitting a suggestion post

**Given** I entered minimum 20 and maximum 2000 characters in the text box

**Then** 'Submit' button get enabled

**And** I can submit my suggestion

**Then** confirmation message will be shown

**But** my suggestion will not be visible

**Then** Admin Group will receive email notification

## Cancelling a suggestion post

**Given** I can see text box and two buttons 'Post It' and 'Cancel'

**When** I click on 'Cancel' button

**Then** text box and two buttons will disappear