**SUMMARY**

IT professional with two years experience in maintaining and implementing software and Full-Stack Development. Seeking opportunities in Software Engineering and Software Development.

**EDUCATION**

**B.S in Computer Science** California State University of Fullerton, CA Aug 2023

**A.A in Engineering and Technology** Pasadena City College, CA Dec 2021

**PROFESSIONAL EXPERIENCE**

**Mid Field Service Engineer GovCIO** Los Angeles, CA 2/2022 – Current

* Provide support by identifying and resolving technical problems received via ServiceNow for the Department of Homeland Security – USCIS while holding an Active Public Trust Clearance.
* Provide Tier 2 Administrative support including but not limited to operating system reinstall, Active Directory, Remote Desktop Protocol, Cyberark and software, hardware and network troubleshooting for Windows, macOS and Cisco devices.
* Deploy windows 10 and 11 operating system images to devices, applying group policy updates and ensuring devices are properly encrypted via BitLocker and have no security vulnerabilities.
* Install operating system patches, bios updates, upgrades via SCCM Software Center.
* Perform routine system maintenance and analysis functions, including hardware configurations and adding, removing and replacing equipment components on computers, printers, scanners, APC, etc.
* Perform server maintenance and repair of network equipment, including switches, routers, access points and network printers; additionally ensuring proper setup of VLANs to ensure proper security.
* Perform configuration of network printers connected to USCIS network by updating firmware, disabling/enabling ports/services and adding printers to network via DHCP IP reservation.
* Trained 6 employees in processes and procedures, producing the promotion of four to higher roles.

**Full Stack Web Developer Intern NTERSOL** Irvine, CA 10/2022 – 5/2023

* Front-end development using HTML5, CSS3 and JavaScript to create emailing templates and user interface for emailing notification system.
* Back-end development using MySQL Workbench and PHP scripting language to store recipient data, email template options and a log of sent emails while maintaining data security.
* Agile development with GitHub, Jira and Confluence integration for project management.

**PROJECTS**

**Emailing Notification System** 10/2022 – 5/2023

* Assisted NTERSOL in creating an emailing notification system via full-stack web development and agile methodologies. Integrated using HTML5, CSS3, JavaScript, MySQL and PHP following Object-Oriented Programming and Agile Software Development Methodologies.

**Assembly x86-64** 1/2023 – 5/2023

* Compilation of projects using Assembly, C/C++, and Bash to create multiple hybrid programs that are managed in assembly and use libraries from C/C++.

**PROFESSIONAL SKILLS**

C++ | C | C# | Python | Java | R | x86-64 ASM | Bash | HTML | CSS | JavaScript | PHP | Git | Jira | Confluence | Visual Studio Code | WSL | CMD | PowerShell | Cyberark | Office 365 | Agile | OOP | Active Directory | RDP | SQL | Bootstrap | Linux | Unity | Unreal Engine | Full-Stack | Bilingual | Spanish