

**SUSAN SABASABA KORWA**

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**Impact Data Analyst | Monitoring & Evaluation | Data Visualization | Project Management | Impact Research**

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### SUMMARY

Results-driven MEAL and Impact Data Analyst with over 8 years of experience in the public health, humanitarian, and development sectors, specializing in impact measurement, results-based management (RBM), and advanced data analytics.

Proven expertise in data collection, advanced statistical analysis, impact measurement, and dashboard development to drive program insights and learning. Adept at building data systems, developing tools, and aligning reporting with organizational and donor frameworks. Skilled in leveraging analytical and spatial techniques to enhance data accessibility and service accountability. Proficient in ODK, R, Python, Power BI, Power Query, SQL, NVIVO, and QGIS.

Experienced in leading program teams, conducting field visits, and fostering collaboration in international and multicultural teams to improve data quality and program outcomes.

### EDUCATION

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#### KCA University

MSc Data Analytics

#### Kenyatta University

Bachelor of Arts in Economics and minor in sociology

### CERTIFICATIONS

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Microsoft Database Administration Fundamentals | Microsoft

Microsoft Fabric - Udemy

R programming A-Z for Data science | Udemy

15 days of PowerBI | Udemy

QGIS | DHS

MEAL Dpro | PM4NGOs

Project Dpro Foundation | PM4NGOs

Salesforce-Coursera

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### SKILLS SUMMARY

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**Technical:** R, Python, Power BI, MS Fabric, SQL, Excel, QGIS, NVIVO, ODK, SurveyCTO, KoboToolbox.

**Collaboration Platforms:** Teams, Zoom, Slack, Monday, Trello, SharePoint, GitHub, Airtable.

**Impact Measurement:** MEL Framework Design/ RBM, Impact Evaluation KPI's, Learning Facilitation, Data Visualization, Monitoring.

**Project Management:** Cross-cultural Team Leadership, Stakeholder Engagement, Capacity Building, Workshops.

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### PROFESSIONAL EXPERIENCE

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**Impact Systems Officer-Remote | WORLD RELIEF INTERNATIONAL** **September 2022- Date**

- Provide technical assistance to 11+ country offices on monitoring, evaluation, accountability, and learning (MEAL), including adapting WR's DMEAL guidance and frameworks for program alignment and quality assurance.
- Led the design and deployment of monitoring and evaluation frameworks incorporating WR's Theory of Change, and supported Results Frameworks development in partnership with sectoral technical advisors.
- Conduct monthly and quarterly aggregation of reach and outcome data, guiding country offices to measure program reach, participant tracking, and impact through standardized qualitative and quantitative tools.

- Serve as focal point for WR's metrics data quality assurance, ensuring country-level data aligns with global reporting standards and contributes to annual and donor-specific reporting cycles.
- Develop and automate data collection, analysis, and visualization systems using Power BI, R, and Microsoft Fabric—strengthening program accountability and organizational learning.
- Coordinate with field MEAL teams to review evaluation designs and implement baseline, midline, and endline evaluations that are gender, age, and disability-sensitive.
- Facilitate MEAL capacity development through remote and in-person workshops across Africa, onboarding new staff and enhancing local teams' ability to implement robust Impact and M&E systems.
- Standardized tools and guidance documents for survey deployments across country offices, strengthening WR's global data governance, protection, and compliance with information-sharing policies.
- Contribute to WR's MEAL process improvement by building dynamic dashboards and producing analytical reports that support evidence-based decision-making and strategic learning.

**Data Analyst Monitoring & Evaluation | AkiraChix**

**Jan- Aug 2022**

- Developed an M&E framework improving data processes.
- Created a Database creating a centralized data source that can be linked to each other and allow longitudinal analysis and impact evaluations.
- Revised existing logical framework according to the new theory of change and program direction.
- Developed indicators using the logical framework and theory of change.
- Analyzed data and prepared comprehensive data reports quarterly, semi-annually, and annually to demonstrate impact to relevant stakeholders and donors

**Technical Officer Retention Adherence and Linkage| EGPAF**

**Apr-Jul 2021**

- Implemented EMR technologies through DHIS, Ushauri and IQ care systems across 36 project sites, increasing patient data management.
- Scaled digital patient management systems, overseeing training and installation.
- Conducted comprehensive M&E, ensuring high data quality and insightful analysis.
- Offered managerial and leadership skills through supervision of project site staff.

**Sub County Linkage Adherence and Retention Officer| FACES**

**Feb-Sep 2020**

- Implemented EMR technologies and impact tracking tools for 36 project sites, ensuring accurate reporting for grant-funded healthcare projects.
- Conducted M&E impact assessments, linking data to programmatic success metrics.

**Adherence and Retention Officer| CHS**

**Jan 2017- Sep 2019**

- Managed patient management registers, ensuring accurate data capture.
- Led M&E efforts, validating data for consistency and analysis.
- Provided leadership and supervision for 11 sites, conducting field visits to proactively mentor and address data or program-related challenges.

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**REFEREES**

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1. **Kennedy Wambua**,  
Data Reporting and Analysis Specialist Advisor, **Norwegian Refugee Council**, Norway  
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